

#### Massachusetts Department of Public Health

# MHOA Presentation DPH Updates

November 13, 2024

#### Agenda

- BCEH Reorganization
- Local Public Health (LPH) Training Program: Food & Housing
- Recreational Camps for Children

#### **BCEH Reorganization**









Environmental **Epidemiology** 

#### of Climate and Environmental Health



**Healthy Homes** and Childhood **Lead Poisoning** Prevention



Environmental Health Regulations and Standards



Division of Environmental Toxicology, Hazard Assessment and Prevention



Radiation Control



**Food Protection** 



Environmental **Epidemiology** 

#### **Bureau of Climate and Environmental Health**



Healthy
Homes and
Childhood
Lead
Poisoning
Prevention



Environmental
Health
Regulations
and Standards



Environmental
Toxicology,
Hazard
Assessment
and
Prevention



Radiation Control



Food Protection



Environmental Epidemiology



#### Massachusetts Department of Public Health

# Local Public Health Training Program: Food & Housing

Wednesday, November 13, 2024

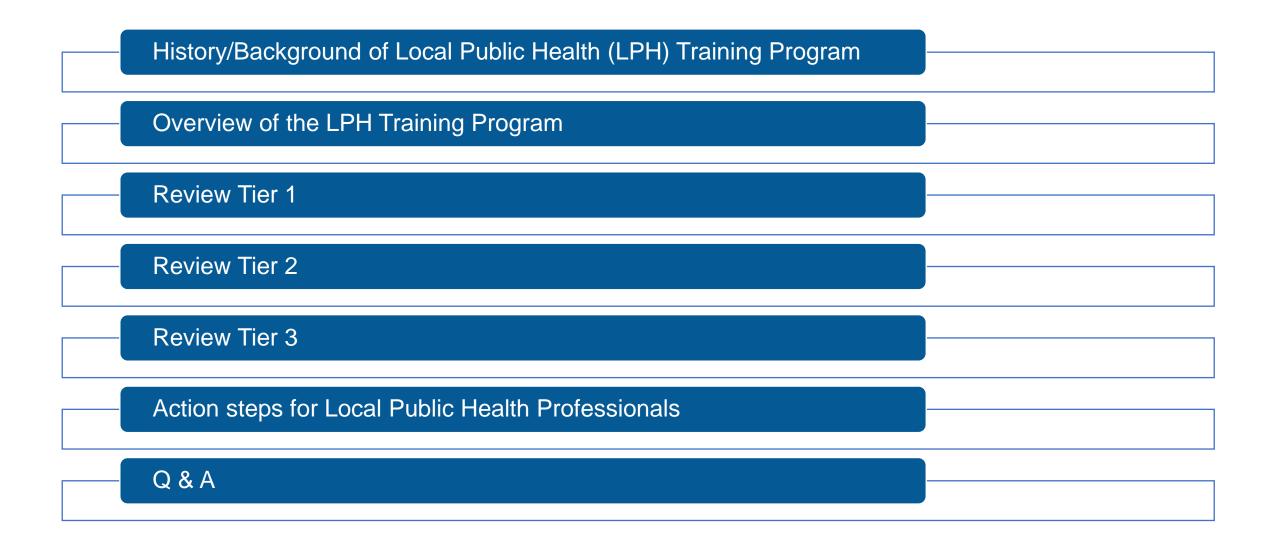
Katrina Stanziano-Saeger, Sr Coordinator for Training Operations, DPH, OLRH

Katharine Dagle, Senior Housing Specialist Trainer, BCEH, CSP

Mark Carleo, Senior Food Safety Trainer, BCEH, FPP

Jessica Ferreira, Food Safety Trainer, BCEH, FPP

#### Agenda



#### **Objectives**

- 1. Participants will gain insights into the development of the LPH Training Program.
- Participants will familiarize themselves with the structure, goals, and key components of the LPH Training Program.
- Participants will be provided with practical actions steps on how to participate in the LPH Training Program.

## Why Training Hubs?

- The Special Commission on Local and Regional Public Health in the <u>Blueprint</u> made the following recommendations regarding workforce development:
  - Set education and training standards for local public health officials and staff and expand access to professional development while ensuring diversity.

#### Action Steps:

- Develop the infrastructure for training and credentialing of the local public health workforce.
- Expand, coordinate and track training opportunities for local public health to ensure the ability of local public health professionals to meet the recommended requirements.



## What is the LPH Training Program?

It is a multi-tier program, managed by OLRH in collaboration with partners, and it guides locals through training on different public health topics, such as food and housing.

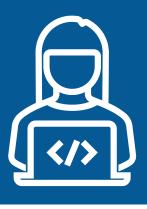
#### **Purpose statement:**

Upon completion of this training program, all participants will utilize a standardized approach to conducting and providing public health services. This program ensures consistent, high-quality services are equitable offered in all Massachusetts communities.

#### **Local Public Health Training Program Tiers**

Tier 1:

Essential Knowledge



Tier 2:

Instructor Guided Learning



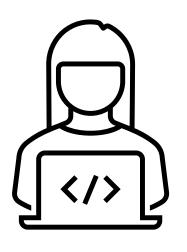
Tier 3:

Applied Practice



#### Tier 1: Essential Knowledge

Tier 1 is composed of online modules covering various LPH topics.



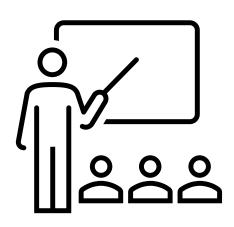
Tier 1 is facilitated through online learning platforms, such as TRAIN MA, ORALearnED (FDA), and Emergency Management Institute (FEMA)

Tier 1 provides LPH professionals with the foundational knowledge necessary for understanding key LPH topics.

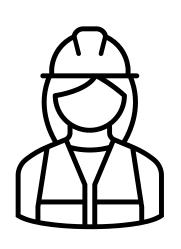
#### Tier 2: Instructor Guided Learning

Tier 2 is the instructor-led component of the LPH Training Program. In this tier, instructors lead virtual and in-person classroom trainings about relevant LPH topics.

Building upon the knowledge gained in Tier 1, Tier 2 gives LPH professionals the opportunity to learn about different public health topics in sessions led by experienced instructors. The knowledge gained in this tier will be applied to real public health scenarios in Tier 3.



#### Tier 3: Applied Practice



Tier 3 provides LPH professionals with practice-based learning through real public health scenarios.

Tier 3 training is facilitated by Local Public Health Training Hubs.

# **Current Offerings from OLRH:**



Self-Paced eLearning Modules through TRAIN MA



MA Retail Food Inspection Training



**MA Housing Inspection Training** 



Local Public Health Nurse Consultant Program



Local Public Health Training Hub Program



#### Massachusetts Department of Public Health

# Tier 3: Food & Housing

Wednesday, November 13, 2024

Katharine Dagle, Senior Housing Specialist Trainer, BCEH, CSP Mark Carleo, Senior Food Safety Trainer, BCEH, FPP Jessica Ferreira, Food Safety Trainer, BCEH, FPP

#### **Foundation**

# Conference for Food Protection (CFP)



Field Training Manual For Regulatory Retail Food Safety and Inspection Officers CONFERENCE FOR FOOD PROTECTION FIELD TRAINING MANUAL REGULATORY RETAIL FOOD SAFETY INSPECTION OFFICERS UPDATED: August 20, 202

#### Tier 3 Food – Who doesn't need to participate?





You do not need to participate!

#### Tier 3 Housing – Who doesn't need to participate?

Previously received a certificate of completion for the LPHIT course?



You do not need to participate!

#### Food & Housing Training Assessment Tool

#### Local Public Health Training Hub Program Tier 3: Food Training Assessment Tool

Retail Food, Restaurant, and Institutional Foodservice Food Safety Inspection Officer Last updated August 14, 2024

This assessment tool will be utilized by Central and Hub Trainers in preparation for, during, and after training inspections. Trainers should review competencies with the Hub Trainer or Food Safety Inspection Officer (FSIO) (trainee) before proceeding to training opportunities. As a reminder, please refer to the Massachusetts Department of Public Health, Office of Local and Regional Health, Standard Operating Procedure (SOP): Tier 3, Applied Practice Guidance for Authority, prior to scheduling or conducting a training inspection.

Central and Hub Trainers should utilize this form to record their observations while the Hub Trainer or FSIO is demonstrating the various competencies essential to conducting effective food inspections. This form outlines the minimum performance elements and competencies the Hub Trainer or FSIO is expected to perform during the inspection. The Hub Trainer and FSIO's are expected to successfully demonstrate these minimum competencies correctly prior to conducting independent food inspections and establish a consistent pattern of behavior during training inspections, as outlined in the Conference Eor Food Protection, Field Training Manual: Regulatory Retail Food Safety Inspection Officers.

ection Address:
ne of Establishment:
e In:
16

II.	Inspection Observations and		N	No a	nity
	Performance		В	Below E	tions
III.	Oral Communication		M	Meets Ex	ions
IV.	Written Communication				
V.	Professionalism				
VI.	Additional Performance				
	Elements - Jurisdiction Spe				
	Competency Areas will be evaluated for the competency Areas will be evaluated as of No Opportunity, Below, and	the Competency F			ale includes
	the Training Manual. A Hub				18
_	es and a consistent pattern of be		essibility t	Jection	

105 CMR 590,000 - Tier 3:Food Training Assessment Tool for Trainer

Areas. Hub Trainer's or FSIO's who receive a below ratin a consistent pattern of behavior and must continue training u

competency areas.

Page 1 of 12

#### **Six Inspection Training Areas:**

- 1.) Pre-Inspection
- 2.) Inspection Observations and Performance
- 3.) Oral Communication
- 4.) Written Communication
- **5.)** Professionalism
- **6.)** Additional Inspection Areas

# Food & Housing Training Assessment Tool

I. Pre-Inspection									
N	В	M	Has required equipment and forms to conduct						
			inspection.	L					
			Necessary inspection forms and administrative materials.	L					
			Lab coat or clean outer clothing.						
			Head cover: baseball cap; hair net; or equivalent.						
			Calibrated thermocouple temperature measuring device.	Ī					
			Maximum registering thermometer or temperature sensitive tapes for verifying hot water ware washing final rinse temperature.	Ī					
			Chemical test kits for chlorine, iodophor, and quaternary ammonia sanitizers.	t					
			Flashlight.	Ī					
			Alcohol swabs.	Ī					
			Additional:	Ī					
			<ol> <li>Reviews establishment file for the current risk category assigned, previous inspection report, complaints on file, and if applicable, required HACCP Plans or documents supporting the issuance of a variance.</li> </ol>						
			Reviewed previous inspection report noting documented out of compliance observations	İ					
			Reviewed establishment file for complaint reports.	Ť					
			Reviewed establishment file for documentation indicating a need for a HACCP Plan.						
			Reviewed establishment file for documentation of food production or processes operating under a variance issued by the jurisdiction.						
			Reviewed establishment file for documentation indicating the assigned risk category.						
			ADDITIONAL:						

	II. Inspection Observations and Performance							
N	В	М	Provides identification as a regulatory official to person in charge, confirming agency authority for inspection, and stating the purpose of visit.	Comments				
			Verbally provided name and agency to the person in charge.					
			Presented regulatory identification or business card.					
			Stated the purpose of the visit.					
			Requests and confirmed permission to conduct inspection from the person in charge prior to initiating the inspection.					
			ADDITIONAL:					
			Has knowledge of jurisdiction laws, rules and regulations required for conducting retail food/food service inspection.	Comments				
			Verified the correct critical limit and or standard specified in the jurisdiction's rules/regulations to the observation made.					
			Correctly cited the rule/regulation for each out of compliance observation.					
			ADDITIONAL:					
			<ol> <li>Uses a risk-based inspection methodology to correctly assess regulations related to employee practices and management procedures essential to the safe storage, preparation, and service of food and verify the establishment is assigned the correct risk category.</li> </ol>	Comments				
			Verified Demonstration of Knowledge of the person in charge.					
			Verified approved food sources (e.g., food from regulated food processing plants; shellfish documentation; game animal processing; parasite destruction for certain species of fish intended for raw consumption; receiving temperatures).					
			Verified food safety practices for preventing cross- contamination of ready-to-eat food.					
			Verified food contact surfaces are clean and sanitized, protected from contamination from soiled cutting boards, utensils, aprons, etc., or raw animal foods.					
			Verified the restriction or exclusion of ill employees.					
			Verified no bare hand contact with ready-to-eat foods (or use of a pre-approved, alternative procedure).					
			Verified employee handwashing					
			Verified cold holding temperatures of foods requiring time/temperature control for safety (TCS food), or when necessary, verified that procedures are in place to use time alone to control bacterial growth and toxin production.					
			Verified date marking of ready-to-eat foods TCS food held for more than 24 hours.					
			Verified cooking temperatures to destroy bacteria and parasites.					

-							
			standard operating procedures, equipment and/or facility				
			modification, menu modification, buyer specifications, remedial				
			training or HACCP plans).				
			ADDITIONAL:				
			7. Correctly uses inspection equipment during joint	Comments			
			inspections.	Comments			
			Used temperature measuring devices/probes in accordance				
			with manufacturer's instructions.				
			Cleaned and sanitized (alcohol swabs) temperature				
			measurement probes to prevent food contamination.				
			Used infrared thermometer in accordance with manufacturer's				
			instructions. Verified any out of compliance product				
_	Ш	$ldsymbol{ldsymbol{eta}}$	temperatures registered on the infrared with a thermocouple.				
			Photographs taken support regulatory findings or conditions				
	Ш	$\vdash$	observed.				
			Used maximum registering thermometer or heat sensitive tapes				
			in accordance with manufacturer's instructions to verify final				
	_	_	rinse dishwasher temperature. Used chemical test strips in accordance with manufacturer's				
			instructions to measure sanitizer concentrations in manual and				
			mechanical dishwashing operations; wiping cloth solutions; and				
			spray bottle applicators.				
ln.	П	п	Used flashlight to assess observations in areas with no or low				
ш.		ш	light.				
п		П	ADDITIONAL:				
Г.	-	-	THE STREET STREET				
_							
		٠.,	erbal Communication				
	III.	V	erbai Communication				
N	В	M	Asks questions and engages in dialogue with person				
		П		Comments			
ш.		-	in charge/employees to obtain information relevant	Comments			
			to the inspection				
			Asked open ended questions				
		п	Did not interrupt when the person in charge/employee				
	"	-	was speaking.				
п		П	Paraphrased/summarized statements from the person in				
L.	"	"	charge to confirm understanding				

answers to inspection-related questions or admits not

☐ ☐ Admitted not knowing the answer to a question and arranges to

Used trainer as a resource when unsure of an answer.

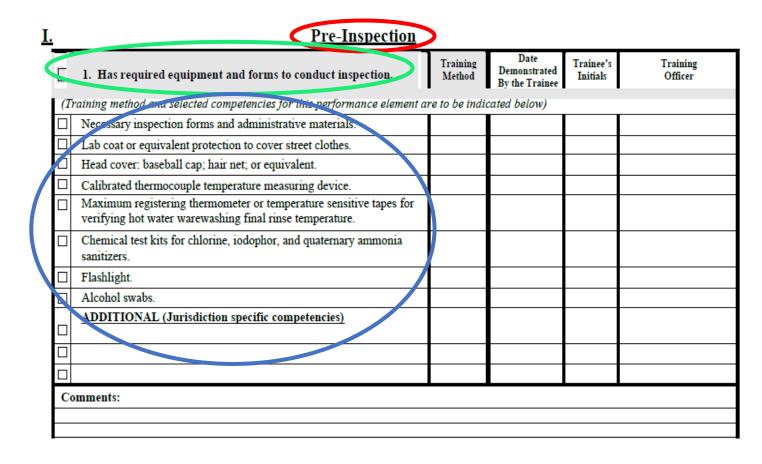
□ □ □ ADDITIONAL:

#### **Assessment Tool Breakdown**

 Inspection Training Areas

Performance Elements

Competencies



# **Jurisdictional Specific Competencies**

×	2. Reviews establishment file for the current risk category assigned, previous inspection report, complaints on file, and if applicable, required HACCP Plans ordocuments supporting the issuance of a variance by the agency.		Date Demonstrated By the Trainee	Trainee's Initials	Training Officer		
(T	raining method and selected competencies for this performance element	are to be indi	cated below)				
×	Reviewed previous inspection report noting documented out of compliance observations.						
×	Reviewed establishment file for complaint reports.						
Ø	Reviewed establishment file for documentation indicating a need for a HACCP Plan.						
×	Reviewed establishment file for documentation of food production or processes operating under a variance issued by the jurisdiction.						
×	Reviewed establishment file for documentation indicating the assigned risk entegory	(Train	ing method and s	selected com	netencies for this performa	nce element are to be indic	rated helow)
ADDITIONAL (Jurisdiction specific competencies)   Comments:   C							

#### **Inspection Requirements**

#### **How Many Training Inspections Must Be Completed?**

- "...there is no definitive number of inspections led by the trainee that can be used as a standard...at a minimum 5 joint inspections must be completed"
- "must be given adequate opportunity for all competencies to be demonstrated"
- "must show a consistent pattern of behavior"

#### Food – Categories of Inspections

#### Must do a minimum of 5...but must include:

- A HACCP Operation
- Sushi / Acidified rice, Smoked Meats/Poultry/Fish, Fermentation
- A Highly Susceptible Population
- Nursing home, Rehab facility, Daycare
- Retail Food Establishments Risk Categories 2-4
- Schools, Retail Food Stores with a Limited Menu, Full-Service Restaurant with an Extensive Menu and handling of raw ingredients, or complex preparation including cooking, cooling, and reheating for hot holding involves many TCS foods.

#### **Housing – Categories of Inspections**

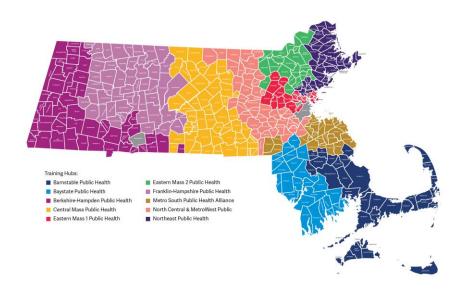
#### Must do a minimum of 5...but must include:

- Controlled Inspections
  - Minimum of two stages scenes or pictures of real-life conditions
- Pre-occupancy Inspection
  - Pre-occupancy, hotel/motel or rooming house, low- income housing voucher requests, etc.
- On Demand
  - Real time inspections require a time sensitive response
  - Example: Comprehensive, no heat, excess moisture, pests or insects
- On Demand
  - Real time inspections requiring a time sensitive response
  - Example: Alleged conditions requiring an inspection within five business days (when feasible)

#### Food vs. FDA Standardization

#### **Tier 3**:

- Standard 2, Step 2
- On the job teaching
- 5 Joint Inspections
- Prepares you for FDA Standardization



#### **FDA Standardization:**

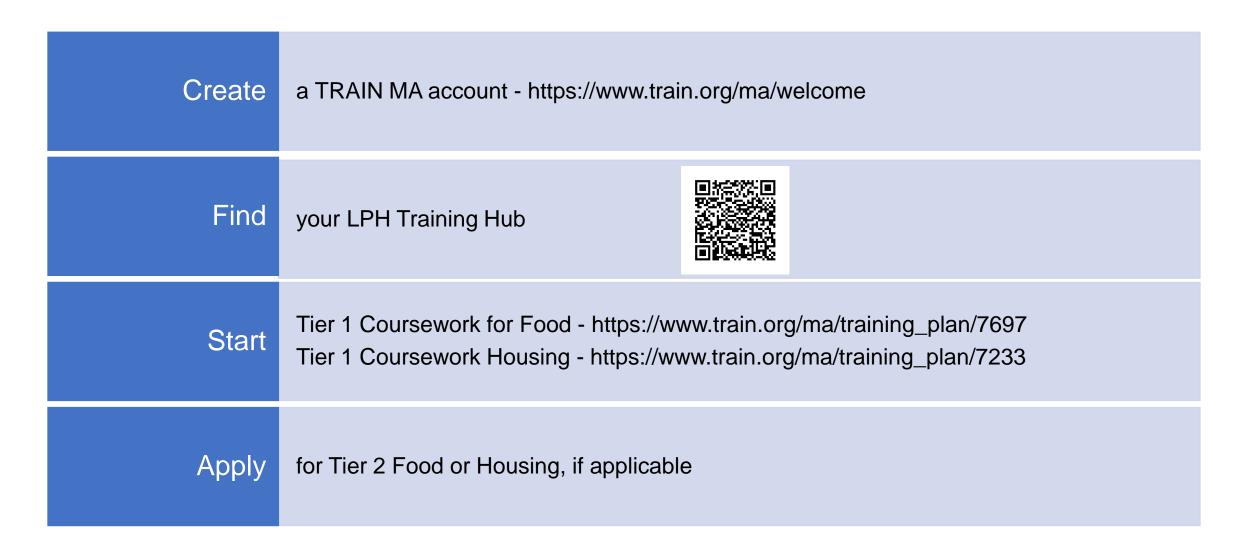
- Standard 2, Steps 3-5
- Auditing
- 25 Independent Inspections, plus 4 Joint Inspections every 3 years.
- Continuing Education needed

FDA Procedures for Standardization of Retail Food Safety Inspection Officers

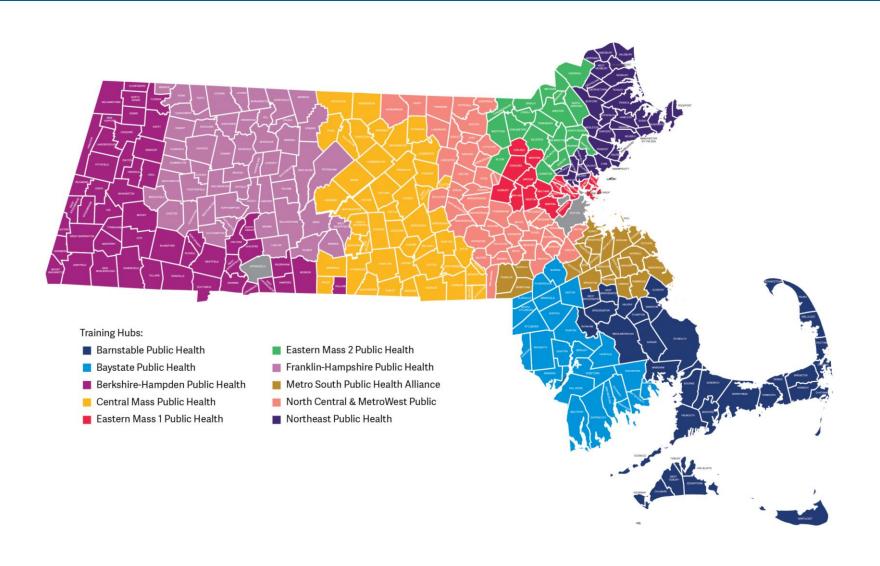
**U.S. Public Health Service** 



#### What can you do?



# LPH Training Hub – map



## **Local Public Training Program Contact List**

# Amy Tisdell, Sr. Learning and Development Coordinator

- Contact about Tier 1 (TRAIN MA)
- Amy.E.Tisdell@mass.gov

#### Katrina Stanziano-Saeger, Sr. Coordinator for Training Operations

- Contact about LPH Training Program
- ➤ <u>Katrina.Stanziano-saeger@mass.gov</u>

#### Mark Carleo, REHS, CP-FS - Food Safety Trainer

- Contact about food safety
- ➤ Mark.L.Carleo@mass.gov

#### <u>Jessica Ferreira, CP-FS – Food Safety Trainer</u>

- Contact about food safety
- > <u>Jessica.L.Ferreira@mass.gov</u>

#### Katharine Dagle- Housing Trainer

- Contact about housing
- Katharine.Dagle@mass.gov



#### Massachusetts Department of Public Health

# Electronic Reporting of Recreational Camps for Children in 2024

November 13, 2024

Kerry Wagner, MPH Field Supervisor, EA III

#### Background

#### Annual Recreational Camp Reporting Requirements

In accordance with M.G.L. c. 111, §§ 3 and 127A and 105 CMR 430.000: Minimum Standards for Recreational Camps for Children (State Sanitary Code, Chapter IV), all recreational camps operating in Massachusetts must be inspected and licensed by the local Board of Health or Health Department. The Massachusetts Department of Public Health (Department) shall be notified annually of all recreational camps licensed within each community on a form provided by the Department pursuant to 105 CMR 430.632.

The Department has developed a new electronic reporting form to be used to report information on recreational camps for each city/town in 2024.

#### Background (continued)

The Department has developed a new web-based reporting form to be used in 2024. This form must be used to annually report:

- All recreational camps licensed in each city/town; and
- No licensed recreational camps in a city/town.

This form is designed to be user friendly, easy to use, and to more accurately collect data on all recreational camps licensed across the Commonwealth.

# Recreational Camp for Children Reporting Form

The new reporting form can be found here:

https://redcap.link/campreporting



## Reporting No Licensed Camps

#### **Completed Form**



#### The Commonwealth of Massachusetts Department of Public Health

Recreational Camps for Children Reporting Form

In accordance with M.G.L. c. 111, §§ 3 and 127A and 105 CMR 430.000: Minimum Standards for Recreational Camps for Children (State Sanitary Code Chapter IV), all recreational camps in Massachusetts must be inspected and licensed annually by the Local Board of Health or Health Department (Local Health Authority). In addition, 105 CMR 430.632 requires that the Local Health Authority notify the Massachusetts Department of Public Health of all licenses issued to recreational camps within their community.

Please complete the required information listed below.

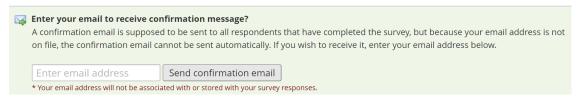


#### **Confirmation Page and Email**

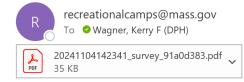
Close survey

AAA + -

Thank you for submitting the Recreational Camp for Children Reporting Form. If you have any questions please contact: <a href="mailto:recreationalcamps@mass.gov">recreationalcamps@mass.gov</a>.



#### Recreational Camp Reporting



Thank you for submitting the Recreational Camp for Children Reporting Form. If you have any questions please contact: recreationalcamps@mass.gov.

Page 1

#### **Recreational Camps for Children Reporting Form**

Recreational Camps for Children Reporting Form

In accordance with M.G.L. c. 111, §§ 3 and 127A and 105 CMR 430.000: Minimum Standards for Recreational Camps for Children (State Sanitary Code Chapter IV), all recreational camps in Massachusetts must be inspected and licensed annually by the Local Board of Health or Health Department (Local Health Authority). In addition, 105 CMR 430.632 requires that the Local Health Authority notify the Massachusetts Department of Public Health of all licenses issued to recreational camps within their community.

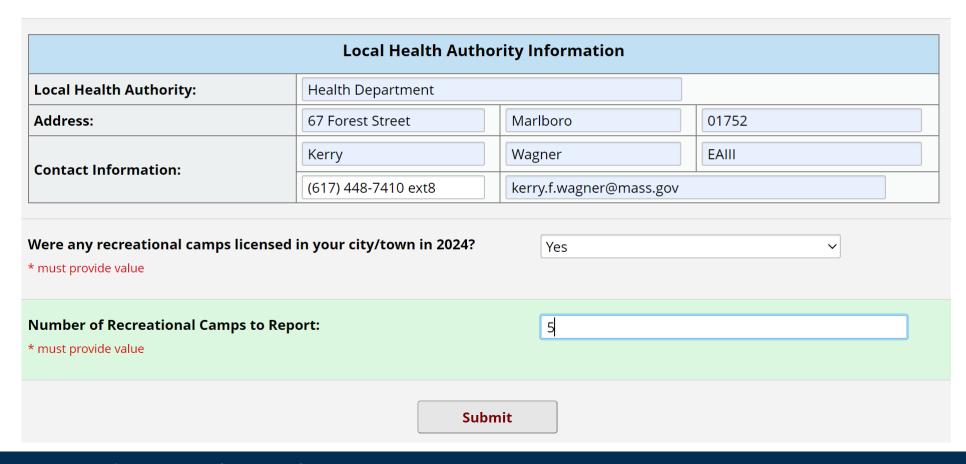
Please complete the required information listed below.

# Response was added on 10-28-2024 16:04. Local Health Authority Information Local Health Authority: Health Department Address: 67 Forest Street Marlboro 01752 Contact Information: Kerry Wagner EAIII (617) 448-7410 ext8 kerry.f.wagner@mass.gov Were any recreational camps licensed in your city/town in 2024? O Yes No recreational camps for children were licensed.

#### **Reporting Licensed Camps**

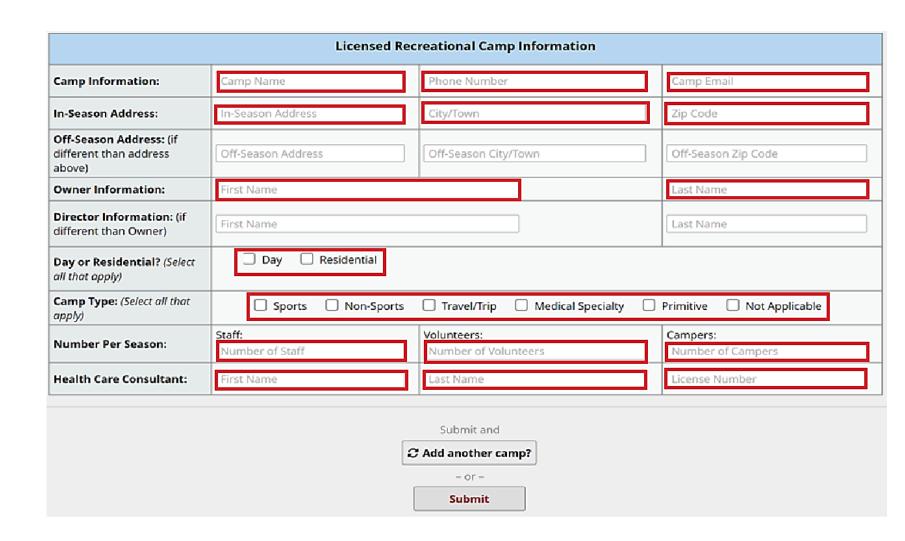
In accordance with M.G.L. c. 111, §§ 3 and 127A and 105 CMR 430.000: Minimum Standards for Recreational Camps for Children (State Sanitary Code Chapter IV), all recreational camps in Massachusetts must be inspected and licensed annually by the Local Board of Health or Health Department (Local Health Authority). In addition, 105 CMR 430.632 requires that the Local Health Authority notify the Massachusetts Department of Public Health of all licenses issued to recreational camps within their community.

Please complete the required information listed below.



Licensed Recreational Camp Information							
Camp Information:	Camp Name	Phone Number		Camp Email			
In-Season Address:	In-Season Address	City/Town		Zip Code			
Off-Season Address: (if different than address above)	Off-Season Address	Off-Season City/Town		Off-Season Zip Code			
Owner Information:	First Name			Last Name			
<b>Director Information:</b> (if different than Owner)	First Name	First Name					
<b>Day or Residential?</b> (Select all that apply)	☐ Day ☐ Residential						
Camp Type: (Select all that apply)	Sports Non-Sports	☐ Travel/Trip ☐ Medical Specialty ☐		Primitive			
Number Per Season:	Staff: Number of Staff	Volunteers:  Number of Volunteers		Campers: Number of Campers			
Health Care Consultant:	First Name	Last Name		License Number			
		Submit and  Add another camp?  - or -  Submit					

All boxes highlighted in RED are required fields.



#### How to report:

- Camp that offers Day and Residential registration options?
  - Select: Both Day and Residential
- Camp that offers Sports and Non-Sports registration options?
  - Select: Sports and Non-Sports
- Horseback Riding Camp?
  - Select: Sports Camp
- Dance Camp?
  - Select: Sports Camp
- Typical Day or Residential Camp with no specialty registration options?
  - Select: Not Applicable

<b>Day or Residential?</b> (Select all that apply)	☐ Day	Residential					
Camp Type: (Select all that apply)	Spor	ts Non-Sports	☐ Travel/Trip	☐ Medical Specialty	Primitive	☐ Not Applicable	

#### **Frequently Asked Questions on Camp Types:**

Is a Day Camp that provides field trips considered a Travel/Trip Camp?

No.

What is a medical specialty camp?

 A camp with a primary purpose to provide programs for campers with special medical or health needs.

What needs to be reported as a Sports Camp?

- A camp with a primary focus on one or more sports activities.
- Sports means athletic activities including, but not limited to, football, soccer, dance, baseball, gymnastics, swimming, horseback riding, tennis, skating and basketball.

Day or Residential? (Select all that apply)	☐ Day ☐	Residential					
Camp Type: (Select all that apply)	Sports	☐ Non-Sports	☐ Travel/Trip	☐ Medical Specialty	☐ Primitive	☐ Not Applicable	

#### **Confirmation Page for Reported Camps**

Close survey

Thank you for submitting the Recreational Camp for Children Reporting Form. If you have any questions please contact: <a href="mailto:recreationalcamps@mass.gov">recreationalcamps@mass.gov</a>.



#### Enter your email to receive confirmation message?

A confirmation email is supposed to be sent to all respondents that have completed the survey, but because your email address is not on file, the confirmation email cannot be sent automatically. If you wish to receive it, enter your email address below.

Enter email address

Send confirmation email

<sup>\*</sup> Your email address will not be associated with or stored with your survey responses.

#### Copy of Reported Recreational Camps

Page 1

#### Recreational Camps for Children Reporting Form

Recreational Camps for Children Reporting Form

In accordance with M.G.L. c. 111, §§ 3 and 127A and 105 CMR 430.000: Minimum Standards for Recreational Camps for Children (State Sanitary Code Chapter IV), all recreational camps in Massachusetts must be inspected and licensed annually by the Local Board of Health or Health Department (Local Health Authority). In addition, 105 CMR 430.632 requires that the Local Health Authority notify the Massachusetts Department of Public Health of all licenses issued to recreational camps within their community.

Please complete the required information listed below.

Response was added on 11-04-2024 14:26.	
Local Health Authority Information Local Health Authority: Test LBOH Address: 67 Forest Street Marlboro 01745 Contact Information: Kerry Wagner EAIII (617) 448-7410 ext8 kerry.f.wagner@mass.gov	
Were any recreational camps licensed in your city/town in 2024?	$\otimes$ Yes $\bigcirc$ No recreational camps for children were licensed.
Number of Recreational Camps to Report:	4

#### **Questions?**

#### Email camp reporting data requests to:

recreationalcamps@mass.gov

#### **Additional Support:**

Kerry.F.Wagner@mass.gov 617-448-7410

We appreciate all your efforts in providing safe environments as well as opportunities for children and helping maintain an accurate database for all licensed recreational camps operating in Massachusetts.

#### **Connect with DPH**



@MassDPH



Massachusetts Department of Public Health



mass.gov/dph



#### **Massachusetts Department of Public Health**

# Thank you!