# Check Warranties and Indemnifications



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# Definitions



#### Warranty

- Collateral undertaking that a fact regarding the subject of a contract is, or will be, as it is expressly, or by implication, declared or promised to be [Merriam-Webster]
- Promise that some consideration of the contract is guaranteed by one of the contractors [Wikipedia]

#### Indemnification

 Action of making compensation to [someone] for incurred hurt, loss, or damage [Merriam-Webster]



## Warranties & Indemnifications Allocate Loss

#### Warranties allocate loss to the warrantor (person making warranty)

 Warrantor may allocate loss to a previous warrantor or through agreement, such as RDC agreement

#### Warranties & indemnifications can assist error resolution

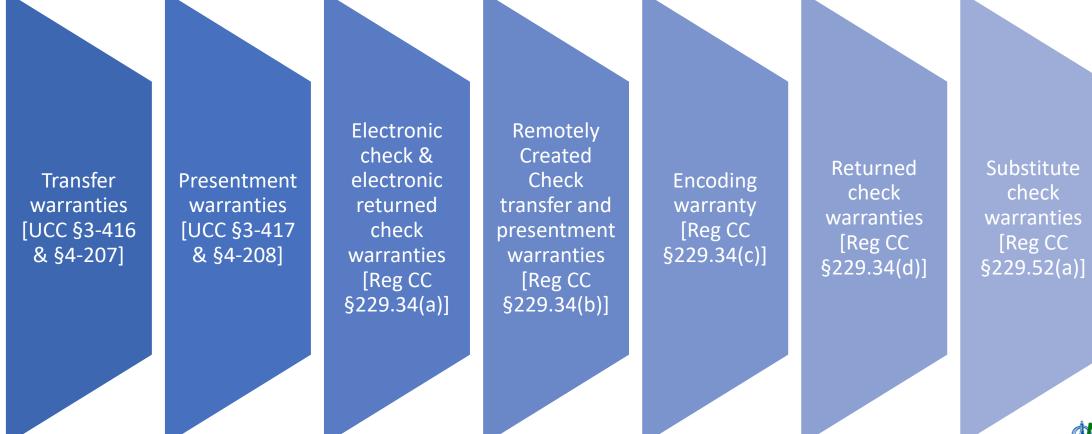
Some check warranties have associated adjustment claims

Some warranty claims must be made via bank-to-bank demand letter

Indemnifications may have adjustment claim, too

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# Warranty Examples (Not a Complete List!)



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# Indemnification Examples (Not a Complete List!)

- Remote Deposit Capture indemnification [Reg CC §229.34(f)]
- Electronically Created Item indemnification [Reg CC §229.34(g)]
- Substitute check indemnification [Reg CC §229.53(a)]





# Forged Drawer's Signature Example

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Thomas steals Dorothy's checks, forges Dorothy's signature as drawer on a check, and makes the check payable to the order of Thomas (himself)



Thomas indorses the check by signing his name on the back and cashes it at a local retail store, Mom's & Pop's



Mom's & Pop's then deposits the check in its account at depositary bank, which presents the check to paying bank



Thomas' signature is not effective as the drawer's (Dorothy's) signature

Forgery does *not* create liability for the drawer because it's not the drawer's signature

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# Forged Drawer's Signature Warranties



Thomas makes both the transfer warranties and the presentment warranties

Transfer warranties to Mom's & Pop's and depositary bank

Presentment warranties to paying bank



Mom's & Pop's makes both the transfer warranties and the presentment warranties

Transfer warranties to depositary bank Presentment warranties to paying bank

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Depositary bank makes the presentment warranties to paying bank

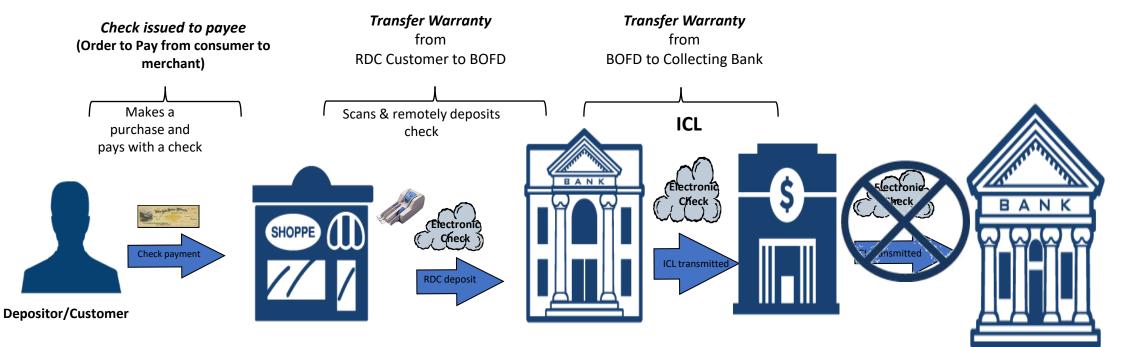
#### UCC Transfer Warranties

#### Person or collecting bank transferring item warrants to the transferee and any subsequent transferee

For remotely Warrantor has no created consumer All signatures on knowledge of any item, person on Item is not insolvency **Entitled to** the item are Item has not been whose account subject to a enforce the item authentic and altered proceeding with the item is drawn defense or claim respect to the authorized item authorized and amount for maker which it is drawn acha

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# UCC Transfer Warranties



- Transfer Warranties travel with the item (chain of warranties) from drawer to payee, payee to Depositary Bank and Depositary Bank to Intermediary/Collecting Bank
- Presentment Warranties are made from the Presenting Bank to the Paying Bank
- Warranties *provide recourse* if breach of warranty occurs



#### Presentment Warranties

# Person presenting item and every previous transferor warrants to the drawee

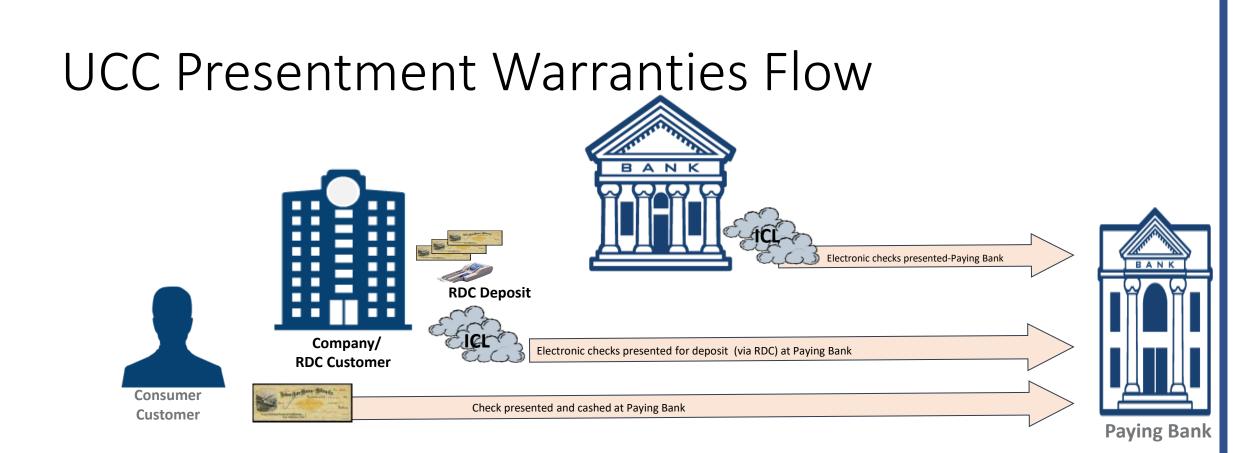
Entitled to enforce draft

Item has not been altered

Warrantor has no knowledge that signature of the purported drawer of the draft is unauthorized For remotely created consumer item, person on whose account the item is drawn authorized item and amount for which it is drawn

Or authorized to obtain payment / acceptance of draft on behalf of a person entitled to enforce the draft





# Which institution receives the UCC presentment warranties? Paying bank only



# Forged Drawer's Signature Warranties

- Thomas' unauthorized signature is a breach of the transfer warranties
- Assuming usual case where only Thomas is aware of the forgery, Thomas is the only person with 'knowledge' the signature of the drawer is unauthorized
  - Only Thomas breaches the presentment warranty





# Forged Drawer's Signature



Initial claim made by drawer to paying bank



Paying bank must make claim through return



No breach of warranty occurred\*

Paying bank may return check timely using

- L Signature(s) irregular, suspected forgery
- Z Forgery an affidavit shall be available upon request



# Forged Drawer's Signature Responses

After returning the check timely

- Depositary bank makes transfer warranty breach to Mom's & Pop's
- Mom's & Pop's makes transfer warranty breach to Thomas (if they can find him)

If return time passed do the following

Determine if drawer met their 'duty to report'

- Stated in check writing agreement (customer / member agreement)
- 1 year generally the outside limit for drawer to make claim to paying bank

Determine if the exchange is governed by the ECCHO rules

- No: No breach of warranty for forged Drawer's signature except by Thomas (good luck finding him)
- Yes: Make Rule 9 claim thanks to extra warranty under rules



# Speaking of Returns Timing....

#### All returns must meet UCC and Reg CC return deadlines

- UCC requires the determination to pay or return the item by midnight of the banking day following presentment (UCC §4-301)
- Reg CC requires the return to be handled expeditiously (§229.30)
  - Return must reach depositary bank by 2:00 p.m. (local time of depositary bank) 2 business days after presentment

There is no such thing as "doing a late return"

Beyond return time frame, paying bank must complete adjustment or make warranty claim, if applicable

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# Return Warranty Scenario

- Check presented to Dorothy's account Monday
- Dorothy informs paying bank of unauthorized signature on Thursday
- Paying bank initiates return on Thursday that is made available to depositary bank by 2:00 p.m. on Friday
- In the applicable week, all weekdays are business days according to Regulation CC



### Returned Check Warranties

Returning bank makes Regulation CC returned check warranties to the transferee returning bank, to any subsequent returning bank, to the depositary bank, and to the owner of the check

 Paying bank is a returning bank when check returned

#### Warrants

- Returned the check within its deadline under the UCC or Regulation CC
- Authorized to return the check
- Check has not been materially altered



### Returned Check Warranties

Paying bank in breach of returned check warranty that returned the check within its deadlines under UCC or in an expeditious manner such that the check would normally be received by the depositary bank not later than 2 p.m. (local time of the depositary bank) on the second business day following the banking day on which the check was presented [§229.34(d)]

 UCC midnight deadline found in UCC §4-401

Depositary bank can make breach of warranty claim if expeditious return time frame not met



# Late Return Claim Responses by Depositary Bank



#### Is check greater than \$100?

Yes: make claim through Late Return Claim adjustment

No: make demand letter bank-to-bank

# In either circumstance, initiate 2 adjustments to build supporting evidence

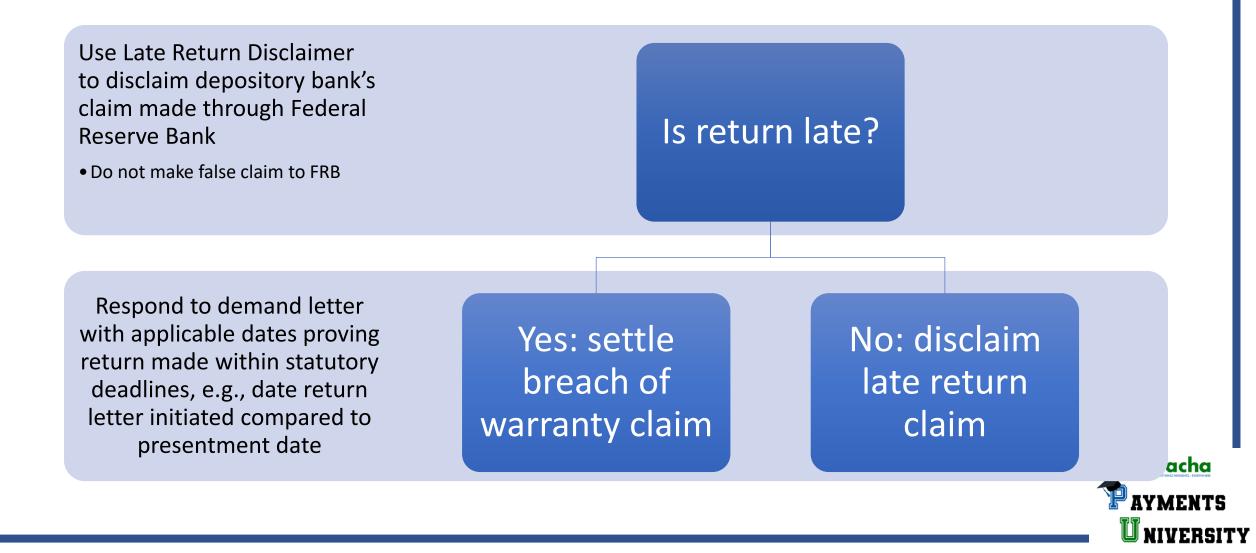
Disposition (DISP) identifies where / when the item was presented

- Documents when presentment occurred Source or Receipt (SOR) identifies the source of item including date initiated
- Documents when FRB sent return image cash letter to you, typically same or next banking day paying bank initiated RICL to FRB

Supporting evidence to make late return claim to paying bank



### Late Return Claim Responses by Paying Bank



# Forged Indorsement Example



Thomas steals a check payable to Peter and drawn on Dorothy's account



Thomas forges Peter's signature and now claims to be a holder of the check



Thomas indorses the check by signing his name on the back and cashes it at a local retail store, Mom's & Pop's



Mom's & Pop's then deposits the check in its account at depositary bank, which presents the check to paying bank

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Forged indorsement breaches both transfer and presentment warranties

# Forged Indorsement Applicable Warranties



Thomas makes both the transfer warranties and the presentment warranties

Transfer warranties to Mom's & Pop's and depositary bank

Presentment warranties to paying bank



Mom's & Pop's makes both the transfer warranties and the presentment warranties

Transfer warranties to depositary bank Presentment warranties to paying bank

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Depositary bank makes the presentment warranties to paying bank

## Forged Indorsement Breaches of Warranty

Thomas' forged indorsement is a breach of the transfer warranty that all signatures are valid

• Even though Thomas is the only person aware of the forgery, all transferors make the warranty

Thomas' forged indorsement is a breach of the presentment warranty that the transferors and presenters are persons entitled to enforce the check

- Forged indorsement is not effective to change the person to whom the check is payable
- Consequently, no one else can be a holder of that check (except Peter)



# Forged Indorsement

Initial claim typically made by payee to drawer

Drawer relates claim to paying bank Paying bank may make claim through return if within time frame

Paying bank may return check using

 I – Indorsement missing



## Forged Indorsement Responses

Return check timely

If return time passed: make breach of presentment warranty claim to depositary bank

• Send demand letter bankto-bank

- Include reference to UCC presentment warranties
- Include settlement information (where respondent remits payment)

No adjustment claim to assist making claim Depositary bank can make transfer warranty breach claim to depositing customer / member (Mom's & Pop's)

Mom's & Pop's can make transfer warranty breach claim to Thomas (if they can find him)



## Alteration Example

- Dorothy issues a check payable to Thomas
- Thomas alters the \$50.00 check to read \$500.00
- Thomas deposits check at depositary bank
- Typically, the paying bank will pay the check when presented and rely on the drawer to notify of the alteration
- Dorothy notifies the paying bank of the alteration
- Alteration breaches both transfer and presentment warranties



## Alteration UCC §3-407

Payor bank or drawee paying a fraudulently altered instrument may enforce rights with respect to the instrument either

- According to its original terms
- In the case of an incomplete instrument altered by unauthorized completion, according to its terms as completed



### Alteration Applicable Warranties

Thomas makes both the transfer warranties and the presentment warranties

- Transfer warranties to depositary bank
- Presentment warranties to paying bank

Depositary bank makes the presentment warranties to paying bank

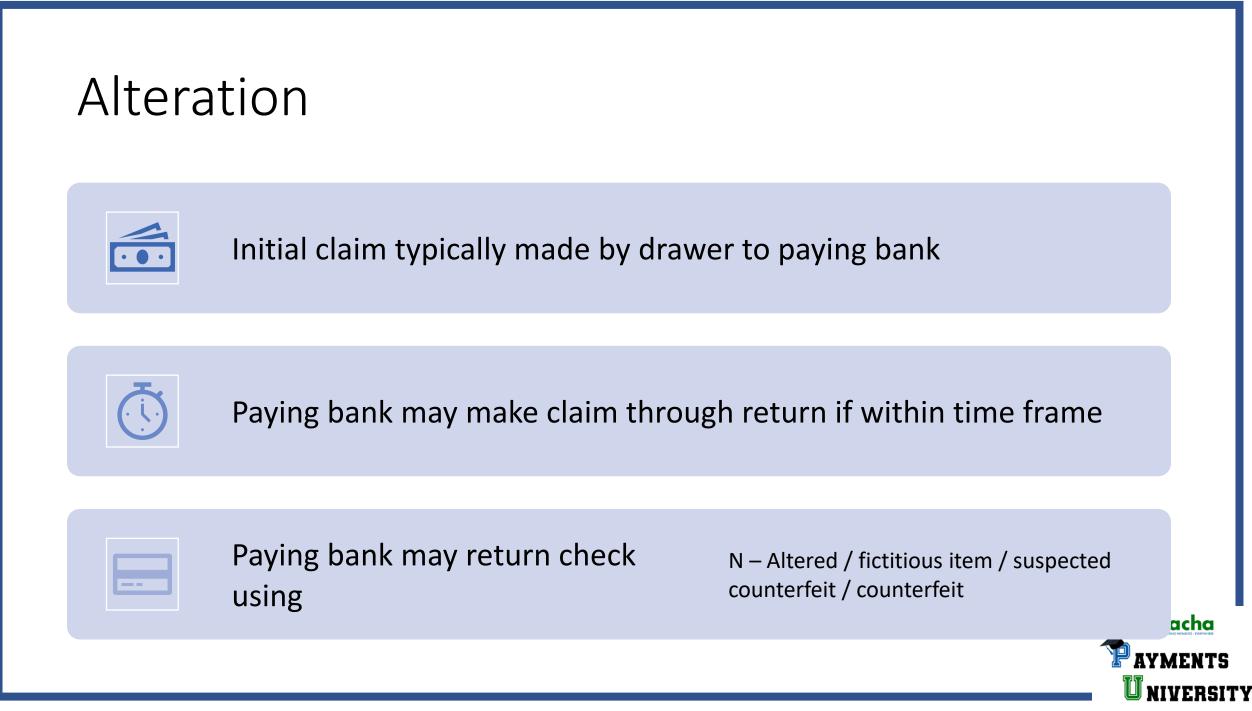
Difference between alteration and forged indorsement scenario is check remains properly payable as originally written, i.e., for \$50.00

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#### Alteration Breaches of Warranty

Thomas' alteration is a breach of the transfer and presentment warranties that the check has not been altered Thomas' alteration puts the depositary bank in breach of presentment warranty that the check has not been altered





# Alteration (Amount) Responses

Return	Make	Claim	Make
Return check timely	<ul> <li>If return time passed: make breach of presentment warranty claim to depositary bank</li> <li>Send demand letter bank- to-bank</li> <li>Include reference to UCC presentment warranties</li> <li>Include settlement information (where respondent remits payment)</li> </ul>	Claim for altered amount is made for damages • Damages include difference between amount check written for and amount paid (\$450.00 in example) plus expenses and loss of interest, if applicable	Depositary bank can make transfer warranty breach claim to depositor (Thomas)
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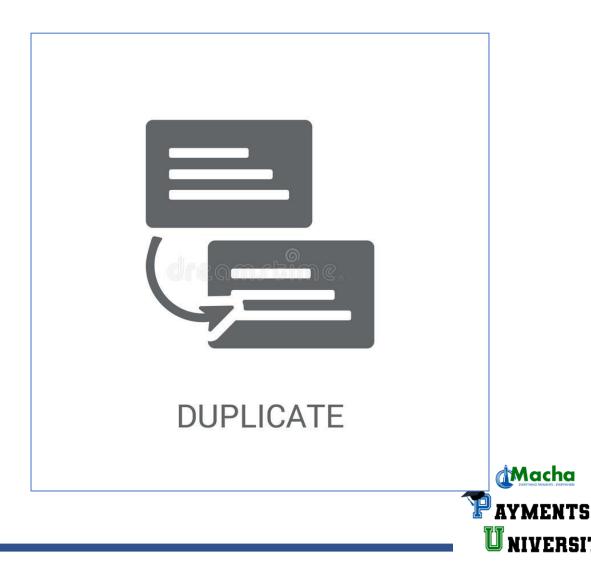
# Alteration (Payee) Responses

Return	Make	Claim	Make
Return check timely	<ul> <li>If return time passed: make breach of presentment warranty claim to depositary bank</li> <li>Send demand letter bank- to-bank</li> <li>Include reference to UCC presentment warranties</li> <li>Include settlement information (where respondent remits payment)</li> </ul>	Claim for altered payee is very similar to forged indorsement because true negotiation cannot occur • No one but the true payee can be a holder of the check	Depositary bank can make transfer warranty breach claim to depositor (Thomas)
			Ma



#### No Double-Debit Warranty

- 'No duplicate' warranty is really a 'no double-debit' warranty
  - No person will receive a transfer, presentment, or return of, or otherwise be charged for an electronic check or electronic returned check, the original check, a substitute check, or a paper or electronic representation of a substitute check such that the person will be asked to make payment based on a check it has already paid [Reg CC warranty §229.34(a)(ii)]



## Double-Debit Breaches of Warranty Examples

#### Depositary bank #1 takes deposit from Thomas through mobile RDC

• Presents item to Paying bank the next banking day

#### Depositary bank #2 takes deposit from Thomas through drive-through

• Presents item to paying bank the next banking day

Both depositary banks in breach of warranty when check paid more than once

#### Paying bank returns the same check 2 or more times

• Paying bank in breach of warranty if depositary bank pays return more than once



## Double-Debit

Initial claim typically made by drawer to paying bank

• But may be identified by paying bank through duplicate detection processes

Paying bank may make claim through return if within time frame

Paying bank may return check using

- Y Duplicate presentment
- As in "Y did you send this to me again?"

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# Double-Debit Responses Paying Bank

Return check timelyIf return time passed: make breach of electronic check warranty to depositary bank eitherDepositary bank can charge item back to depositing owner based on its account holder agreement	Return	Make	Charge
	Return check timely	breach of electronic check warranty to depositary bank either •Send PAID adjustment through FRB or DUP adjustment through ECCHO exchange agreement	can charge item back to depositing owner based on its account holder



### Double-Debit Responses Depositary Bank

For double-debit with respect to electronic returned check, make breach of electronic returned check warranty to paying bank either

- Send PAID adjustment through FRB or DUP adjustment through ECCHO exchange agreement
- Send demand letter bank-to-bank

For double-debit with respect to multiple adjustment claims for same check

 Send DUP adjustment through FRB or DUP adjustment through ECCHO exchange agreement



#### Summation

Warranties allocate liability between check system participants

UCC warranties statute of limitation = 3 years Regulation CC warranties statute of limitation = 1 year

Warranties can help recover loss in certain breach of warranty situations Indemnifications also help recover loss under certain circumstances



