



Safety Message of the Day for IMEA Members



Emergency Communication Safety Message

It's important that all employees understand their employer's emergency communication procedures. When medical attention may be required, getting the local Emergency Medical Services (EMS) en-route as quickly as possible is a key factor to successfully rescue the victim. Rescue personnel must either contact the local 911 dispatch center directly or contact the emergency response center set up by the employer.

If the employer or the utility where the work is being performed has an established emergency response system, it is advisable to take advantage of this system. In the event of an emergency, the rescuer contacts the emergency response center by telephone or radio. The center's personnel will then contact the local 911 dispatch center and direct other crews in the area to help while the rescue personnel tend to the victim.

When there is no emergency response center established, a member of the rescue crew must contact the local 911 dispatch center directly. It is imperative that the caller remain calm and have the appropriate information ready for the 911 operator.

Frequently asked questions by the 911 operator:

- What is your emergency?
- How many people are involved?
- What time did the accident happen?
- What is the address of the accident location?
- What is your name?
- What is your call back number?
- What is being done for the victim now?
- Will there be someone there to meet the ambulance?
- Will the scene be safe for EMS to enter?
- Are you able to stay on the line for further information?