

# The benefits of the Quality Builders Warranty

As an educated homebuyer, you know that QBW builders are among the best builders in the country. The warranty provides coverage that goes beyond the walls, below the floors and into the spaces you can't see. That's just one of the benefits QBW provides.



## With QBW, you also benefit from:

- A more marketable home when it comes time to sell, because the warranty is automatically transferable to subsequent buyers.
- The stability of a warranty backed by Liberty Mutual, one of the largest insurance companies in the United States.
- Discounts on homeowners insurance, because Liberty Mutual recognizes the high quality of construction by builders in the QBW program.
- Group auto insurance discounts, made available through Liberty Mutual to eligible QBW homeowners.
- A simple and efficient complaint resolution process, should a problem ever arise. This process is designed to save both the homeowner and the builder time and money.
- A clear understanding of what is covered by the warranty and who is responsible for replacement or repair.
- Confidence that your home will meet QBW standards.
- 10 years of premier protection.

# Your warranty is backed by Liberty Mutual

Your home warranty is backed by Liberty Mutual—one of the largest insurance companies in the United States. Founded in 1912, Liberty Mutual brings a strength and stability that reinforces our commitment to you.



## Discounts

**QBW customers can receive valuable discounts on homeowners and auto insurance!**

Liberty Mutual recognizes the high quality of construction by builders in the Quality Builders Warranty program, and in turn offers homebuyers substantial discounts on homeowners insurance. You benefit directly from your builder's quality of construction. Group auto insurance discounts are also available to eligible QBW homeowners.

To determine how much you can save, call toll free 800-786-6558 (use group number 4160) or visit [www.libertymutual.com/qbw](http://www.libertymutual.com/qbw).

1-800-334-9143 | [www.qbwc.com](http://www.qbwc.com)



# 10-year Premium Protection Plan for Homeowners



## What does integrity mean to you?

To Quality Builders Warranty (QBW), integrity means adhering to a strict standard of excellence. Builders that we accept into our warranty program strive for superior workmanship, consistently creating quality homes and providing dedicated service to their customers.

***Our builders adhere to a strict standard of excellence.***

For homeowners, the selection process allows you to feel confident in the construction of your home—your greatest asset and often one of the largest investments you'll ever make. Builders who have demonstrated the highest skill and integrity earn the right to membership in the QBW program.

## Homes built with integrity.

**QBW's Premier Protection Plan covers your home for 10 years**



**The First Year**

The builder warrants the home against specified defects in workmanship and materials that are the result of nonconformity with QBW's warranty standards, as well as any major structural defects as defined in the warranty.\*



**The Second Year**

The builder warrants the home against specified defects in the wiring, piping and ductwork, as well as any major structural defects as defined in the warranty.



**The Third through Tenth Years**

Should any major structural defect (as defined in the warranty) occur during this period, QBW, through the insurer, will repair or replace the defect or pay the reasonable cost of the repair or replacement.\*

Throughout the 10-year period, the warranty is automatically transferrable to subsequent buyers.

\*Due to state requirements, coverage in Indiana differs. Please refer to the Limited Warranty Agreement for coverage details.

## Protect the value of your home

When you select a QBW builder, you can feel confident in the quality of your home's construction.

You can visit our website and learn from our "Maintenance Tips" page how to maintain elements of your home, such as roofing, landscaping, foundations, plumbing, flooring, electrical wiring, etc.



## Achieve peace of mind

The warranty specifies a clear set of written standards that help to eliminate gray areas as well as possible disputes between homeowners and builders.

In the event that a concern does arise, the complaint resolution process is simple and efficient. If the homeowner and builder cannot resolve the dispute, QBW will review the claim and assign an investigator, if necessary. If the dispute is still unsettled, QBW will arrange for binding arbitration.\*

The complaint resolution process is clearly stated in the warranty agreement, so both parties know what to expect.

\*In the state of New Jersey, election of remedies applies.

