

A photograph of a healthcare professional's hands holding a red heart. The professional is wearing a white lab coat and a stethoscope is visible around their neck. The hands are positioned as if gently cradling the heart, with one hand above and one below. The background is a soft-focus clinical setting.

Cultivating a Culture of Caring in Healthcare

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DR. RENEE THOMPSON

With 30 years as a clinical nurse, nurse educator, and nurse executive, Dr. Thompson is an expert on creating a healthy workforce by eradicating workplace bullying and incivility. She hosts an award winning blog, is the author of several popular books, and has won numerous awards for her work.

Renee is the CEO and Founder of the Healthy Workforce Institute.



What you will ...

Develop a strategy to hardwire
and sustain a culture of caring

Identify 3 strategies to become a
better co-worker





Common

Disruptive behaviors happening right now



Yelling, criticizing, cursing,
gossiping

In Front of Patients

Seniors versus Juniors



Squashing Floaters





Shift Wars



What have you seen in your department?

- Rude, disruptive behaviors in front of your patients
- Treating staff who float with disrespect
- “Eating our young”
- Shift wars



Solution

Create a Culture of Caring



Sacred Spaces

Mother Bear



Red Carpet Treatment





Shift Success



Become a better colleague



Become
an
Upstander -
not a
Bystander



uncomfortable



Become more supportive – less
critical



Become a kinder human being

Become
a better
role model







For more awesome resources to help YOU build cultures of caring, go to HealthyWorkforceInstitute.com