Health Alliance Plan (HAP)

https://www.hap.org/providers

MSHO Committee Member:



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Payer Contact Information:

Via Phone

Member Inquiries

Detroit area: 313-872-8100 Toll free: 800-422-4641

Monday - Friday 8am - 7pm

Extended hours October 1 - March 31 Saturday 8am - 12pm

Provider Inquiries:

800-801-1766

Available 24/7

Producer Support

844-342-5427

Compliance Hotline

877-746-2501

Via Telecommunications Device for the Deaf (TDD) 711

Via Mail

Health Alliance Plan 2850 W Grand Blvd Detroit, MI 48202

In Person

Detroit Lobby Customer Service 2850 W Grand Blvd Detroit, MI 48202 (W Grad Blvd & Lodge)

Monday - Friday 8:30 am - 4:30 pm

Southfield Lobby Customer Service

21700 Northwestern Hwy Southfield, MI 48075 (Northwestern Hwy & JL Hudson Dr between 8 and 9 Mile roads)

Monday - Friday 8:30 am - 4:30 pm