# 2014 Employee Compensation Survey 

## A survey of fiscal 2013 Wages \& Benefits

NOTE! A spreadsheet version of this survey is available at www.profitplanninggroup.com/surveys

## Purpose

FPDA is a co-sponsor of the 2014 Employee Compensation Survey. This Profit Planning Group survey provides an analysis of management and employee pay scales, employee benefits and sales policies across a broad spectrum of wholesalers. The results of the survey will be especially valuable to executives who must demonstrate to the IRS that their compensation is "reasonable".

## Cost

There is NO COST to participate in this survey.
Participants will receive a copy of the two volume Employee Compensation Report which includes FPDA Results and Cross-Industry Results.

## Filling out this survey

This form is also available in an EXCEL file at www.profitplanninggroup.com/surveys. Report annualized data as of yearend 2013. Note that a blank is NOT a zero! Estimates are better than blank answers. Send questions to surveys@profitplanninggroup.com.

## Submit completed forms directly to Profit Planning Group

Complete this survey then fax this form to 303.444 .9245 or mail it to Profit Planning Group, 1790 38th St. \#204, Boulder, CO 80301

Name \& Address (reports will be distributed only to this individual)


## Profit Planning Group's Statement of Confidentiality

Your firm's data are highly confidential. Profit Planning Group has been authorized to confidentially process your data. Profit Planning Group enforces strict security measures to protect your data.

Major features of Profit Planning Group's secure data management include:

- Secure Storage

To protect against intrusion, your firm's data are purposely not stored in databases on internet servers.

## - Anonymous Data

Your firm's identity is not stored with your firm's data. The data are identified only with a code number. A cross-reference of codes to firm names is maintained separately from the data.

- Restricted Access

Access to data is strictly limited to Profit Planning Group's staff only. Surveys are sent directly to Profit Planning Group. Profit Planning Group prepares and returns the reports directly to you.

- Aggregated Results

No individual firm's data can be identified in reports. Reports present aggregated results only. Strict masking rules are used to blank results for small samples.

- Document Destruction

Survey forms are destroyed after processing.

## Confidentiality has been Profit Planning Group's top priority for over 25 years

Every year thousands of firms of all sizes entrust their confidential data to Profit Planning Group. Profit Planning Group has managed firms' confidential data without incident for over 25 years. Confidentiality is Profit Planning Group's top priority.

## Firm Information

## 1. Ownership



1 Private company
2 Public company
2. Organization


1 Sole Proprietorship
2 Partnership
3 S Corporation
4 C Corporation
5 Limited Liability Corporation (LLC)
6 Limited Liability Partnership (LLP)
3. Operations


1 Local
2 Regional
3 National
4 International
4. 2013 annualized sales -- Enter numbers only! -- Do not truncate to 10 s, 100s, 1000s, etc.!

## 5. Number of locations operated including the headquarters and all branches



## 6. Employee Turnover

Report Full-Time Equivalents (FTEs). Convert part-time to FTE using a 2080 hr . year (e.g. $20 \mathrm{hrs} /$ week all year $=0.5 \mathrm{FTE}$ ).
Total FTE employees at the beginning of the year

+ Number of employees hired during the year
- Number of employees who have left during the year for any reason
$=$ Total number of FTE employees at the end of the year



## Executive Compensation and Benefits

1. Total Annual 2013 Executive Compensation (estimate if necessary)

Enter data for each top executive. If an executive has multiple roles, use the single most applicable title.

Age
Years with the company
Company ownership (\% of equity owned)
Company founder (y/n)
Total compensation
Minus base salary


Chief Marketing Officer

= Bonus (calculated)
Change in total compensation from 2012 to 2013

$\square$
$\qquad$

2. Executive Benefits \& Perquisites Offered (answer all y/n)

Company car \& expenses Supplemental life insurance* Supplemental medical insurance*
Tax return preparation
Club dues \& expenses
Personal tax \& financial planning
Annual physical examination
Low or no-interest loan
Supplemental retirement plans*
Deferred compensation
First class air travel
Use of corporate aircraft

*Beyond customary company-wide benefits
3. a. Does the firm have an executive bonus program? (y/n)

b. If YES, which of the following are used as a basis to allocate executive bonuses? (answer all $\mathrm{y} / \mathrm{n}$ ) Discretionary
Achievement of sales or operating goals
Achievement of profit goals
Percentage of sales
Percentage of profit
Return on equity/assets/sales


## Employee Compensation

1. Which of these policies are used to determine employee raises? (answer all $\mathrm{y} / \mathrm{n}$ )

Cost of living adjustment (COLA)
Annual merit raise
Lump sum (in lieu of merit increase)
Variable pay plan (bonus awards, incentives, recognition bonuses)
No raises (salaries/wages are frozen at current level)
No set policy for raises, discretionary each year


## Employee Compensation

## 6. Total Annual 2013 Employee Compensation for Selected Positions (estimate if necessary)

- Only report employees that can be reasonably classified into these positions. Data for others are not collected.
- Report compensation for only one typical full-time employee in each position.
- In the first column, report the total number of FTE employees in each position at all locations.
- For each position, enter the typical total annual compensation first, then enter base salary. Bonus is calculated.
- Do not include fringe benefits. Report annual $\mathrm{W}-2$ (T-4) wages prior to employee deductions.
- If a position is filled with part-timers only, report compensation one employee would receive if they were full-time.



## Employee Benefits

1. Is a cafeteria plan offered that allows a choice between cash and qualified benefits? ( $\mathbf{y} / \mathrm{n}$ ) (a "Section 125 " flexible benefit program)
2. a. Does the firm offer health benefits to employees? ( $\mathbf{y} / \mathrm{n}$ )
b. If YES, does the firm self insure in any way? ( $\mathrm{y} / \mathrm{n}$ )



|  | Offered? | \% of Employees |
| :---: | :---: | :---: |
| 3. Which of these medical plans are offered? | Answer all y/n | Covered |
| Traditional (indemnity health insurance) | $y / n$ |  |
| HMO/EPO (Health Maintenance/Exclusive Provider Org.) | $y / n$ |  |
| POS (Point of Service) | $y / n$ |  |
| PPO (Preferred Provider Organization) | $\mathrm{y} / \mathrm{n}$ |  |
| HDHP (High Deductible Health Plan) | $\mathrm{y} / \mathrm{n}$ |  |
| Opt-Out of Coverage | y/n |  |


| 4. Typical plan coverage for a 35 year old male employee. |  | Monthly Premium \$ employee plus employer | Employer Paid \% | Annual Deductible \$ per Person |
| :---: | :---: | :---: | :---: | :---: |
| Traditional Single, Employee Only |  |  | \% |  |
| Employee+Family |  |  | \% |  |
| HMO/EPO Single, Employee Only |  |  | \% |  |
| Employee+Family |  |  | \% |  |
| POS Single, Employee Only |  |  | \% |  |
| Employee+Family |  |  | \% |  |
| PPO Single, Employee Only |  |  | \% |  |
| Employee+Family |  |  | \% |  |
| HDHP Single, Employee Only |  |  | \% |  |
| Employee+Family |  |  | \% |  |
|  | Office Visit | Generic Drug | Preferred Drug | Non-Pref. Drug |
| 5. Co-pay for office visits and drugs other than mail order | Co-Pay \$ | Co-Pay \$ | Co-Pay \$ | Co-Pay \$ |
| Traditional |  |  |  |  |
| HMO/EPO |  |  |  |  |
| POS |  |  |  |  |
| PPO |  |  |  |  |
| HDHP |  |  |  |  |
| 6. Other health benefits offered (answer all y/n) |  |  |  |  |
| Dental Plan |  |  |  |  |
| Vision/Optical Plan |  |  |  |  |
| Retiree Medical Insurance Coverage (FASB 106) |  |  |  |  |
| Prescription Drug Plan |  |  |  |  |
| Mail-Order Drug Plan |  |  |  |  |
| Group Term Life Insurance |  |  |  |  |
| Long-term Disability Insurance |  |  |  |  |
| Short-term Disability Insurance |  |  |  |  |
| Long-term Care Insurance |  |  |  |  |
| Employee Assistance Program* |  |  |  |  |

*Program to handle personal \& work related issues such as drug dependency, mental health, financial, legal, etc.

## Employee Benefits

7. a. Does the firm offer retirement plans to employees? $(y / n)$

8. If the firm offers a 401(k) plan...
a. What $\%$ of eligible employees are enrolled in the 401(k) plan?
b. Are employees auto-enrolled in the plan? ( $\mathrm{y} / \mathrm{n}$ )

c. Which 401(k) plans are offered? (answer all $\mathrm{y} / \mathrm{n}$ )

Traditional 401(k)
Safe Harbor 401(k)
SIMPLE 401(k)
d. Does the $401(\mathrm{k})$ plan provide for designated Roth contributions? ( $\mathrm{y} / \mathrm{n}$ )
e. Are catch-up contributions allowed for eligible employees aged 50 and over? ( $\mathrm{y} / \mathrm{n}$ )
f. Does the firm contribute to the employee's $401(\mathrm{k})$ ? $(\mathrm{y} / \mathrm{n})$

If YES, what $\$$ amount is contributed for a full-time employee for each $\$ 1$ of their contribution?
If YES and if contributions are limited to a \% of an employee's pay, what is the limit?
If YES and if contributions are limited to an annual $\$$ cap for each employee, what is the $\$$ limit?

9. Which of these is given to full-time employees at Christmas or year-end? (answer all y/n) Cash (nominal amount, not annual bonus)
Gift (including gift certificates, food items, etc.)
Party
Year-end bonus (not tied to profits)

10. Which of these other employee benefit programs and policies apply? (answer all y/n)

Flexible spending account for health expenses
Flexible spending account for dependent care expenses
Flexible spending account for adoption assistance
Child care (allowance or facilities)
Flexible work scheduling
Educational assistance for employees
Pre-retirement counseling
Annual computerized benefits statement
Smoking restrictions in the workplace
Employee policy manual

(PTO programs combine vacation, sick days, and personal leave)
12. If the firm DOES have a PTO program...
a. How many days off are accrued per year by a full-time employee after 5 years?
b. Can the accrued PTO be carried over to the following year? ( $\mathrm{y} / \mathrm{n}$ )
c. Does the program include paid holidays? ( $\mathrm{y} / \mathrm{n}$ ) If NO, how many paid holidays does the firm allow per year?

13. If the firm DOES NOT have a PTO program...
a. Are paid sick days offered to SALARIED employees? $(\mathrm{y} / \mathrm{n})$ If YES, how many sick days are allowed for SALARIED employees each year?
b. Are paid sick days offered to HOURLY employees? ( $\mathrm{y} / \mathrm{n}$ )

If YES, how many sick days are allowed for HOURLY employees each year?
c. How many paid holidays does the firm allow each year?
14. How many holidays does the firm observe annually (Christmas, New Year, Easter, etc.)?

15. Which of these time off policies apply? (answer all $\mathrm{y} / \mathrm{n}$ )

Paid parental leave (maternity/paternity, adoption leave)
Paid jury duty
Paid military leave


## Affordable Care Act

1. If the firm offers health care, has the firm taken any of the following steps? (1=yes, 2=no, $3=$ plan to in the next 12 months)
Eliminate health insurance for employees entirely
Convert to a flat payment to employees to purchase their own insurance
Change the structure of plans to avoid excise tax on "Cadillac" plans
Limit the hiring of new employees
Convert full-time employees to part-time status

|  | $1-3$ |
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## Inside Sales

1. a. Does the firm have inside/telemarketing salespeople on staff (not counter personnel)? (y/n)
b. If YES, what method is most commonly used to compensate inside salespeople?


1 Straight salary
2 Hourly (including bonus/commission)
3 Salary \& commission
4 Salary \& bonus
5 Salary \& commission \& bonus
6 Other

## Outside Sales (report the policies most commonly used at all locations)

2. Does the firm have outside salespeople on staff (employees, not reps)? (y/n)


If NO, skip the following sales policy questions up to and including question 11.
3. Does the firm typically have a written employment contract with outside salespeople? (y/n)
4. What method is most commonly used to compensate outside salespeople?


1 Straight salary
2 Salary \& bonus
3 Salary \& commission
4 Salary \& commission \& bonus
5 Straight commission (no salary)
6 Commission \& bonus (no salary)
7 Draw (against commission) and commission
8 Other
5. If the firm does pay commissions...
a. What method is most commonly used to allocate commissions?


1 Flat percentage of sales
2 Escalating percentage of sales
3 Flat percentage of gross margin
4 Escalating percentage of gross margin
5 Other
b. Outside salespeople are eligible for commissions on which of the following? (answer all $\mathrm{y} / \mathrm{n}$ )

Prompt payment or other billing discounts
Service
Repair parts
Accessories \& tooling
Finance plans
Collection of cancellation charges
c. For commission accounting purposes, when are sales most commonly credited to the salesperson?


1 Order booked
2 Order shipped
3 Upon billing
4 Payment received
d. Does the firm incorporate a ceiling to prevent windfalls? ( $\mathrm{y} / \mathrm{n}$ )
e. Does the firm set a quota which must be exceeded before commissions are earned? $(\mathrm{y} / \mathrm{n})$
f. Are new salespeople paid commission on the backlog in their territory? ( $\mathrm{y} / \mathrm{n}$ )
g. Are outside salespeople charged back for bad debts? ( $\mathrm{y} / \mathrm{n}$ )
h. Upon termination, are commissioned salespeople paid on existing backlog? (y/n)


## Sales Policies

6. a. Are sales contests typically used? $\square$
1 Never
2 Rarely
3 Regularly
b. If used, which of these prizes are typically awarded? (answer all y/n)

Cash
Travel
Merchandise
Other

7. a. Annual sales of the LOWEST volume outside salesperson in established territories
b. Gross profit (\$) contribution of the lowest volume outside salesperson
8. a. Annual sales of the HIGHEST volume outside salesperson in established territories
b. Gross profit (\$) contribution of the highest volume outside salesperson
9. What method is most commonly used to cover travel and entertainment expenses?

1 All expenses reimbursed
2 Per diem payment
3 Compensation covers expenses
4 Travel expenses only reimbursed
5 Fixed monthly expense allowance
10. a. What method is most commonly used to provide salespeople with cars?


1 None
2 Company-leased
3 Company-owned
4 Employee-owned reimbursement
b. If the method is employee-owned reimbursement, what basis is most commonly used?

1 Mileage (if mileage, also report the rate)
Mileage Rate $(\phi /$ mile $)=$


2 Gas \& oil
3 Monthly allowance
11. What method is most commonly used to provide salespeople with cell phones?


1 None
2 Company-provided phone for business-related calls
3 Reimburse employee for business calls on personal phone
4 Monthly phone allowance
5 Other

Complete even if the firm has only 1 location (the headquarters) Fill out the primary location column and one column for each branch. Firms with over 17 branches please complete and submit additional survey forms.

## Annual Branch Compensation

## 1. Branch Information

a. Branch ZIP (5 digits only) or Postal Code
b. Your Branch ID Number (to uniquely identify the branch)
c. 2013 annualized sales at the branch

## 2. Branch Manager

a. Total branch manager compensation

Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
b. Is the branch manager eligible to receive a bonus? ( $\mathrm{y} / \mathrm{n}$ )
c. If YES, which of these apply for bonus allocation? (answer all $\mathrm{y} / \mathrm{n}$ ) Discretionary
Achievement of sales goals
Achievement of gross margin \$ goals
Achievement of profit goals
Percentage of sales
Percentage of gross margin
Percentage of profits
Return on equity/assets/sales
3. a. Number of Outside Salespeople (if none skip to Q4)
b. Average length of employment of these salespeople (years)
c. Senior Sales Consultant (more than 10 yrs. sales experience) Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
d. Typical Outside Salesperson (2 to 10 yrs. sales experience) Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
e. Beginning Outside Salesperson (less than 2 yrs. sales experience) Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
4. a. Number of Inside Salespeople (not counter personnel)
b. Average length of employment of these salespeople (years)
c. Typical Inside Salesperson (more than 2 yrs. sales experience)

Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
d. Beginning Inside Salesperson (less than 2 yrs. sales experience) Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)

For each position, enter the total compensation first, then enter the base salary, and finally the bonus Report compensation for only one typical, full-time employee in each position. Estimate if necessary. Exclude fringe benefits. Report annual W-2 (T-4) wages prior to employee deductions.
If a position is filled with part-timers only, report what one employee would receive if they were full-time


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## Annual Branch Compensation

## 1. Branch Information

a. Branch ZIP (5 digits only) or Postal Code
b. Your Branch ID Number (to uniquely identify the branch)
c. 2013 annualized sales at the branch

| Branch 6 | Branch 7 | Branch 8 | Branch 9 | Branch 10 | Branch 11 |
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## 2. Branch Manager

a. Total branch manager compensation

Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
b. Is the branch manager eligible to receive a bonus? ( $\mathrm{y} / \mathrm{n}$ )
c. If YES, which of these apply for bonus allocation? (answer all y/n) Discretionary
Achievement of sales goals
Achievement of gross margin \$ goals
Achievement of profit goals
Percentage of sales
Percentage of gross margin
Percentage of profits
Return on equity/assets/sales
3. a. Number of Outside Salespeople (if none skip to Q4)
b. Average length of employment of these salespeople (years)
c. Senior Sales Consultant (more than 10 yrs. sales experience) Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
d. Typical Outside Salesperson (2 to 10 yrs. sales experience)

Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
e. Beginning Outside Salesperson (less than 2 yrs. sales experience) Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
4. a. Number of Inside Salespeople (not counter personnel)
b. Average length of employment of these salespeople (years)
c. Typical Inside Salesperson (more than 2 yrs. sales experience)

Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
d. Beginning Inside Salesperson (less than 2 yrs. sales experience) Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)

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## Annual Branch Compensation

## 1. Branch Information

a. Branch ZIP (5 digits only) or Postal Code
b. Your Branch ID Number (to uniquely identify the branch)
c. 2013 annualized sales at the branch

| Branch 12 | Branch 13 | Branch 14 | Branch 15 | Branch 16 | Branch 17 |
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## 2. Branch Manager

a. Total branch manager compensation

Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
b. Is the branch manager eligible to receive a bonus? ( $\mathrm{y} / \mathrm{n}$ )
c. If YES, which of these apply for bonus allocation? (answer all $\mathrm{y} / \mathrm{n}$ ) Discretionary
Achievement of sales goals
Achievement of gross margin \$ goals
Achievement of profit goals
Percentage of sales
Percentage of gross margin
Percentage of profits
Return on equity/assets/sales
3. a. Number of Outside Salespeople (if none skip to Q4)
b. Average length of employment of these salespeople (years)
c. Senior Sales Consultant (more than 10 yrs. sales experience) Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
d. Typical Outside Salesperson (2 to 10 yrs. sales experience) Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
e. Beginning Outside Salesperson (less than 2 yrs. sales experience) Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
4. a. Number of Inside Salespeople (not counter personnel)
b. Average length of employment of these salespeople (years)
c. Typical Inside Salesperson (more than 2 yrs. sales experience)

Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)
d. Beginning Inside Salesperson (less than 2 yrs. sales experience) Total Compensation
Minus base salary
= OT, Bonus, Commission, \& Incentive (calculated)

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