

Massachusetts Department of Public Health  
Food Protection Program  
MHOA Annual Meeting 2022

Online Resources for Foodborne Illness Investigations and Continuing Education

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<b>Food Protection Program</b>	Mass.gov "Food Protection Program"	Food Protection Program home page	<a href="https://www.mass.gov/orgs/food-protection-program">https://www.mass.gov/orgs/food-protection-program</a>
<b>Food Safety</b>	Mass.gov "Food Safety"	Food Protection Program directory of all pages	<a href="https://www.mass.gov/food-safety">https://www.mass.gov/food-safety</a>
<b>Foodborne illness forms</b>	Mass.gov "Foodborne illness forms"	<ul style="list-style-type: none"> <li>• Foodborne illness complaint worksheet</li> <li>• Stool collection for bacteriology testing</li> <li>• Environmental sample submission form</li> <li>• Foodborne illness investigation task list</li> <li>• HACCP risk assessment form</li> <li>• National Environmental Assessment Reporting System (NEARS)</li> </ul>	<a href="https://www.mass.gov/lists/foodborne-illness-forms#foodborne-illness-complaint-worksheet-">https://www.mass.gov/lists/foodborne-illness-forms#foodborne-illness-complaint-worksheet-</a>
<b>Retail food</b>	Mass.gov "Retail food"	<ul style="list-style-type: none"> <li>• News and updates</li> <li>• DPH Regulation and FDA Code</li> <li>• Food Code Guidance</li> <li>• Inspection tools</li> <li>• Mobile Food Guidance</li> <li>• Non-Permanent Temporary Food Guidance</li> <li>• Residential Kitchen Guidance</li> <li>• Supplemental Guidance</li> <li>• Resources in Massachusetts</li> <li>• Other food safety resources on the web</li> </ul>	<a href="https://www.mass.gov/lists/retail-food">https://www.mass.gov/lists/retail-food</a>

<b>Foodborne illness investigations</b>	Mass.gov "Foodborne illness investigations"	<ul style="list-style-type: none"> <li>• Food Poisoning: What is it and how to report it in MA</li> <li>• Characteristics of common bacterial foodborne pathogens</li> <li>• Characteristics of common viral and parasitic foodborne pathogens</li> <li>• Food code requirements on employee health</li> <li>• Foodborne illness forms</li> <li>• Foodborne Illness Investigation and Control Manual</li> <li>• Fact Sheets on Infectious Diseases</li> <li>• Related resources</li> </ul>	<a href="https://www.mass.gov/lists/foodborne-illness-investigations">https://www.mass.gov/lists/foodborne-illness-investigations</a>
<b>Foodborne Illness Investigation and Control Manual</b>	Mass.gov "Foodborne Illness Investigation and Control Manual"	<ul style="list-style-type: none"> <li>• Introduction</li> <li>• Chapter 1: History and Trends</li> <li>• Chapter 2: Disease Characterization and Pathogenesis</li> <li>• Chapter 3: Foodborne Illness Surveillance</li> <li>• Chapter 4: Investigating Foodborne Illness and Outbreaks</li> <li>• Chapter 5: The Epidemiologic Investigation</li> <li>• Chapter 6: Electronic Reporting and Surveillance System</li> <li>• Chapter 7: Conducting an Environmental Investigation</li> <li>• Chapter 8: When There Are Sick Food Employees</li> <li>• Chapter 9: Working with the State Public Health Laboratory</li> <li>• Chapter 10: Summarizing the Investigation</li> </ul>	<a href="https://www.mass.gov/lists/foodborne-illness-investigation-and-control-manual">https://www.mass.gov/lists/foodborne-illness-investigation-and-control-manual</a>
<b>MAVEN Tip Sheet: Creating Foodborne Illness Complaint Events</b>	Google.com "MAVEN help foodborne illness"	<ul style="list-style-type: none"> <li>• When to Create an FBI Complaint</li> <li>• Resources</li> <li>• How to Create an FBI Complaint</li> </ul>	<a href="http://www.maven-help.maventrainingsite.com/pdf/FBI%20Complaint%20Tip%20Sheet.pdf">http://www.maven-help.maventrainingsite.com/pdf/FBI%20Complaint%20Tip%20Sheet.pdf</a>
<b>National Environmental Assessment Reporting System (NEARS)</b>	Google.com "CDC NEARS"	<ul style="list-style-type: none"> <li>• Registration</li> <li>• Participants</li> <li>• Publication</li> <li>• Study Findings Using NEARS Data</li> <li>• NEARS FAQs</li> <li>• What Are Environmental Assessments?</li> <li>• What Are Contributing Factors?</li> <li>• Resources</li> </ul>	<a href="https://www.cdc.gov/nceh/ehs/nears/index.htm#print">https://www.cdc.gov/nceh/ehs/nears/index.htm#print</a>

<b>Environmental Assessment Training Series (EATS)</b>	Google.com "NEARS EATS"	<ul style="list-style-type: none"> <li>• CEUs – EATS 101</li> <li>• CEUs – EATS 102</li> </ul>	<a href="https://www.cdc.gov/nceh/eats/elearn/eats/index.html">https://www.cdc.gov/nceh/eats/elearn/eats/index.html</a>
<b>Foodborne Illness Outbreak Resource Library</b>	Google.com "foodborne illness resource library"	<ul style="list-style-type: none"> <li>• Outbreak Investigation Basics</li> <li>• Quick Training</li> <li>• Robust Training</li> <li>• Tabletop Exercises and Case Studies</li> <li>• Interviewing</li> <li>• Pathogen Specific Guidance</li> <li>• Collecting Samples</li> <li>• Communication</li> <li>• After Action Reports</li> </ul>	<a href="https://www.retailfoodsafetycollaborative.org/tools/foodborne-illness-outbreak-resource-library/">https://www.retailfoodsafetycollaborative.org/tools/foodborne-illness-outbreak-resource-library/</a>