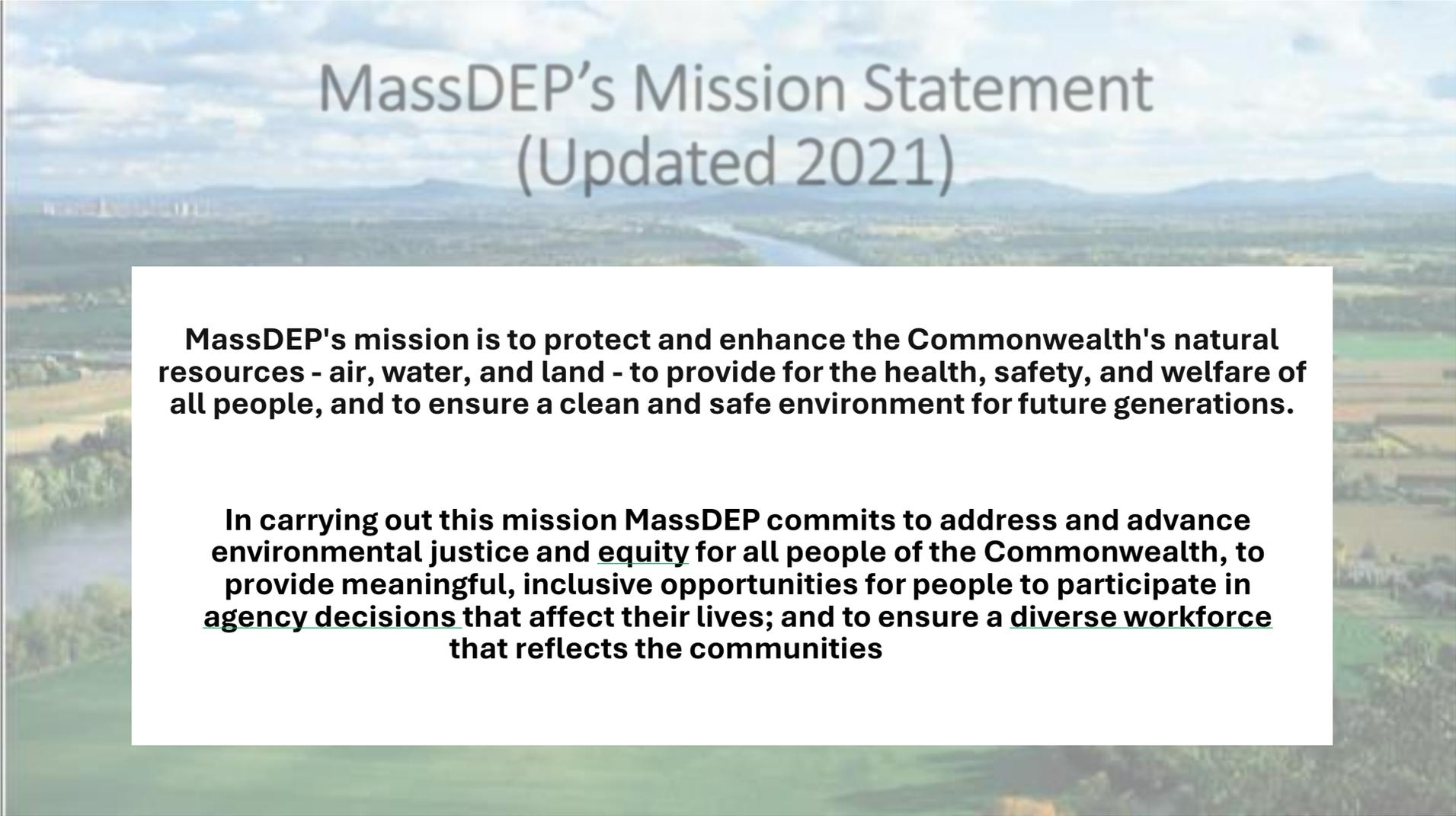


MA Department of Environmental Protection (MassDEP) Overview & Contacts

**Andrea Briggs
Acting Regional Director
MassDEP Central Regional Office**

Noise Policy Discussion Document

[Noise Policy Discussion Document 3-2-26.pdf | Mass.gov](#)

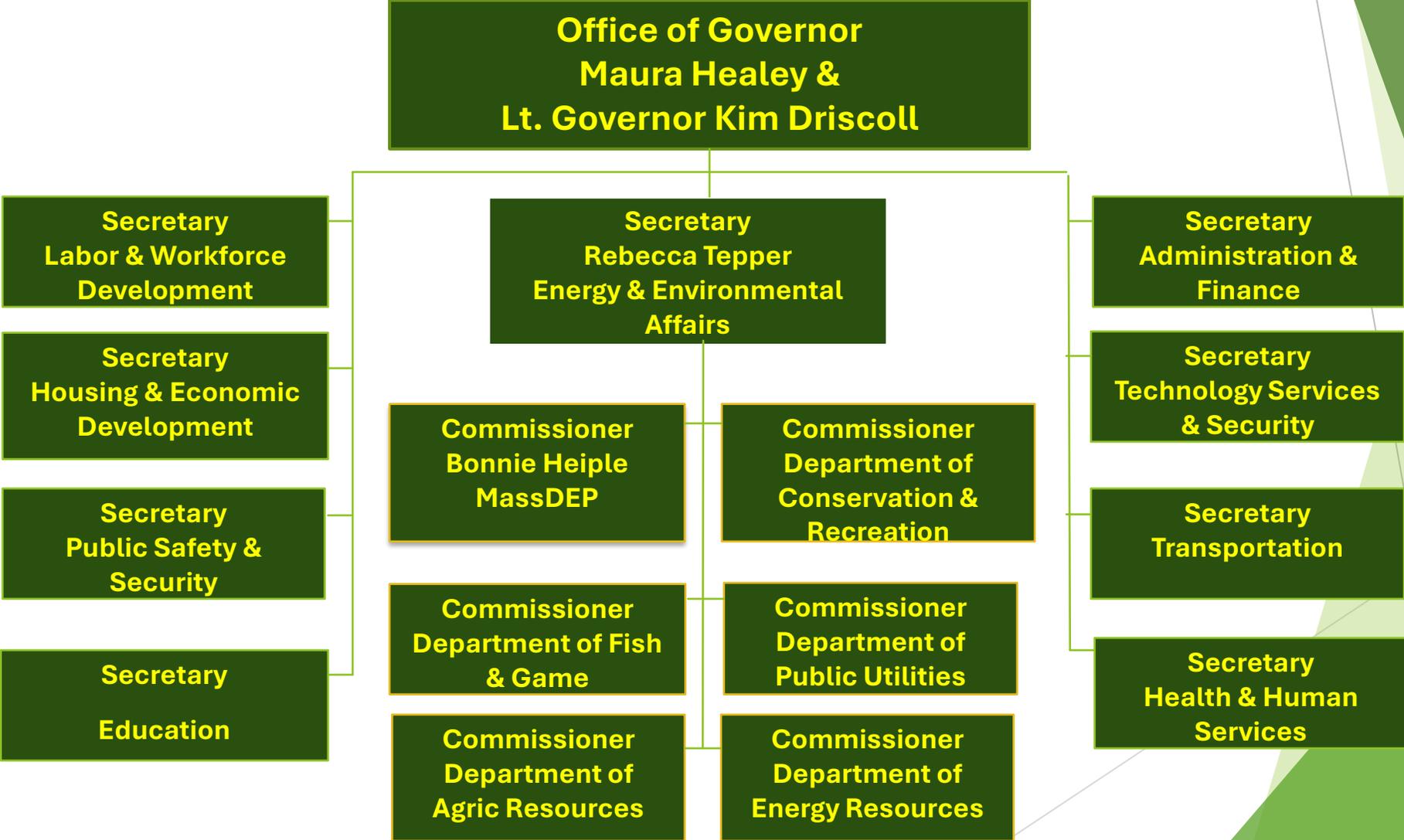


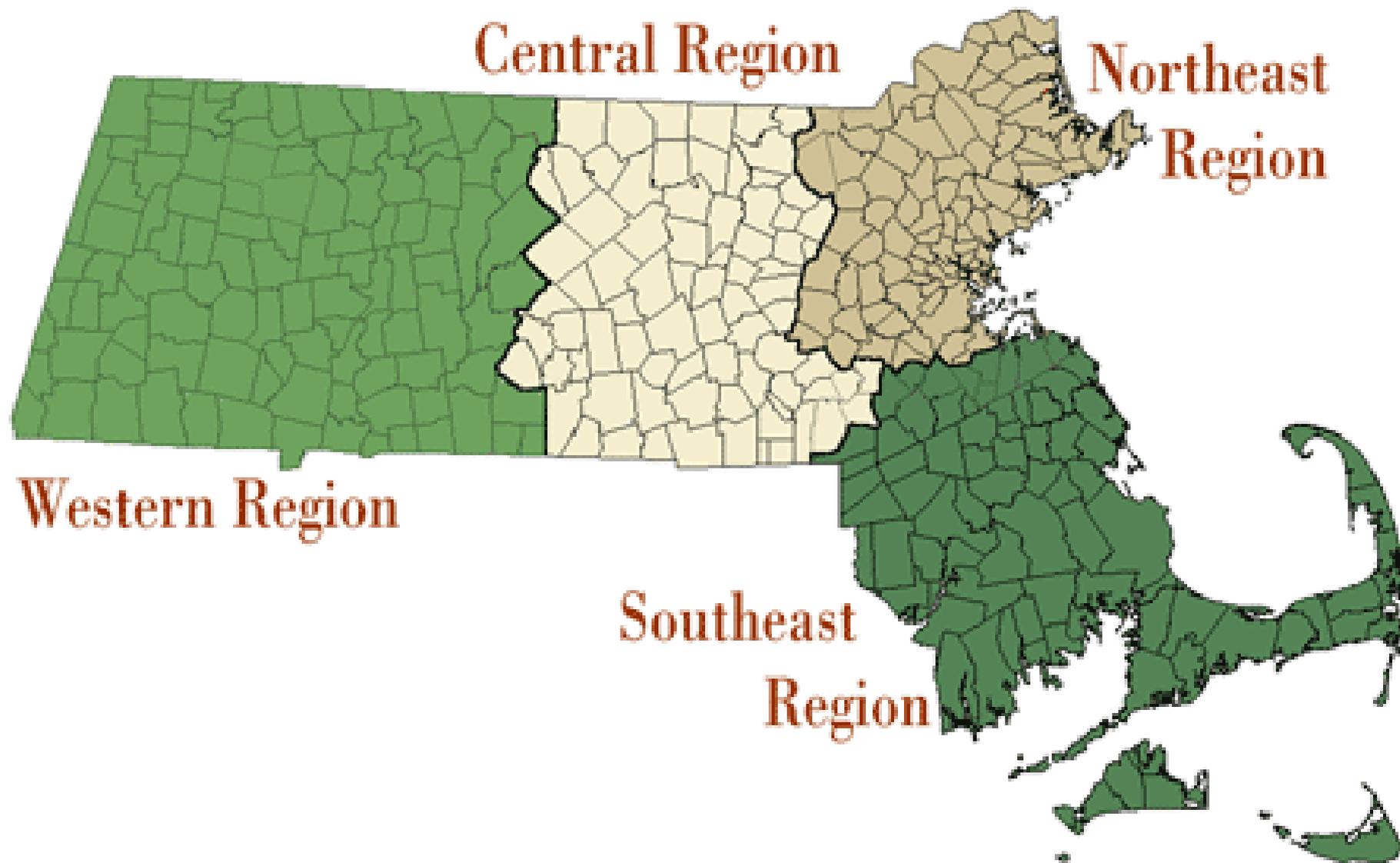
MassDEP's Mission Statement (Updated 2021)

MassDEP's mission is to protect and enhance the Commonwealth's natural resources - air, water, and land - to provide for the health, safety, and welfare of all people, and to ensure a clean and safe environment for future generations.

In carrying out this mission MassDEP commits to address and advance environmental justice and equity for all people of the Commonwealth, to provide meaningful, inclusive opportunities for people to participate in agency decisions that affect their lives; and to ensure a diverse workforce that reflects the communities

Where do we fit?





Terms to Know

Regional Offices

- NERO, CERO, SERO, WERO, WES (MassDEP's lab in Lawrence)

Bureaus

- BWR, BWSC, BAW, BAS, BPE, OGC

Senior staff

- Regional Director (RD)
- Deputy Regional Director (DRD)
- Assistant Commissioner (AC)



Commissioner's Office

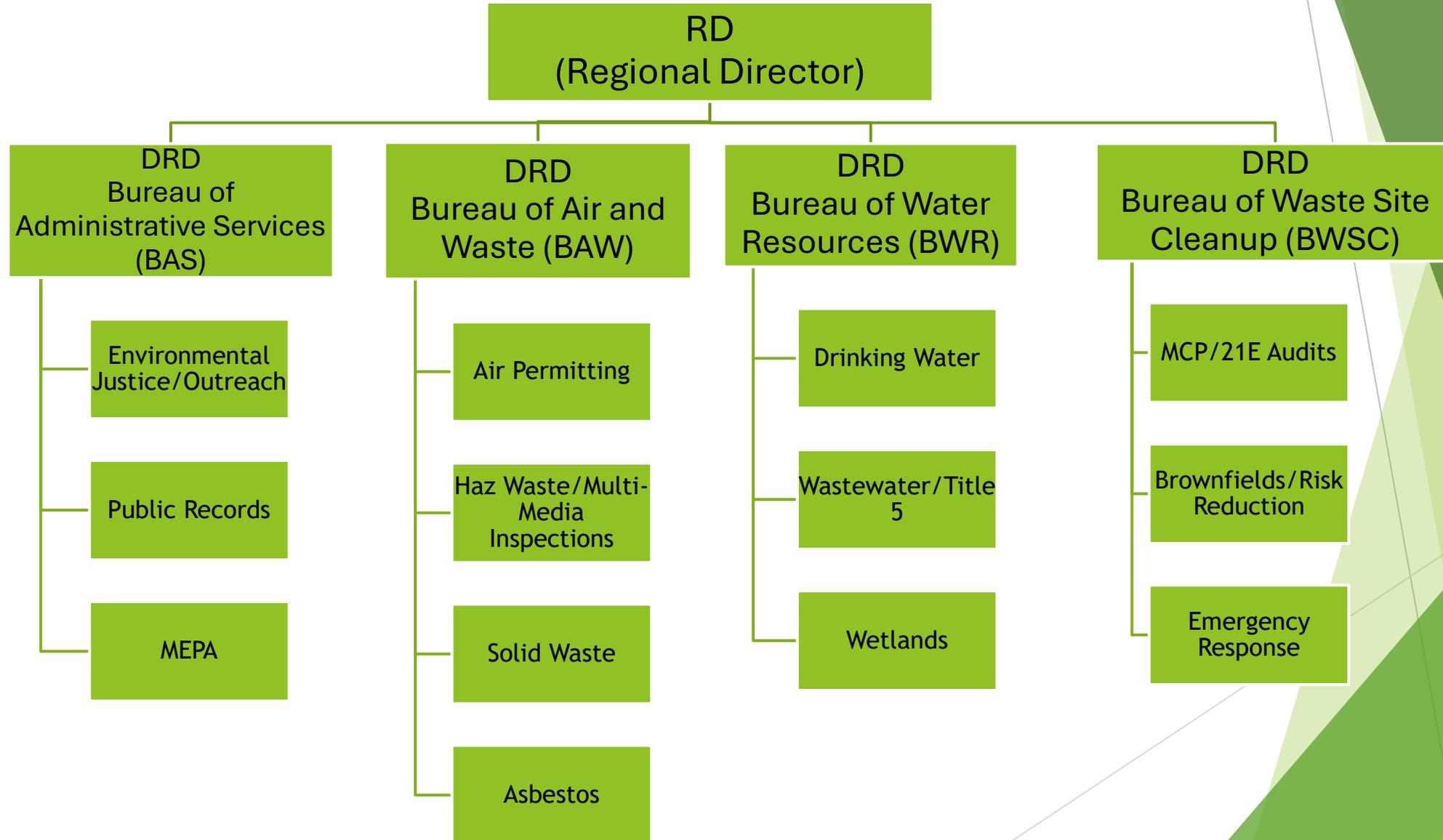
Commissioner

Deputy Commissioner of Operations	Gary Moran
Deputy Commissioner of Policy & Planning	John Beling
Chief of Staff	Sam Shusterman
Deputy Chief of Staff & Government Affairs Director	Courtney Rainey
Chief Financial Officer	Male Kamyra
General Counsel	Ben Ericson
Chief Presiding Officer	VACANT
Executive Assistant	Emma Conway

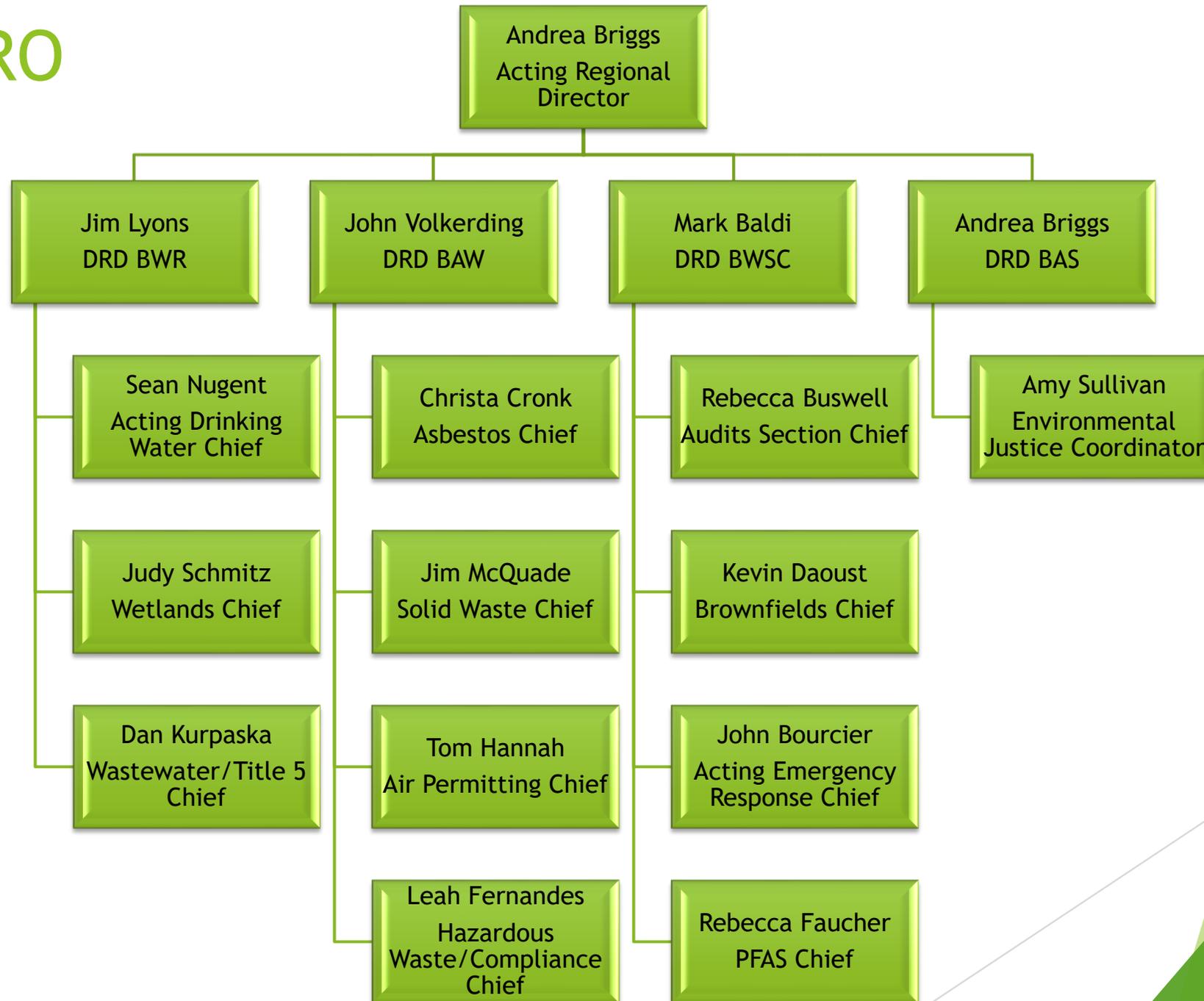
Program Bureaus at a Glance

Bureau of Air & Waste (BAW)	Bureau of Water Resources (BWR)	Bureau of Waste Site Cleanup (BWSC)	Bureau of Planning & Evaluation (BPE)
Assistant Commissioner: Christine Kirby	Assistant Commissioner: Kathleen Baskin	Assistant Commissioner: Millie Garcia-Serrano	Assistant Commissioner: Ann Lowery
Responsible for:	Responsible for:	Responsible for:	Responsible for:
Clean Air & Climate Protection	Drinking Water: Public Water Supplies	Emergency Response	Cross Bureau Planning & Initiatives
Hazardous Waste and Materials (landfills, solid waste, transfer stations, recycling)	Wetlands & Waterways: protection of Wetland Resources & public use	Audits: MA Contingency Plan, Chapter 21E Hazardous Waste, Licensed Site Professionals	Clean Energy Results Program; Climate & Resilience Coordination; Regulatory Promulgation
Toxics Use Reduction Act	Water Management: permitting large water withdrawals	Risk Reduction	Inter-Agency Coordination with DPH
Underground Storage Tanks	Water quality monitoring & State Revolving Fund & grant programs	Brownfields	Wall Experiment Station (WES) Laboratory

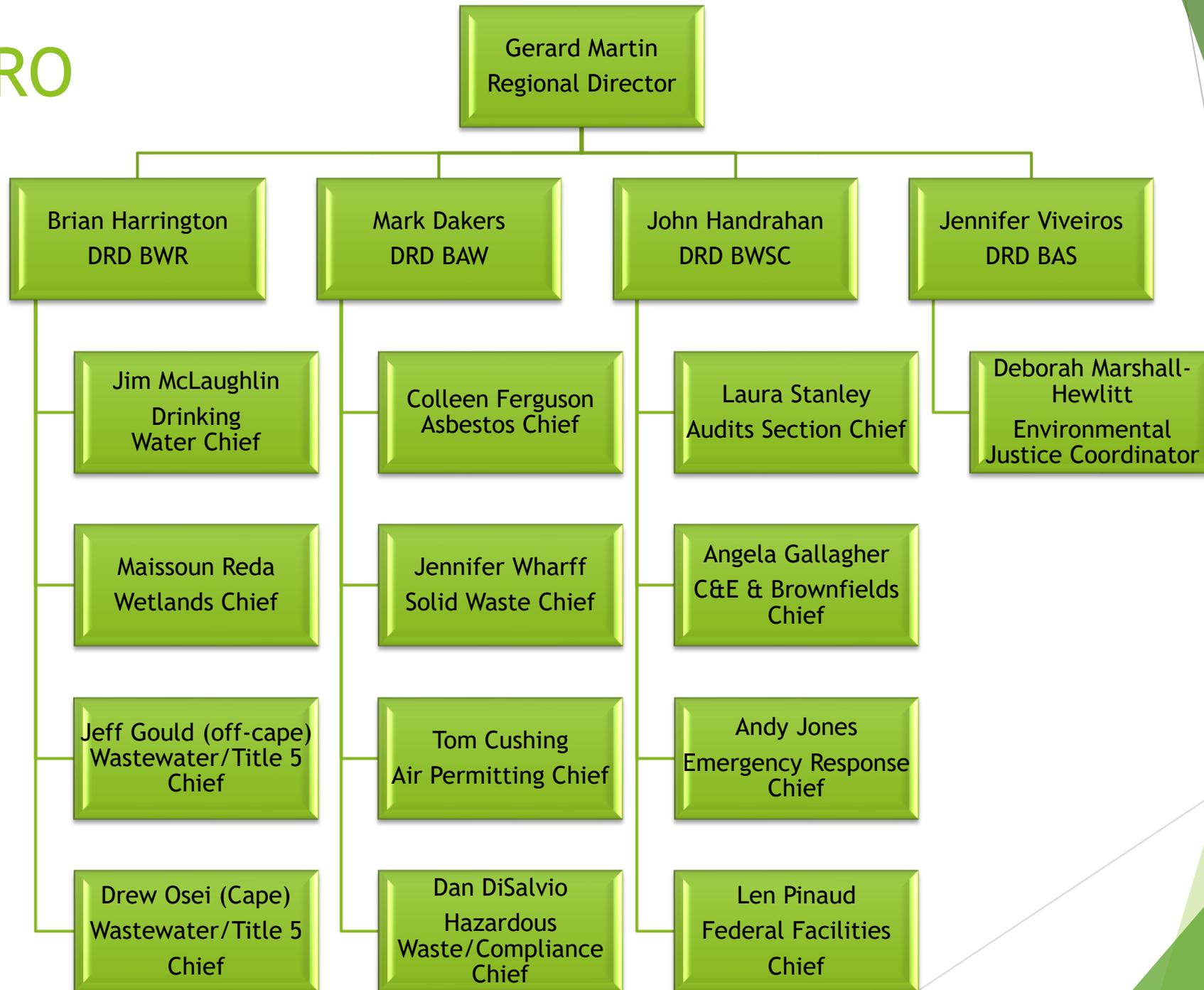
Regional Bureaus at a Glance



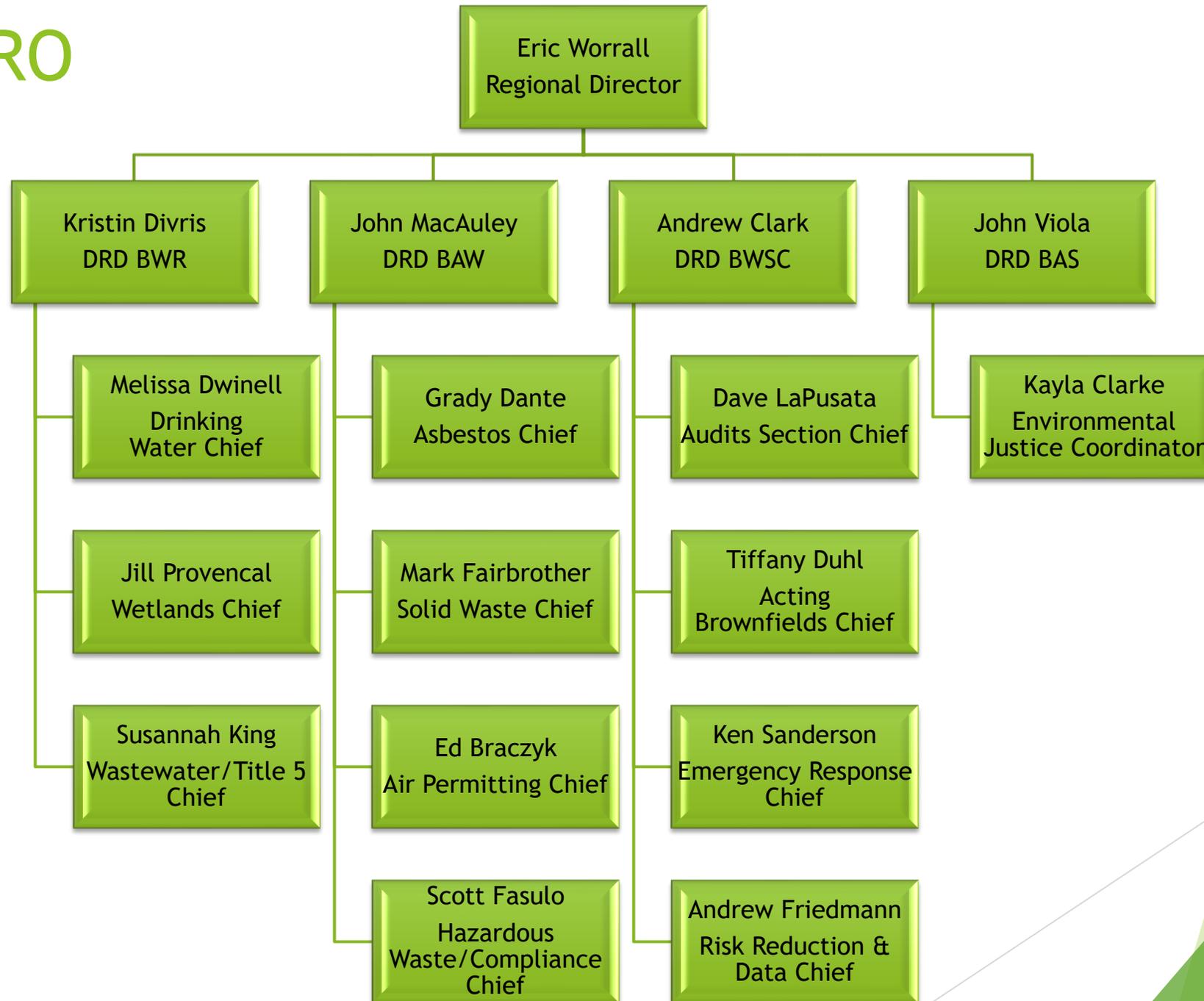
CERO



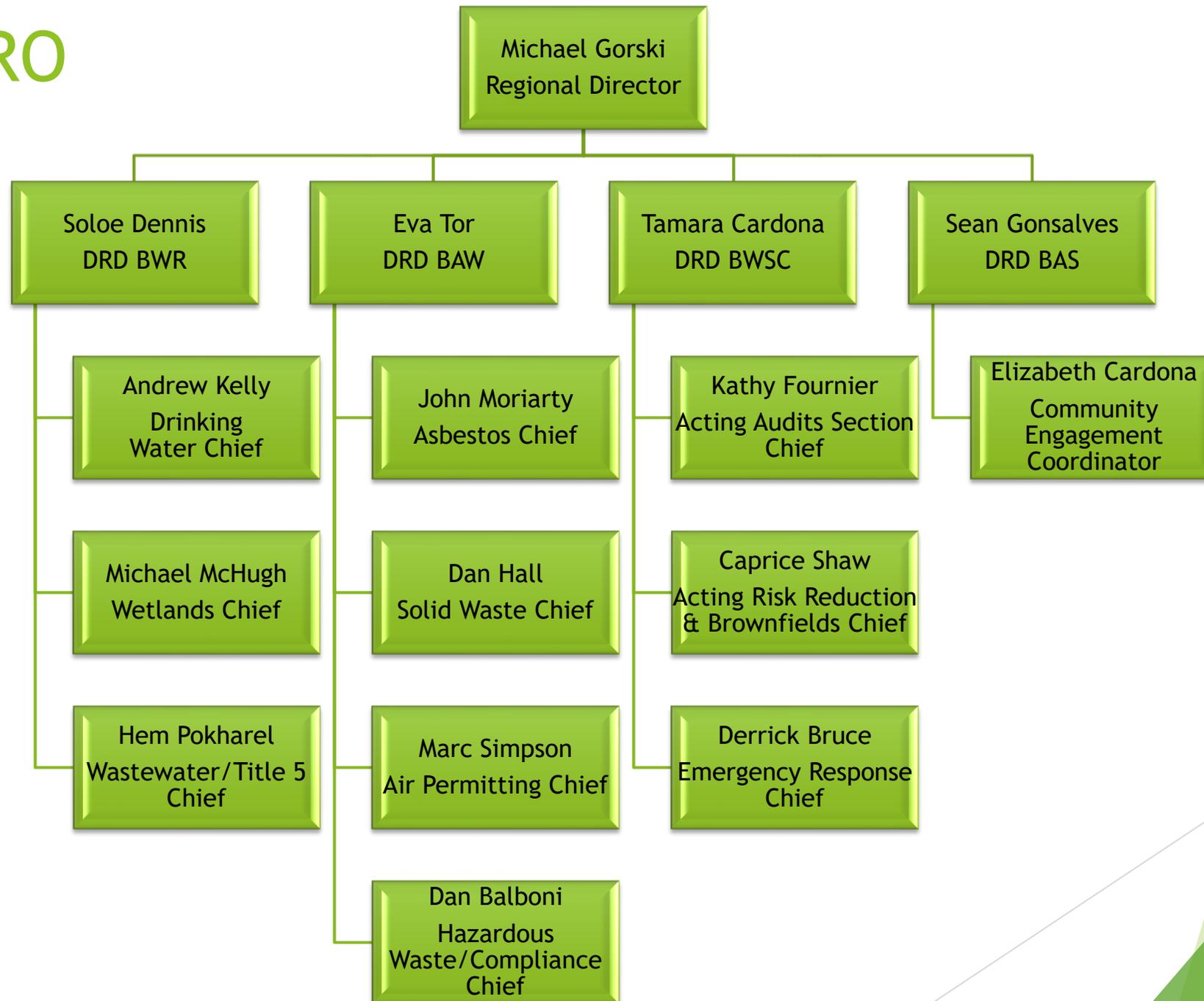
SERO



NERO



WERO



Regulatory Approaches



MassDEP Programs

Bureau of Water Resources (BWR)

- Drinking water
- Wastewater
- Wetlands
- Watershed Planning & Protection

Bureau of Air and Waste (BAW)

- Clean Air
- Hazardous Waste regulation
- Solid Waste

Bureau of Waste Site Cleanup (BWSC)

- Emergency Response
- Audits
- Site Management/Brownfields

BWR-Bureau of Water Resources

Drinking Water

Wastewater/Title 5

Wetlands



BWR-Drinking Water



BWR-Drinking Water



REVIEW MONITORING REPORTS



**INSPECTIONS/SANITARY
SURVEYS**



**RESPONDING TO ISSUES; 'BOIL
ORDERS' AND PUBLIC NOTICES**

BWR-Wastewater



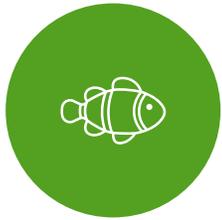
**Upper
Blackstone
Wastewater
Treatment Plant**



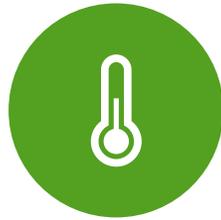
BWR-Wetlands



BWR-Watershed Planning & Protection (WPP)



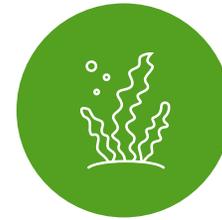
SURFACE WATER
QUALITY
STANDARDS



WATER QUALITY
MONITORING



DATA MANAGEMENT
& QUALITY
ASSESSMENT



TOTAL MAXIMUM
DAILY LOAD



NONPOINT SOURCE

When to call BWR

- ▶ Is this a Public Water System? Should it be a Public Water System?
- ▶ Odors from a wastewater treatment plant
- ▶ Title 5 questions
- ▶ PFAS questions-PWS questions, definitely. Private wells, we can offer assistance
- ▶ Boil Orders/Do Not Drink Orders-coordinating with the Operator and DEP is critical
- ▶ Odors from a Wastewater Treatment Plant-any sewer-like odor

BAW-Bureau of Air & Waste

Clean Air and Climate Protection

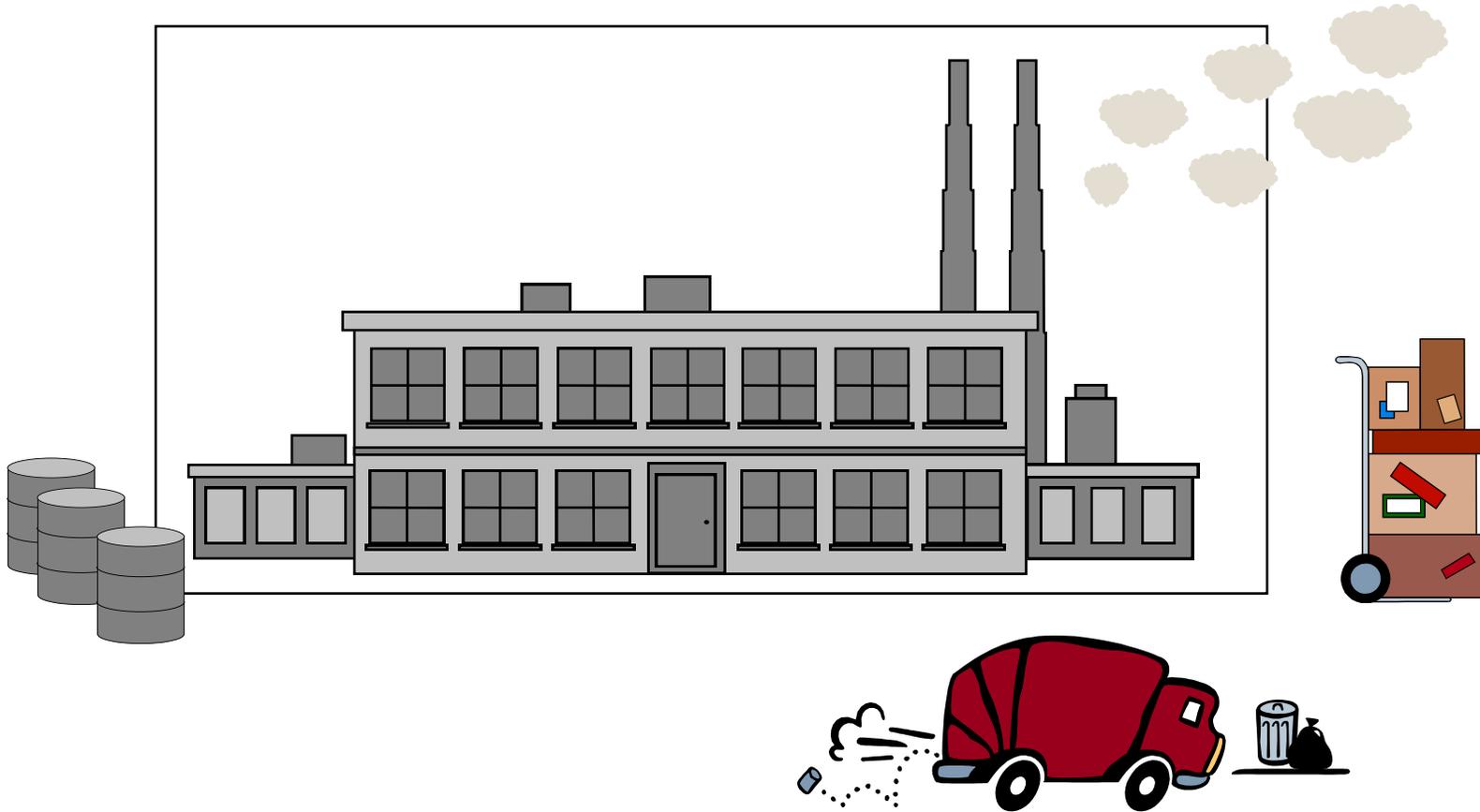
Hazardous Wastes and Materials
(Compliance and Enforcement-C/E)

Solid Waste – Landfills, transfer
stations and recycling

Asbestos



*** What substances are going in and out**



BAW-Bureau of Air & Waste



www.recyclesmartma.org





Clean Energy Results Program (CERP)

When to call BAW

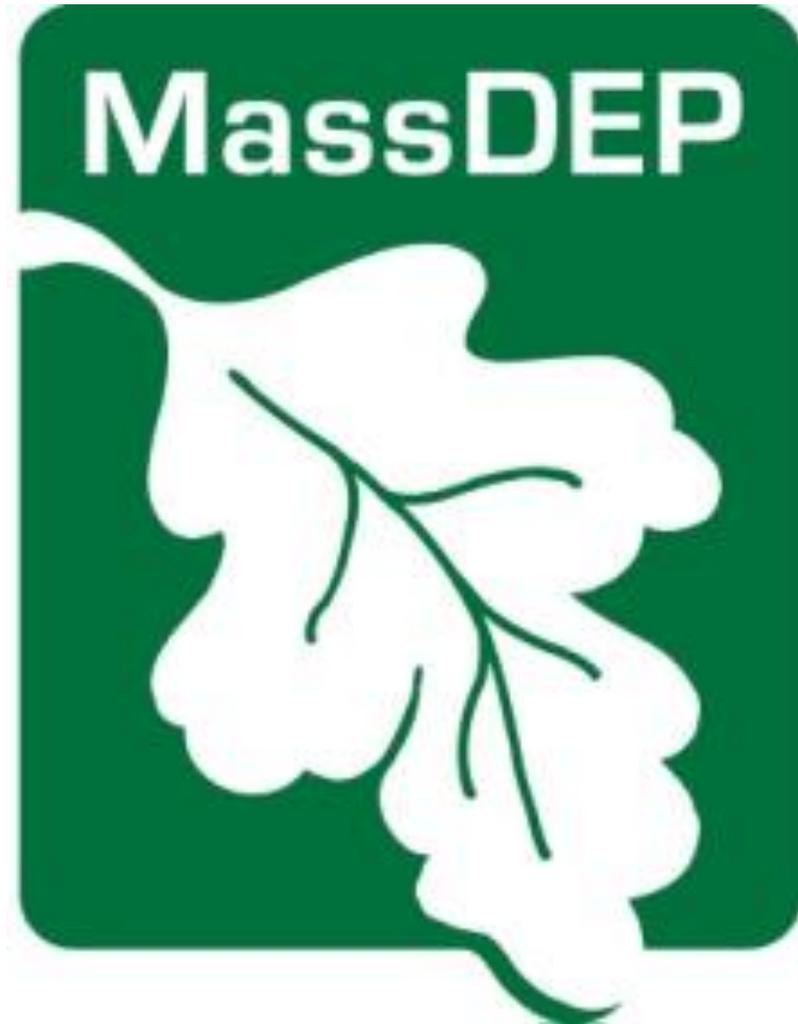
- ▶ Any manufacturing facility with a permit or that DEP regulates
- ▶ Landfill/transfer station questions
- ▶ Recycling grants
- ▶ Waste Ban questions
- ▶ Asbestos-Suspicious removal/demo activity; suspect acm-in a home

BWSC-Bureau Waste Site Cleanup

Emergency Response

21E/MCP Audits

Brownfields/Risk Reduction





Gateway Park, Worcester, MA



Polar Park



When to call BWSC

- ▶ Any Emergency! Unknown discharge to a waterbody, homeowner oil spill, fish kill, CSO, SSO...we will get you started
- ▶ Technical assistance for site/brownfield redevelopment
- ▶ Contaminated site that is being redeveloped-neighbor questions; property sales
- ▶ If it's a 21E site, you can always call!
- ▶ If it's not a 21E site but you are concerned about potential contamination, we can offer assistance
- ▶ Notice of Audit-you get copied on all Notices of Audits

Other MassDEP Bureaus/Programs



Bureau of Administration

Public Records
Human Resources
Fiscal and building management



Office of General Counsel

Enforcement
Litigation
Policy evaluation and program regulations



Public Affairs

Press inquiries
Social Media



Government Affairs



Contact Links

- ▶ [MassDEP regional offices by community | Mass.gov](#)
- ▶ Main Numbers
 - ▶ CERO 508-792-7650
 - ▶ SERO 508-946-2700
 - ▶ WERO 413-784-1100
 - ▶ NERO 978-694-3200
- ▶ Andrea Briggs, statewide Agency Health liaison
 - ▶ 508-767-2734, andrea.briggs@mass.gov
- ▶ Tip: When in doubt, call the main line and ask to speak to the DRD or Section Chief of the program you are looking for

Thank you!!