

KIMBERLEY A. HARRISON

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CAREER SUMMARY

A Healthcare Administrator with over 20 years of successful experience in improving healthcare quality and achieving cost reductions. A team leader known for bringing diverse groups together to accomplish process and quality improvement and measurable patient care outcomes. Expertise in health care trends, data, technology and services, with a focus on oncology care.

PROFESSIONAL EXPERIENCE

PHYSICIAN RESOURCE MANAGEMENT, INC. (d/b/a CaretMD) September 2014-Present
A healthcare IT company that provides tools and services to clinicians to deliver comprehensive evidence-based patient care.

Vice President, Market Development

Develop and implement IT care management tools for specialists to support the delivery of appropriate and cost effective care for optimal patient outcomes.

- Administer oncology pathways program with 200 physicians impacting over 3000 patients.
- Develop IT content for care management capabilities for physician specialty practices.
- Create learning materials to support specialty practices in delivering cost effective patient care.
- Guide quality improvement activities and data analytics to measure program impact on patient care outcomes.

BLUE CROSS BLUE SHIELD OF MICHIGAN, Detroit, MI April 2008-August 2014
Large Michigan non-profit insurance company offering health coverage for individuals and groups.

Health Care Manager

March 2012-August 2014

Develop and administer quality collaborative initiatives and care management program in collaboration with the provider community addressing a variety of health care issues with a focus on cancer care.

- Led workgroup of clinical experts to develop and implement a provider delivered care management program to address care needs of a patient population with cancer.
- Developed and led training for oncology care management program that was rolled out to oncology practices state-wide, impacting over 250 Michigan oncologists.
- Collaborated with community organizations to advance quality improvement initiatives in patient care, including the Michigan Society of Hematology Oncology and the Michigan Cancer Consortium.

Senior Health Care Analyst

July 2009-March 2012

Develop and maintain health care quality, cost and use programs aimed at physician provider performance under the Physician Group Incentive Program.

- Oversaw several health care initiatives designed to improve patient care quality and reduce costs including Radiology Management, Evidence Based Care at the PCP level, Oncology Clinical Treatment Pathways and ASCO Quality Oncology Practice Initiative.
- Collaborated with community organizations to address health care quality improvement issues (e.g., Greater Detroit Area Health Council, Michigan Quality Improvement Consortium, Michigan

PGIP Analytics Collaborative).

Advanced Business Intelligence Analyst

April 2008-July 2009

Resolve data issues, refine reporting elements and roll out analytical programs and tool to customer end users.

ST. JOHN HEALTH, Warren, MI

2000-2007

Southeast Michigan health system with eight hospitals and over 125 medical facilities with services including heart, cancer, behavioral medicine, surgery, emergency and urgent care.

Health Plan Administrator

2004-2007

Tracked, analyzed and annually summarized the activity of ten Section 125 employee benefit programs for over 29,000 employees and their families with an annual cost value of over \$180,000,000. Designed programs to broaden benefits while experiencing cost increases considerably below market trend.

Benefits Consultant

2003-2004

Implemented and analyzed healthcare programs, researched emerging trends and identified solutions for rising healthcare expenses and improving services under healthcare programs.

Benefits Analyst

2000-2003

Analyzed healthcare expenses for all healthcare plans and identified cost savings alternatives.

CHRYSLER CORPORATION, Highland Park, MI

1988-1993

One of the world's leading suppliers of passenger cars, SUVs and trucks as well as the world's largest manufacturer of commercial vehicles.

Employee Benefits Financial Specialist

Developed and evaluated employee benefits programs and costs, identified savings opportunities and collaborated with vendors to develop programs for improved care delivery and savings.

EDUCATION

Masters, Health Services Administration, University of Michigan, Ann Arbor, MI

BA, Economics, Wayne State University, Detroit, MI, *With High Distinction*

CAREER HIGHLIGHTS

- Board member, Michigan Cancer Consortium, terms 2013-2015 and 2016-2018.
- Member, Honoring Healthcare Choices, 2014.
- Member, Advance Care Planning Task Force, Greater Flint Health Coalition, 2014.
- Panel member, NCCN Policy Summit on Measuring Quality in Oncology, July 2013.
- Speaker, MSHO Oncology Pharmacists' Forum, May 2013.
- Received BCBSM Spot Awards for performance excellence, 2010 and 2013.
- Speaker, MSHO Oncology Practice Administrators' Meeting, 2012.
- Member, Women in Healthcare Leadership, University of Michigan.
- Mentor to intern through the Summer Enrichment Program, School of Public Health, University of Michigan, 2010.
- Grant Reviewer, United Way Southeastern Michigan, 2008.
- Service Excellence workshop leader - St. John Health, 2007.
- Received Level I, II and III Service Excellence Awards at St. John Health, 2007.
- Mentor to YMCA of Metropolitan Detroit Minority Achievers Program student, 2006.

PUBLICATIONS / POSTERS

Philip J. Stella and Kimberley A. Harrison. **Provider Perspective on the Payer Perspective: What's in It for Me?** *Journal of Oncology Practice*, March 24, 2015, doi:10.1200/JOP.2014.003525

Kimberley A. Harrison, Amy H. Seung, Rachel Justus, Susan Wozniak, Justin F. Klamerus. **Treatment Cost Estimates in the Michigan Oncology Clinical Treatment Pathways Program**, Poster presented at the 2015 MSHO Annual Meeting.

Douglas W. Blayney, Jane Severson, C. Jane Martin, Pamela Kadlubek, Thomas Ruane and Kimberley Harrison. **Michigan Oncology Practices Showed Varying Adherence Rates To Practice Guidelines, But Quality Interventions Improved Care**, *Health Affairs*, 31, no.4 (2012):718-728

Kimberley Harrison. **Oncology-Focused Quality Improvement Programs**, Poster presented at the 2012 MSHO Annual Meeting.

David L. Ronis and Kimberley A. Harrison. **Statistical Interactions in Studies of Physician Utilization Promise and Pitfalls**. *Medical Care*, May 1988.