

# Creating Safe Environments

Integrating Planning, Design and Physical Security

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# SPEAKERS

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BD+C  
Manager, Planning + Strategy  
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Security Risk Manager  
AE Works**



# LEARNING OBJECTIVES



Identify approaches to assembling a multi-disciplinary team of experts when planning with security in mind.



Attain baseline level of knowledge so that planners can effectively engage security practitioners into teams and projects.



Understand the risk assessment process used throughout the security industry.



Describe principles of Crime Prevention Through Environmental Design (CPTED).



Describe how security procedures can be used on a temporary basis until more thorough infrastructure measures can be planned and installed.

# ABOUT AE WORKS

## Integrated and Diverse Services

### WE TAME BUILDING COMPLEXITIES

A single-source solution that leverages the power of diversity and collaboration to add value throughout project life cycle.



ARCHITECTURE

ENGINEERING

PLANNING +  
STRATEGY

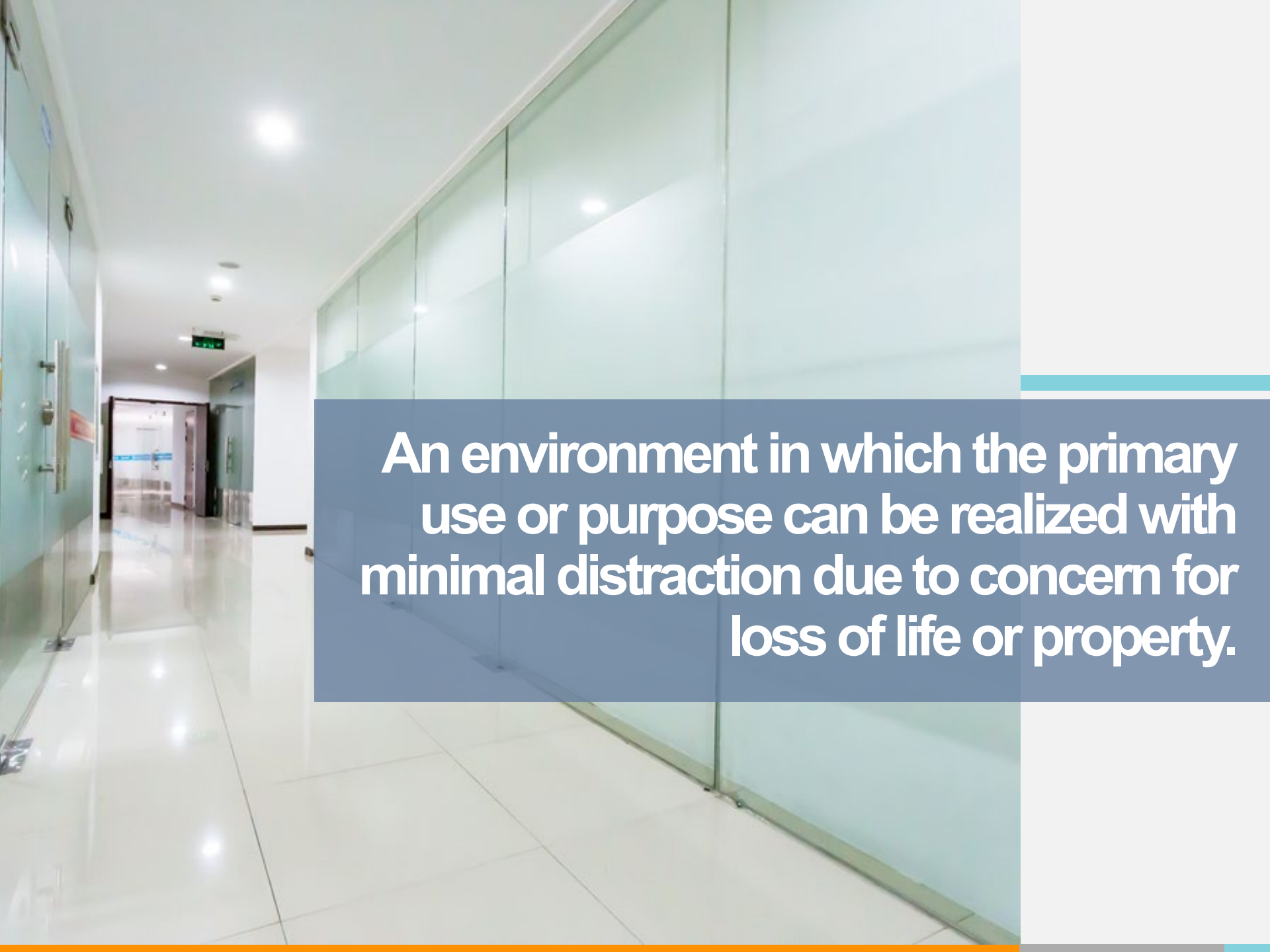
SECURITY RISK  
MANAGEMENT

PROJECT  
SERVICES



# AGENDA

1. **WHAT IS A SAFE ENVIRONMENT?**
2. Safe environment planning:  
A Multi-Disciplinary Approach
3. Safe environment design
4. Security?
5. Design
6. Planning
7. Randoms
8. Q&A

A photograph of a modern office hallway. The hallway has a polished, light-colored floor that reflects the overhead lights. On the right side, there is a long wall of glass-walled rooms or offices. The glass is frosted, providing privacy. On the left side, there are also glass-walled rooms. In the distance, an open doorway leads to another area. The ceiling is white with recessed lighting. A blue and white text box is overlaid on the right side of the image.

**An environment in which the primary use or purpose can be realized with minimal distraction due to concern for loss of life or property.**



# AGENDA

1. What Is A Safe Environment?

2. **SAFE ENVIRONMENT  
PLANNING:  
MULTI-DISCIPLINARY  
APPROACH**

**A**

3. Safe environment design

4. Security?

5. Design

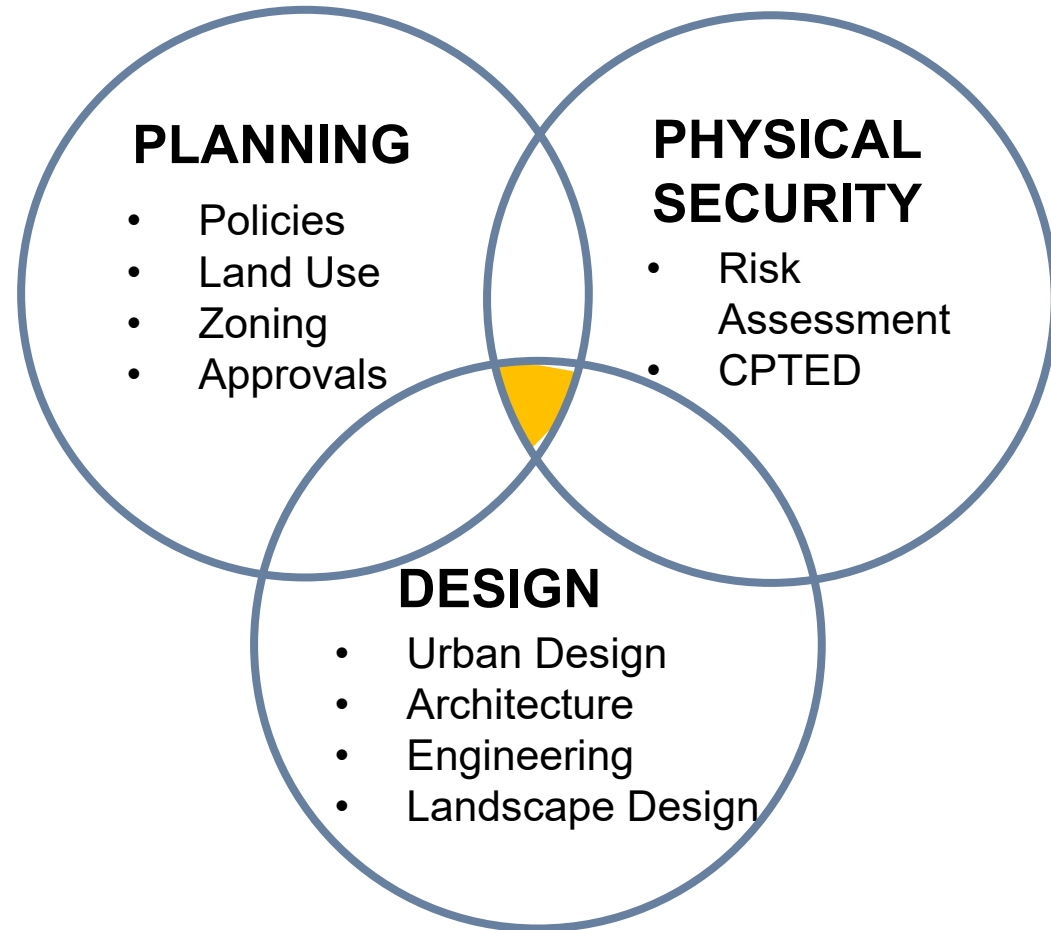
6. Planning

7. Randoms

8. Q&A

# SAFE ENVIRONMENT PLANNING

- A Multi-Disciplinary approach is most effective:
  - ✓ Cost effective
  - ✓ Truly integrated
  - ✓ Less obtrusive
  - ✓ Design balanced
  - ✓ More credible
  - ✓ Sustainable
- It is never too early to engage each discipline



# SAFE ENVIRONMENT PLANNING

- Typical Planning Considerations:
  - Context/Community/Location
  - Controls - i.e. Zoning, Land Use, Overlays, etc.
  - Review of similar projects in terms of location or land use
  - Community feedback/politics
- Observations:
  - Basic municipal approvals and influential community conversation
  - Security often neglected until permitting/ licensing/ occupancy



# SAFE ENVIRONMENT PLANNING

## Why does this matter?

- Reviews by municipal planners
- Better engagement of consultants and knowing when they are necessary
- Better urban design plans
- Inform applicants or clients of security integration into new or existing places





# AGENDA

1. What is a Safe Environment?
2. Safe Environment Planning:  
A Multi-Disciplinary Approach
3. **SAFE ENVIRONMENT DESIGN**
4. Security?
5. Design
6. Planning
7. Randoms
8. Q&A

# SAFE ENVIRONMENT DESIGN

## CRIME PREVENTION THROUGH ENVIRONMENTAL DESIGN (CPTED)

Manipulate the built environment in order to reduce the incidence and/or fear of crime



Jane Jacobs  
(1960s) – Death  
and Life of Great  
American Cities

- Urban planning at the time was actually increasing crime in cities

1960s

Oscar Newman  
(1970s) –  
Defensible  
Spaces

- See and be seen, culture of intervention

1970s

1970s

C. Ray Jeffery (1970s)  
– Crime Prevention  
Through  
Environmental Design

- CPTED
- Opportunity, motivation, risk, history

1980s

Wilson and  
Kelling (1980s)  
– “broken  
windows theory”

- Maintenance

# SAFE ENVIRONMENT DESIGN

## CRIME PREVENTION THROUGH ENVIRONMENTAL DESIGN (CPTED)

### Natural Access Control

- Spatial definition
- Minimize entry possibilities
- Locate entries strategically

### Natural Surveillance

- Clear fields of view
- Trees/ Bushes – 7/3 Rule
- Window positioning
- Break areas
- Lighting

### Territorial Reinforcement

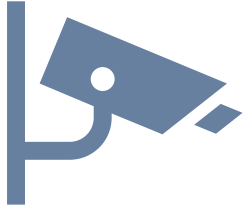
- Signage, fencing
- Builds off of the previous two concepts
- Legitimate users of a space have a sense of ownership and become active participants in security

### Maintenance

- Shrubs growing over windows
- Dilapidated fences
- Broken Windows theory

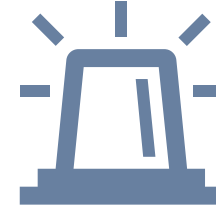
# SAFE ENVIRONMENT DESIGN

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## Passive Measures

Safes, vaults, reinforced walls  
Door hardware  
Cameras  
Lighting  
CPTED access control and  
surveillance



## Active Measures

Guards  
Cameras  
Alarms  
CPTED territorial reinforcement

# EXERCISE

## RISK – Burglary & Robbery

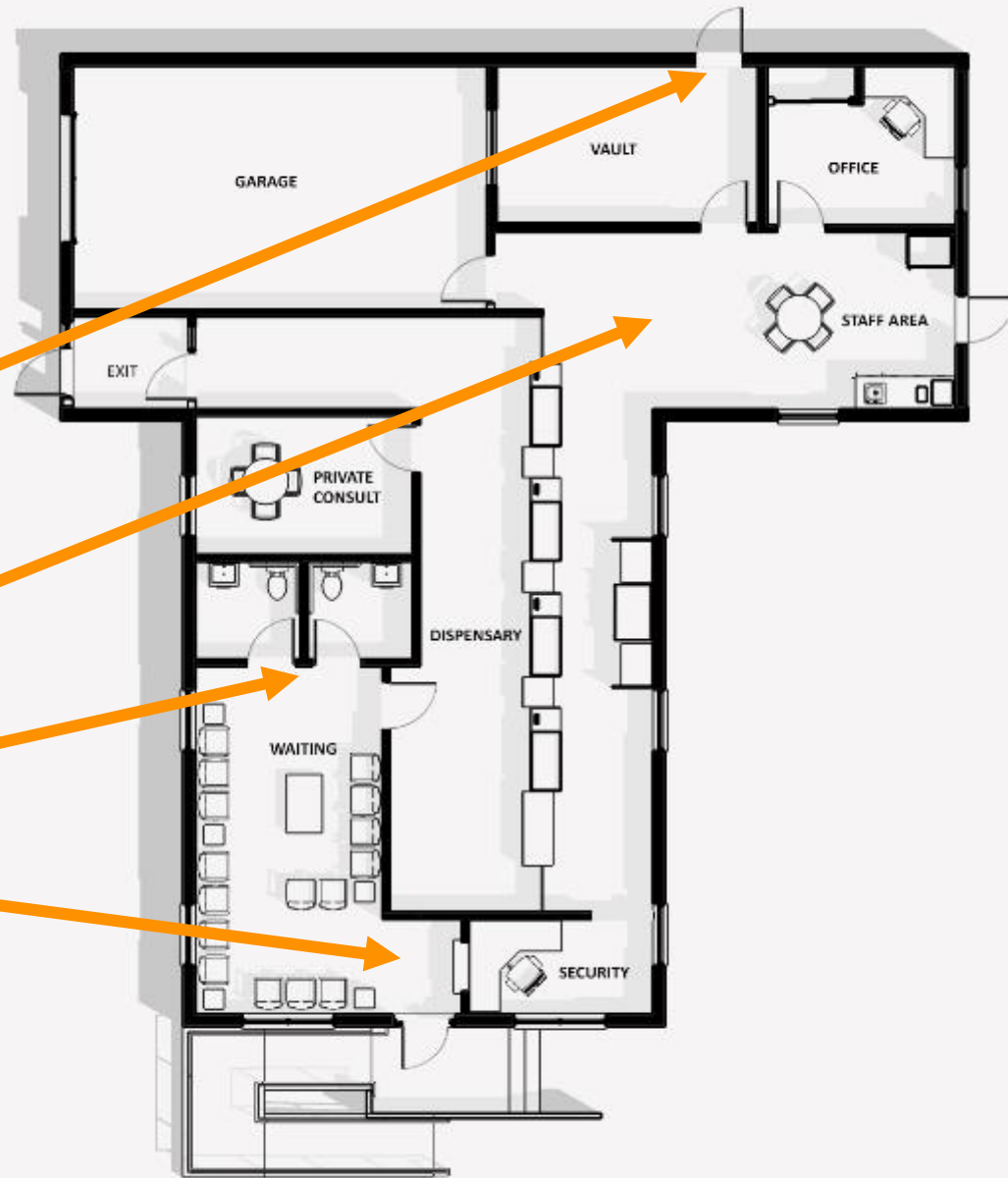
Identify **PASSIVE** measures that can increase the security of the building



# EXERCISE

## RISK – Burglary & Robber

- Remove the vault exterior door
- Add wall and door between dispensary area and staff area
- Have one bathroom open to dispensary area only
- Add a door between entrance and waiting area



# EXERCISE

## RISK – Burglary & Robbery

Identify some **ACTIVE** measures that can increase the security of the building



# EXERCISE

## RISK – Burglary & Robbery

- Alarms, cameras, electronic access control
  - Zone the vault and garage separately from the dispensary
- Hire an armed guard instead of a receptionist
- Coordinate for periodic police patrol during off hours





# AGENDA

1. What is a Safe Environment?
2. Safe Environment Planning:  
A Multi-Disciplinary Approach
3. Safe Environment Design
- 4. SECURITY?**
5. Design
6. Planning
7. Randoms
8. Q&A

# WHAT IS SECURITY?

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# Risk management

# WHAT IS SECURITY?

Consequence (Asset)

X

Probability (Threat)

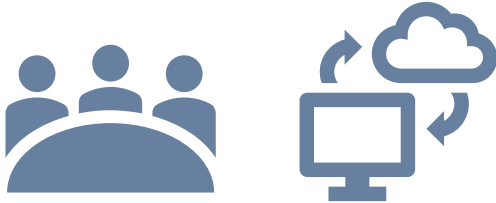
X

Vulnerability

=

Risk

# SECURITY



## ASSETS

People

Mission critical  
equipment and systems

Mission critical support  
systems

Other equipment



## CRITICALITY

Mission failure

Mission degraded

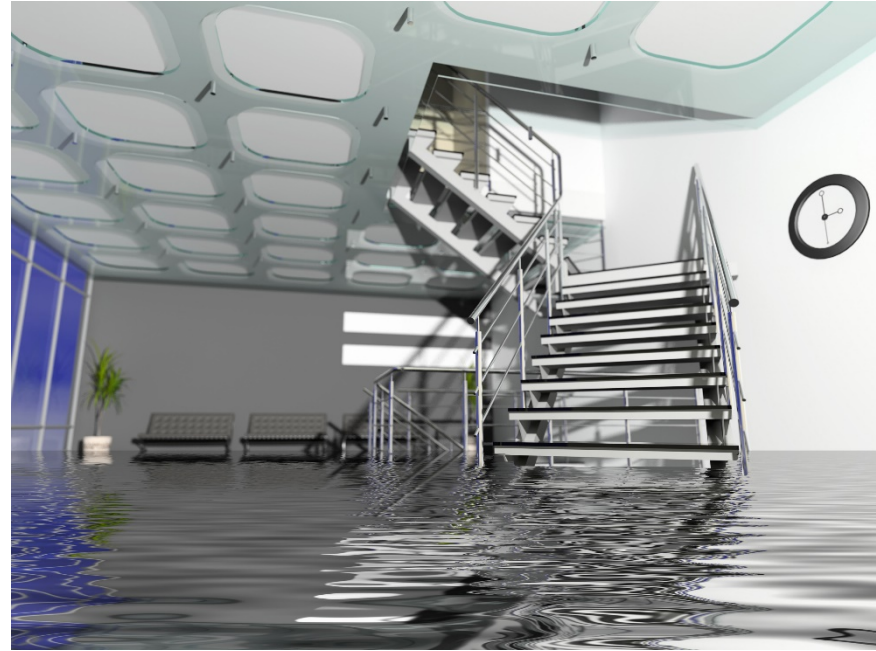
Inconvenience

# SECURITY

## THREAT

Anything that can have a negative impact on operations

- Natural – floods, winds, landslides, etc.
- Man made – inadvertent vs intentional
  - Inadvertent – power failure, water outage, hard drive crash
  - Intentional – criminal and terrorist



# SECURITY

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## THREATS

- **Ordinary decent crime (ODC): theft, burglary, assault**
  - Statistics and trends allow for mostly accurate prediction
  - Statistics provide a partial picture
  - Reasoning provides the rest
- **Terrorism: bombings, workplace shootings**
  - Statistics are meaningless
  - Certain events can be an indicator
  - Targeting likelihood is best from a design perspective



# SECURITY



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Terrorism is not predictable. That's why it works.

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Best possible course of action is to assess facility's likelihood of attack.

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One method is the KSM methodology (Norman)

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# SECURITY

- The target fits the strategic objectives of the organization.
- Mass casualties are possible.
- The target will attract the media and is on “media friendly” ground (visually accessible).
- The target is of economic importance or represents an economically important sector of the economy.
- The target is of cultural importance to the constituent community of the victims and where possible is also culturally important to the terrorist organization’s constituent community.
- The target is vulnerable.
- There is a high probability of success of the planned attack scenario.
- A successful attack against this target could result in increased recruiting and fund-raising for the terrorist organization.

# SECURITY



## Vulnerability

Protection is needed – a threat is present and the hazard can affect the asset

Current protection is not present or inadequate



**This is the only variable in the risk equation that can be manipulated**

Passive and Active measures  
CPTED



**But what about deterrence?**

Deterrence is manipulating the perceived vulnerability of an asset. It does not stop crime.

Determined adversary will likely not be deterred.

# **SECURITY**

**Consequence (Asset)**

**X**

**Probability (Threat)**

**X**

**Vulnerability**

**=**

**Risk**



# AGENDA

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- 5. DESIGN**
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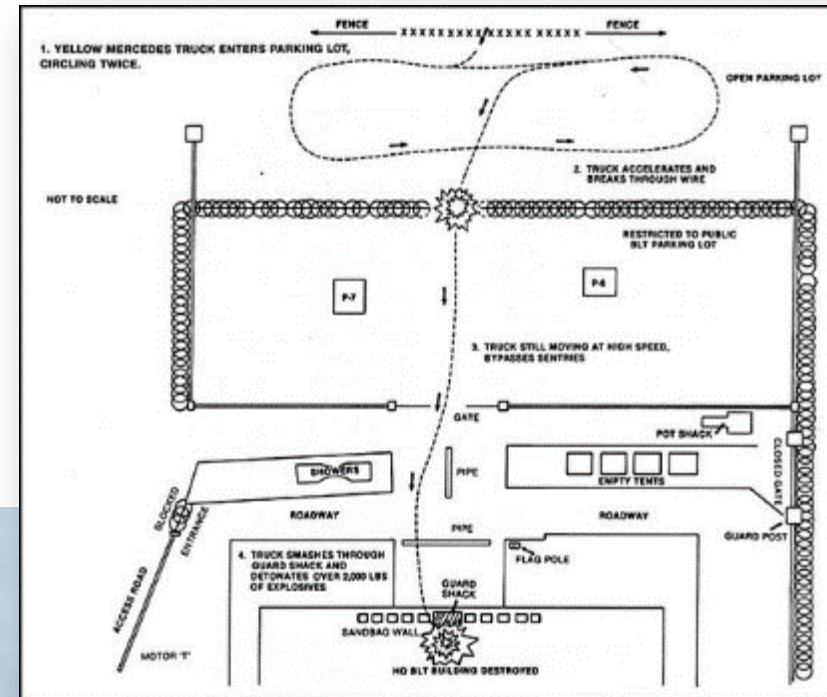


**How do we apply this in  
Design?**

# SAFE ENVIRONMENT DESIGN

## ASCARI 1983 BEIRUT BARRACKS

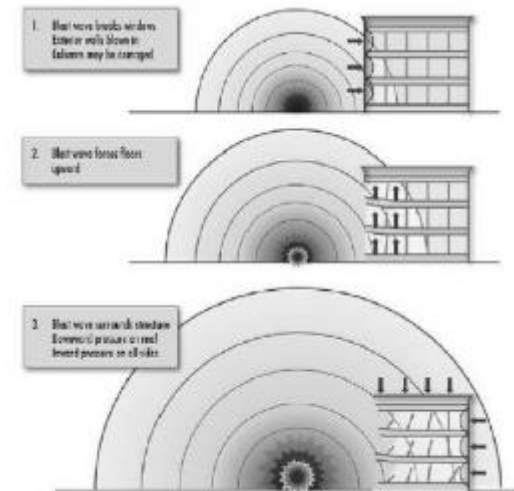
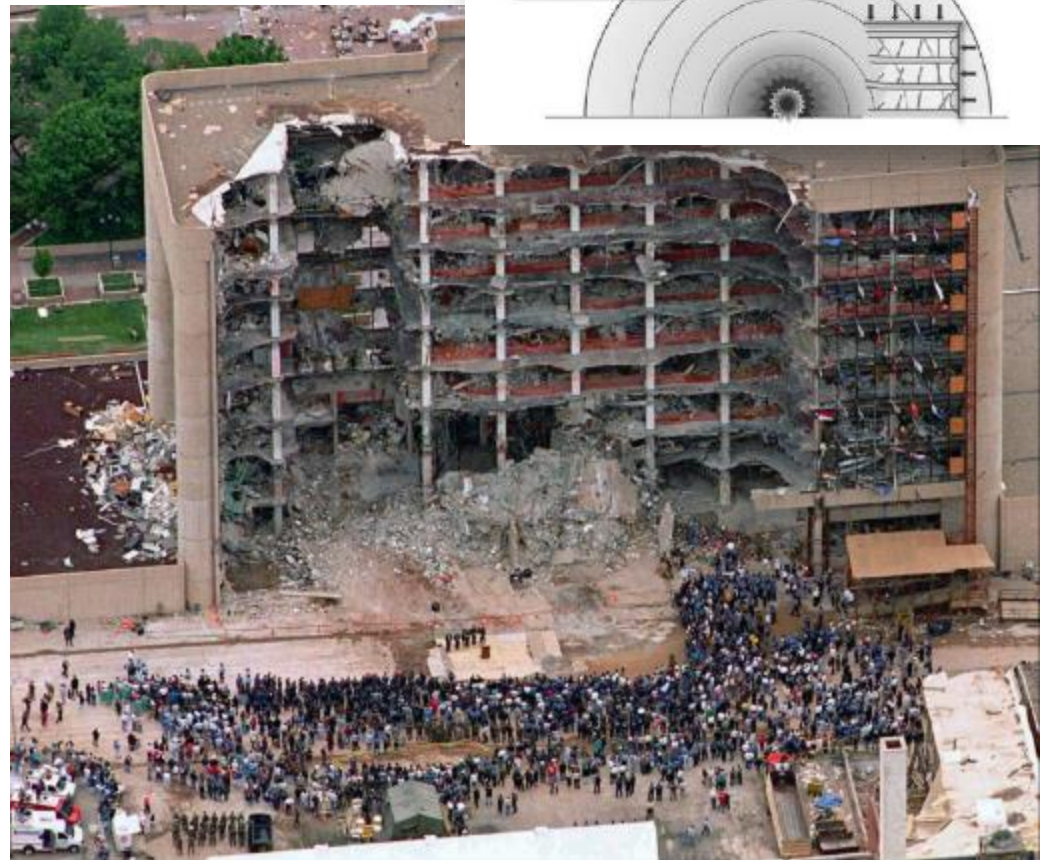
- PETN with butane enhancement carried on concrete bed to direct blast upwards
- Crashed through multiple barriers and penetrated building envelope
- Explosion lifted all floors from support columns before total collapse (4 story building)
- 241 victims killed



# SAFE ENVIRONMENT DESIGN

## TIMOTHY MCVEIGH 1995 MURRAH BUILDING

- 5,000 lbs of ammonium nitrate and nitromethane
- Delivered in a Ryder rental
- Mixed at a rest stop
- 168 killed, 680 injured



# SAFE ENVIRONMENT DESIGN

## WHAT DID WE LEARN?



**Assets** – high value, high consequence



**Threat** – vehicle bomb, determined adversary - high



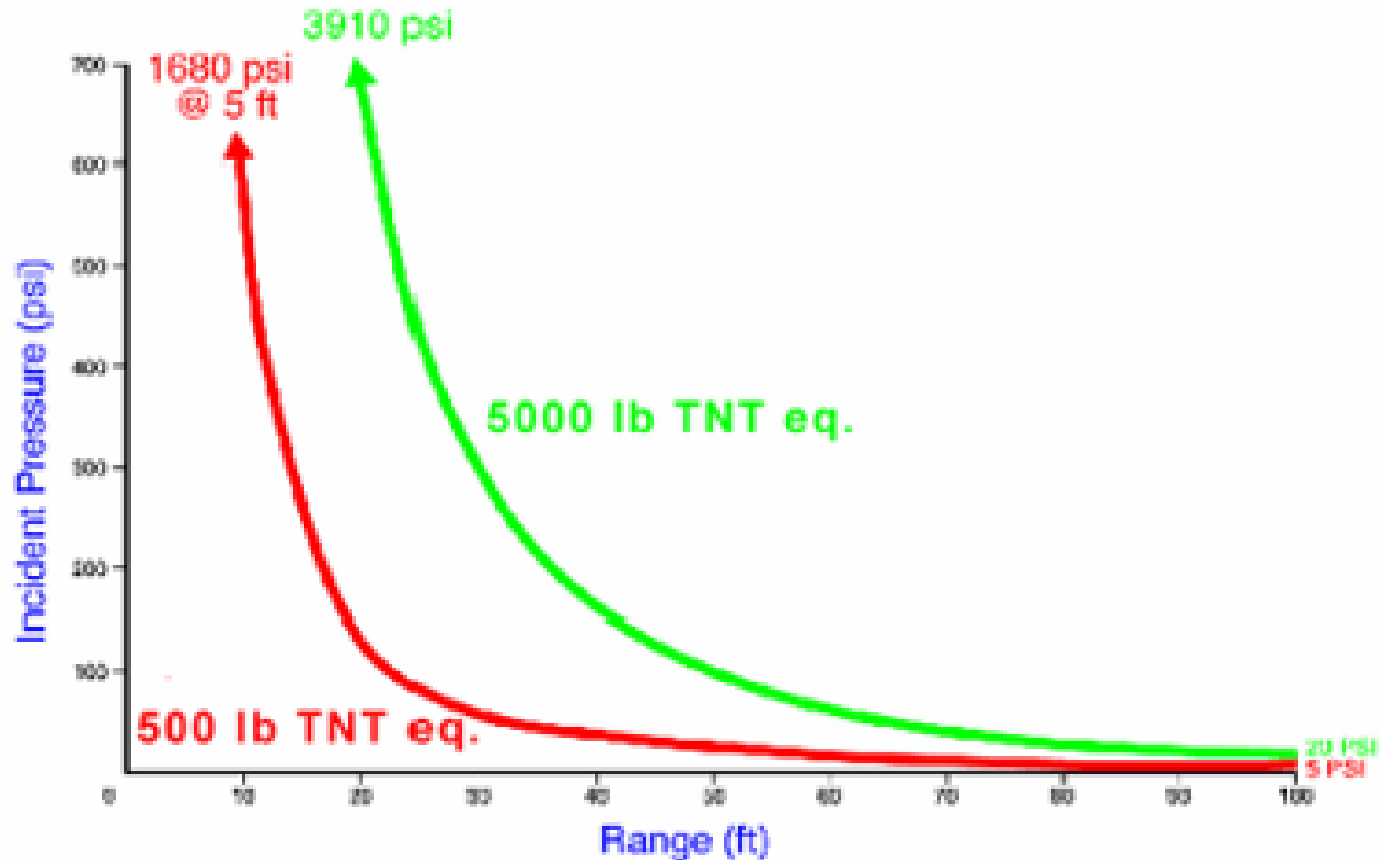
**Vulnerability** – buildings are vulnerable to structural failure when bombs are detonated nearby - high



**Risk** – high

# SAFE ENVIRONMENT DESIGN

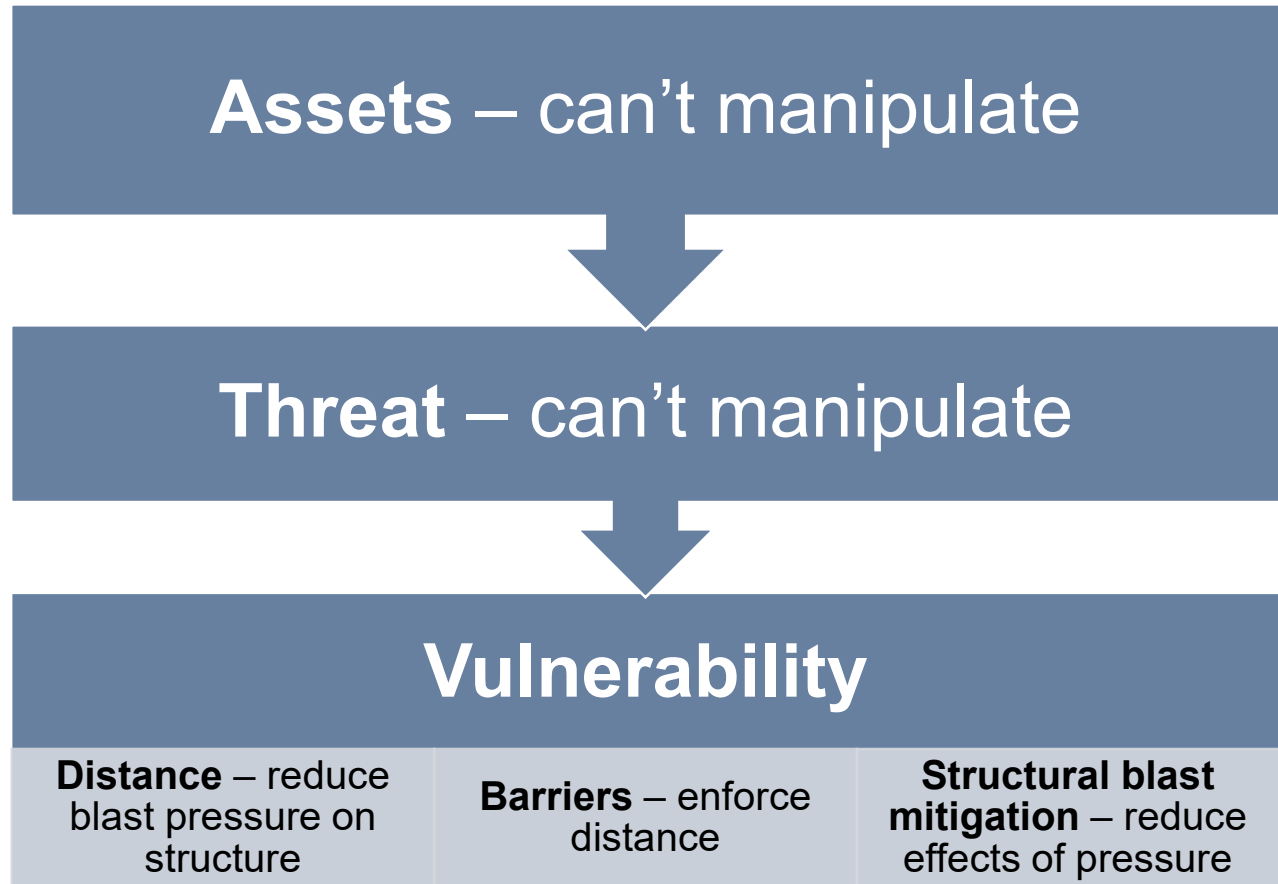
## WHAT DID WE DO?



# SAFE ENVIRONMENT DESIGN

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## WHAT DID WE LEARN?



# CASE STUDY **KHOBAR TOWERS BACKGROUND**

Built in 1979 by the Saudis

Was mostly unoccupied until 1990/ 1991

- Little maintenance
- Not modernized

Risk assessment performed in early 1996 as follow on to a 1995 assessment

Measures implemented (partial list)

- Improved vehicular access control
- Placement of jersey barriers around perimeter
- Removal of vegetation from perimeter fence

Measures not implemented

- Acquisition of additional land in a civilian-owned parking lot adjacent to the perimeter and approximately 80 feet from two apartment buildings in the compound
- Installation of anti-fragmentation film on windows

# CASE STUDY

## KHOBAR TOWERS BACKGROUND

### Detection

- Approx. 10PM sentries noticed a tanker truck park close to the edge of the parking lot. The driver was picked up by a car which left at a high rate of speed

### Evacuation

- Sentry supervisor notified OPS center of the threat and requested evacuation order over the PA system
- Sentry supervisor immediately began banging on doors. In 2 ½ min, the first 3 floors were evacuated, with the bulk of personnel in stairwells moving down

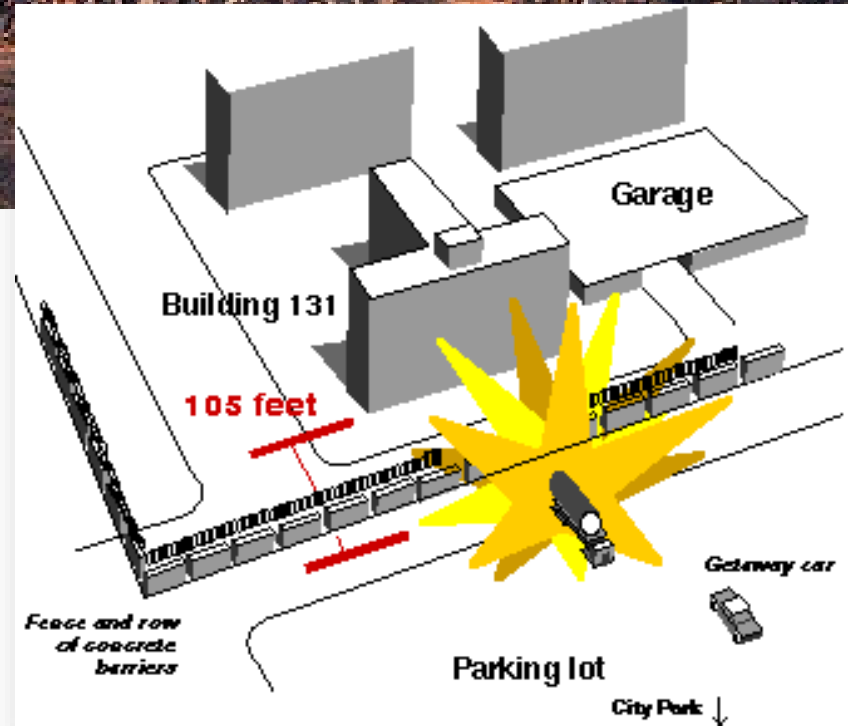
### Explosion

- 15 killed inside building, 4 killed outside building
- Hundreds injured primarily by glass fragmentation spall
- PA system evacuation order not issued

# CASE STUDY

## 1996 KHOBAR TOWERS

- 5,000 lbs of plastic explosive – later analysis revealed a blast force of approximately 20,000 pounds of TNT
- Configured as shaped charge in a fuel tanker truck
- 19 Killed, 498 wounded





# PRACTICAL APPLICATION

# SAFE ENVIRONMENT PLANNING

## BUILD YOUR BUSINESS CASE IN TERMS OF THE RISK EQUATION

Assets and criticality –  
these come from the users  
and organization leadership

- Criticality includes mission impact and cost

### Threats

- Some users will be able to give a portion of the threat data
- Crime data
- External support – Police, Emergency Manager, consultants

### Vulnerability

- External support – Police, Emergency Manager, consultants

$$\text{Risk} = \text{Consequence (Asset)} \times \text{Probability (Threat)} \times \text{Vulnerability}$$

# SAFE ENVIRONMENT PLANNING

## UNDERSTAND RISK

**Develop passive environmental measures**

Value of passive measures –  
little maintenance required

When properly designed, passive measures reduce the number of active measures needed

Fill gaps with active measures

Staff

Cameras

Alarms



# AGENDA

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# ZONING AND DEVELOPMENT

**Diversity is key – you need engaged residents**

- Bedroom communities are bad for CPTED

**No eyes on the street during the daytime – you'll need alarms and cops**

**Retirees – don't price them out**

- Around during the day
- Notice everything
- Call the police about everything

**Stay at home parents – don't price out the single income family**

- Taking kids to and from the playground all through the day
- Incredibly aware of any potential threat to their child

**Responsible development/ renewal**

- Be mindful of the tax impacts
- Include attractive public spaces

**You need more outdoor space – get the engaged residents to look outside**

- Gardens/ front yards/ porches
- Eyes outside during appropriate months

# SAFE ENVIRONMENT PLANNING

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***A Multi-Disciplinary Approach that integrates Security design early in the planning process yields the following outcomes:***

- ✓ Improved cost effectiveness and economics
- ✓ Balancing Safety, Functionality, and Aesthetics
- ✓ Sophistication From the Start
- ✓ Increased Credibility with Reviewing Agencies
- ✓ Appropriate Integration with Public Policy
- ✓ Futureproofing

# THANK YOU!

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