

May 2, 2023 Fraud Symposium Agenda

Brooklyn Park, MN – UMACHA Office First Floor Conference Room

05/02/2023	Title & Session Description	Speaker(s)
8:30 to 8:45pmCT	WELCOME & PRIMER <i>Introduce sponsors- FRPA and UMACHA</i>	UMACHA
8:45 to 9:45pmCT	Local Law Enforcement –FBI Updates <i>FBI will discuss recent trends in the region, which include ATM issues and Customers being robbed after withdrawal, the importance of camera focus, placement, cleaning, lightings and saving digital recording inside and out. Reminder to do Robbery Training. Also, discuss trends in cybercrime ransomware, dealing with money mules on the loose, fund transfer scams, the importance of SAR reporting, and the use of the kill chain on wires. FBI encourages a collaborative approach as an important approach with prompt notifications to LEA that will reduce risk levels overall. FBI will also open it up for general questions related to financial crimes.</i>	Dustin Berger - FBI, Special Agent Michael Krause - FBI, Assistant Special Agent In-Charged, Minneapolis HQ
9:45 to 10:45amCT	Where Data Breaches Lead, after they happen – Description coming SOON	Mike Olsen – 360 Security Services
10:45 to 11:00amCT	BREAK	
11:00 to 12:00amCT	MN Commerce Department Expanded Role via Legislation in Combating Financial Crimes <i>Working with Financial Institutions will be a collaborative effort combat financial crime. Jonathan will provide the number of trained investigations and his efforts currently on hiring crime analysis. Its about Building Partnerships like FRPA members on fraud alerts, reporting and others to identify, investigate and refer cases for prosecution to protect MN Commerce activities and the consumers.</i>	Jonathan J. Ferris – Supervisory Special Agent, Minnesota Commerce Fraud Bureau
12:00 to 12:45pmCT	Lunch BREAK	
12:45 to 1:45pmCT	Around the room - FRPA will talk about how to combat fraud. John will provide additional insights into how criminals continue to attack FI's. What can you do to combat financial crimes on the front end? Then sit, enjoy, listen, engage, and learn from the interaction between the audience. Hear from your peers what is happening in their neck of the woods.	John McCullough, CEO – FRPA
1:45 to 1:50pmCT	BREAK	
1:50 to 2:50pmCT	Fraudster Toolkit: Targeting Students – The younger generation is becoming a top target for scam artists and financial crimes with student loan scams on the rise. Find out the different ways fraudsters target this group using spam and phishing scams, in addition to phone call scams. Learn how to recognize unusual account activity, unsolicited requests for help with repayments. Scams are no longer for the light at heart, the younger generation needs to be educated now too!	Mike Burke, Senior Robbery and Crisis Management Consultant – SHAZAM, Inc.
2:50 to 3:00pmCT	BREAK	
3:00 to 4:00pmCT	Banker Panel - Best Practices for Fraud Prevention and Mitigation – Hear from the experts in the trenches what is happening today? What's new? What's still occurring? and what they are doing about it! Our panelists will come prepared with stories and advice, for what to do to prepare your staff, and prevent fraud from happening. BUT sometimes it happens, they'll also talk about the best practices for reacting and mitigating fraud.	Moderator: Kate Cole – FRPA Panelists: Randi Corcoran – Stearns Bank Anne McGarry – Hiway Credit Union Nikkie Purvis – Bremer Bank



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4:00 to 4:30pmCT	<i>Closing Remarks & Prize Drawings</i>	<i>UMACHA</i>
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