

2020 NFBA FRAME BUILDING EXPO SCHEDULE PREVIEW

EXPO schedule, registration and show information pg 10-17

TECHNOLOGY & RESEARCH

Two Story Post-Frame Buildings

NFBA FRAME BUILDING EXPO

53RD

ANNUAL

BUSINESS MANAGEMENT

Understanding the Pros and Cons of Your Business Structure LEGALLY SPEAKING OSHA Is On My Jobsite What Shall I Do?



2020

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Vol.1

FEB

26-28 DES MOINES

IOWA

BUILD THE EXCEPTIONAL WITH QUALITY **DOORS & WINDOWS By A.J. Manufacturing**









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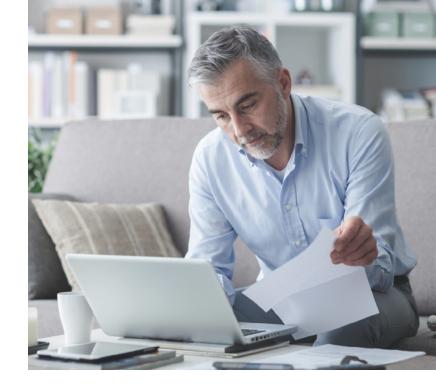


Building Ideas

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LEGAL SERVICES



WHAT IS IT?

The National Frame Building Association has entered into an agreement with the law firm of Auman, Mahan, and Furry to provide the NFBA membership with this unique service.

HOW DO I USE THE PLAN?

Auman, Mahan, and Furry specializes in labor and employment law, discrimination, wage-hour, prevailing wage, workers' compensation, unemployment compensation, construction law, construction claims disputes, government contract disputes, occupational safety and health, pensions, fringe benefits, collective bargaining, litigation, and business law; including taxes and securities. The firm represents numerous business clients and various associations throughout the country, including NFBA.

WHAT IF I NEED ADDITIONAL HELP?

If additional services are needed, members can either contact their own attorney or retain the services of an attorney at AMF at a preferred hourly rate. Court costs, filing fees, and miscellaneous disbursements would be paid for by the member, and itemized by the firm.

WHAT DOES IT COVER?

The primary purpose of this service is to provide NFBA members the opportunity to discuss and identify legal problems, and to resolve general questions and concerns quickly through convenient access to specialized and qualified legal counsel. Each NFBA member is entitled to one 30 minute consultation per month either by telephone, email, or office conference, at no charge. It is understood that these consultations and conferences will be based on existing knowledge of the attorney without further research and analysis. When calling Auman, Mahan, and Furry, please ask for Gary Auman and identify yourself as a NFBA Member calling under the Legal Services Plan.

HOW DO I CONTACT AUMAN, MAHAN, & FURRY?



Gary Auman

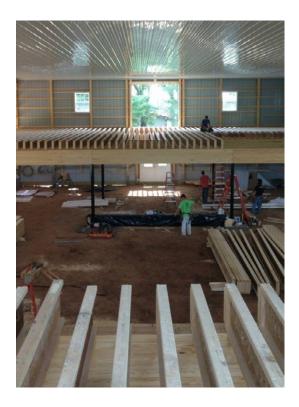
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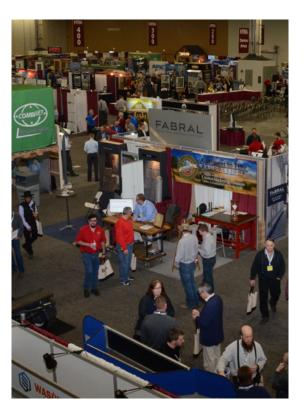
OSHA Is On My Jobsite What Shall I Do? Part I

What happens when an OSHA compliance officer shows up for a site inspection? What to do and how to avoid violations, citations and costly penalties.



YOUR TOOLKIT FOR BUILDING EXCELENCE

JANUARY 2020 Volume 1 Number 2



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2020 NFBA FRAME BUILDING EXPO SCHEDULE

The NFBA Expo brings the industry to you and it is the only place where all the resources you need are available at the same time. The 2020 Frame Building Expo in Des Monies, IA is almost here! Check out this Issue for a detailed schedule and educational opportunities.

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Your Business Structure

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Hello & Welcome



n this Issue of the NFBA Frame Builder Magazine you will find your time is well-spent with our in-depth business and industryrelated articles, but you will also notice that a large portion of the content focuses on the 53rd Annual Frame Building Expo...THE premier event for post-frame professionals. With the great success of the 2019 Expo in Louisville, the NFBA Board, Committees, and Staff are working to keep up the momentum. They are spreading the word about this great event to the whole country, with a focus on Iowa and its surrounding states, in preparation for the 2020 show. At the Frame Building Expo, attendees will find that everything they need to build their post-frame business has been assembled under one roof. From an expansive list of exhibitors ready to demonstrate the newest innovations to educational sessions led by deeply invested presenters and industry leaders, attendees can expect to make all of the connections necessary to make smarter business decisions, grow their bottom line, and enhance the credibility of their business. Not to mention the opportunity to experience the invaluable face-to-face networking opportunities that take place during all of the evening social events like the Plyco Reception, the Christians In Construction Reception, and the Expo Social!

The Expo's full Schedule of Events can be found at www.nfba.org/ expo2020. It has been specially crafted to include education and learning opportunities for everyone in your business from owners, presidents, and CEO's to operations managers, safety and compliance managers, salespeople, supervisors and crew members.

Be sure to join us this year at the Iowa Events Center in Des Moines, IA, February 26-28, 2020. Registration is OPEN!

Rachel Pinkus Editor



53RD ANNUAL

> The NFBA Expo's full Schedule of Events can be found at www.nfba.org/expo2020

FEB 26-28 DES MOINES

IOWA

A MESSAGE FROM MATT GREINER PRESIDENT, NFBA BOARD OF DIRECTORS

J anuary is upon us and we are excited to release the 2nd edition of the National Frame Builder Magazine! We had a solid Fall Board Meeting and have kept things pushing forward throughout November and December. Even though it has been a busy fall season for seemingly all post frame companies, NFBA staff and Board of Directors continue to make great progress toward elevating our industry to new heights. Most initiatives remain consistent with last month; because they are significant in scope, we continue to stay focused on completing those items.

The primary focus for NFBA staff at this time is preparation for the 2020 Expo to be held in Des Moines. You will find a lot of content in this edition regarding this event. The Expo Planning Committee has worked diligently with our new management to make it what we hope will be the best Expo yet. I am certainly excited to hear Coach Dan Gable, Olympic gold medal wrestler, speak at this event. I hope to meet you there and hope you enjoy your visit to my home state.

Our curriculum development project continues to make great progress. We have the second draft of the curriculum completed. We are engaged with several outside firms, exploring options to take this draft into its final, deliverable format. NFBA staff is doing an excellent job at driving this initiative forward while the Membership Committee provides input and oversight on a regular basis. Meanwhile, the Membership Committee plans to do a full review with probable edits to membership categories, registrations processes, etc. Be on the lookout for a few changes that are sure to benefit our Association.

Industry Promotion Committee who handles Post-Frame Advantage (formerly PFMI) is gearing up for their next committee call. They continue to focus on raising funds which are invested toward objectives that advance the post-frame industry. This will drive more business to all NFBA members. If you are willing, I encourage you to make a pledge toward this critically important campaign.



The Marketing Steering Committee has a lot on the docket; one important development we are sure to see is the availability of NFBA Accredited Builder decals that accredited builders can prominently display on their equipment. If your company is not already an accredited builder, please consider achieving this status as it will put you amongst the elite builders in the industry.

Last but certainly not least, I mentioned last Issue that we are all set to conduct an in-depth post frame safety study. That is set to begin in the coming weeks. This is sure to be a big breakthrough and is of utmost importance. We will release details and updates as they develop.

With that, I hope you enjoy this edition of the National Frame Builder Magazine and I look forward to seeing you in Des Moines. Happy New Year and stay safe and stay warm.

NFBA BOARD OF DIRECTORS

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TUESDAY, FEBRUARY 25

4-7 pmRegistration5-7 pmVIP Reception (Invitation Only)

WEDNESDAY, FEBRUARY 26

6:30 am-5 pm Registration

6:30-8:30 am Continental Breakfast

7:30-8:30 am Educational Breakout Sessions

BUSINESS MANAGEMENT

Solutions for Skilled Labor Crisis

Alan Kerschen

Construction is a complex industry and Alan is in a unique position to offer an "ears to the ground" perspective on the skilled labor shortage as he hears first-hand reports of this problem from clients all over the country. 81% of employers are unable to find skilled labor for their projects and at the same time, younger employees are not looking at construction as a stable field of employment.

Recruiting construction professionals requires a thorough understanding of each specialized field within the industry. Your company will ultimately reap the benefits of a successful strategy for hiring skilled workers.

SALES AND MARKETING

Post & Frame Construction on the Texas Gulf Coast Ken Sherman

Post and Frame (P&F) inquiries and construction is on the rise along the Texas Gulf Coast as owners are starting to realize the cost difference between P&F and pre-engineered and stick built structures. This is creating an "open field" for marketing of P&F buildings due to the very limited number of P&F contractors on the coast .This session will help employers determine possible opportunities to expand their business into the Texas Gulf Coast areas, the requirements for construction in hurricane prone regions and in flood prone areas, and the special requirements of the Texas Department of Insurance Windstorm Division.

SAFETY AND TECHNICAL KNOWLEDGE Stopping the Toppling

David Bohnhoff Ph.D, P.E.

Geared toward non-engineers, this presentation provides an overview of components and systems used by post-frame building designers to handle horizontal components of building loads. This includes use of embedded posts, rigid frames, attached cladding/sheathing, diagonal bracing, diaphragm trusses, and shearwall trusses. Evolution, applicability, critical construction details, and pros and cons of these various techniques will be discussed. Learn why and how floating roof systems, open sidewalls and building dimensions affect overall building design.

8:30-8:40 am BREAK 8:40-9:40 am Educational Breakout Sessions

BUSINESS MANAGEMENT

Best Practices for the Framing Industry *Jim Vogt*

This presentation will address a number of issues related to permanent bracing of long span trusses by reviewing recent case studies. It will begin with a brief overview of the purpose of permanent bracing and then go through certain challenges that construction industry professionals face when it comes to permanent bracing of long span trusses. Jim will also provide several tips for the safe and efficient handling and installing of long span trusses.

SALES AND MARKETING

Striving for Excellence...The Key to Superior Customer Service

Thomas Hudgin

Here today, here tomorrow is everyone's dream for long term frame building business success. To achieve this goal, you must be superb and passionate in beating your competition and about becoming the best in customer service. This is critical not only to survive in today's challenging economy, but to also be on top. This presentation describes effective techniques in developing a superior customer service image at little or no cost. Topics include: five ground rules for a superior customer service team; ways to exceed customer expectations; fixing problems two ways; asking for constant feedback from customers; determining what your customers value most; getting rid of your telephone menu system; and figuring out why customers go to your competition.

SAFETY AND TECHNICAL KNOWLEDGE

How to Respond to an OSHA Enforcement Inspection *Gary Auman*

NFBA Legal Counsel, Gary Auman, will review the do's and don'ts of participating in an OSHA inspection, and the impact of post-inspection decisions. He will also review what differences you can expect if you are in a state plan vs. a federal OSHA state, and the areas that OSHA is likely to focus on during the compliance inspection of a post-frame job site.

9:40-9:50 am BREAK 9:50-10:50 am Educational Breakout Sessions

BUSINESS MANAGEMENT

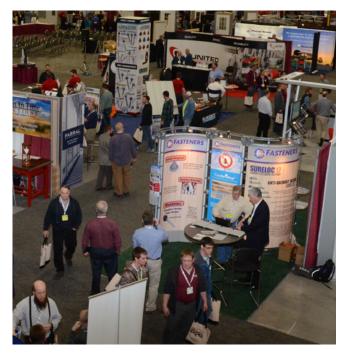
Working On Your Business Roundtables Mike McKinley & Todd Carlson

This roundtable format will create an atmosphere where the exchange of key issues can be discussed at a rapid pace. This will allow participants in the room to get direct answers to their specific questions and information on the most critical issues related to labor, change, leadership, management and growth of their business.



SCHEDULE OF EVENTS





SALES AND MARKETING Diversify & Get Sticky Robert Tiffin

As the pundits color in forecasts for 2020 to be a churning year with political and market unrest, we all need to look at our core business, and the opportunity to diversify to create stability and survivability. The key to diversifying successfully is having a well-established core business, doing research of potential new markets or channels, and ensuring you have the right people to help manage the strategy. To reduce risk in diversifying is to become sticky, by having the new venture that is strategically related to your existing lines of business. We will present the concepts of diversification, sticky, etc., and then walk through an industry offering of Laminated Fiberglass Insulation that provides diversity of products across several channels.

SAFETY AND TECHNICAL KNOWLEDGE

Insulating Foundations for Frost & Energy

Caynen Klessig & Dan Pederson

Caynen and Dan will go through the principals of frost protection and energy efficient foundation design as it relates to post-frame buildings. Examples will include embedded posts and posts on concrete, and a variety of methods to insulate them. Attendees will also be taught some calculations for insulation requirements.

10:50-11 am

BREAK

11am-12:30 pm GENERAL SESSION WITH KEYNOTE PRESENTATION

Life Lessons from an Olympic Hero Dan Gable

Dan Gable is the legendary wrestler who ESPN refers to as possibly the most dominant athlete and coach of all time. Dan was an unscored upon Olympic Gold Medalist and 2x NCAA Champion. He has successfully coached 4 Olympic gold medalists and he led the University of Iowa to 15 national championships. Gable will share his view on life, keys to success, and snippets from his autobiography: A Wrestling Life.

12:30-5:30 pm EXPO OPEN

EXPO FLOOR ACTIVITIES

1-2 pm Mortarless Masonry Systems Bringing Savings & Sustainability to the Industry

James Haggerty

Save Time! Save Money! Go Mortarless! Mortarless masonry can be installed year round, and practically in any weather in order to keep your project on schedule and on budget. The installation process is much faster than traditional masonry. No masons needed! Attendees will learn how homeowners and businesses now have more options for stone that make sense for their budget, how mortarless masonry pricing compares to traditional masonry, sales tactics, and construction tips.

2:30-3:30 pm Why Should You Insulate a Pole Barn? Christy Wolf

Pole barns and post-frame buildings are great structures to house something of value and keep it safe and out of the elements, right?

In this session, attendees will learn the benefits of protecting these valuables by insulating the post-frame structure and how insulation adds value. Adding insulation is often the difference between a building with a comfortable, bright interior and a damp, dark undesirable building. Attendees will also learn how adding margin to their existing project is also a cost savings to the end-use when insulation is installed at the time of construction.

4-4:30 pm

NFBA Member Benefits Presentation Morgan Arwood

NFBA Membership Director, Morgan Arwood, will give a brief overview of the benefits of being a Member of the National Frame Building Association and will be able to answer any questions you may have about your membership, or how to join if your company is not already a Member of NFBA. Some of the many NFBA Member Benefits include :educational opportunities; networking opportunities; Frame Building Expo discounts; business referrals from customers who want to "Find a Builder," "Find a Supplier," or "Find a Designer" through NFBA's online lead generation program; advocacy benefits through your directory listing on the NFBA Website; use of the NFBA logo to establish increased prestige and confidence among customers; access to the NFBA Accredited Post-Frame Builder Program to demonstrate your industry knowledge and business integrity to your customers; and access to technical and legal experts that can provide free technical, legal and safety advice.

5:15-5:30 pm PRIZE DRAWING IN HALL

8pm-12 am

Plyco Reception

Enjoy entertainment, food, and beverages, compliments of Plyco Corporation, a leading supplier of products to the post-frame, metalclad building and commercial construction industries.



SCHEDULE OF EVENTS

THURSDAY, FEBRUARY 27

6:30 am-5 pm Registration 6:30-8:30 am Continental Breakfast 8-9 am Educational Breakout Sessions

BUSINESS MANAGEMENT

End the Chaos: Become a Personal Productivity Champion

Randy Goruk

"As a leader, how is your time management, or as our presenter Randy Goruk likes to refer to time management, how is your personal productivity?

- Do you accomplish everything you set out to do in a day?
- Do you find yourself running from one thing to another?
- Do you know the time wasters in your day and how to deal with them?
- Do you have enough time for your family?
- Do you wish you had one more hour in a day?

It is essential for a leader's success, and health, to take full control of the time in their world. They need to become a personal productivity champion. Many of us in the frame building industry never seem to have the time to do everything we set out to do – we are constantly challenged with time pressures that never seem to go away. This interactive presentation is designed to share proven strategies and techniques that can be immediately implemented and help end the chaos

SALES AND MARKETING Retaining Key Employees by Creating a Self-Motivating Work Environment

Thomas Hudgin

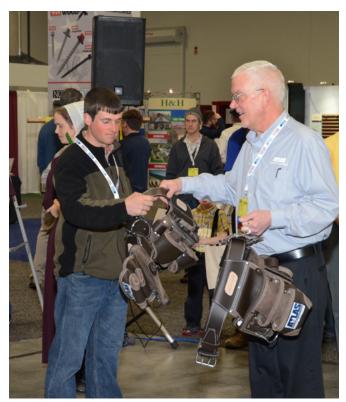
Inspired, driven and talented employees - it's every frame builder's most important asset. Your top-performing employees will help your company survive the toughest economy. That's why now more than ever, it's critical to ensure that you are taking the steps to hire the right people and retain these key employees for the short and long term. You cannot tell people to be motivated, but you can create a work environment that fosters self-motivation. This informative talk will show you how to do just that. Examine the thought processes and emotions of key performers who stay versus those who move on to what they see as "greener pastures". Get advice on hiring strategies and motivational techniques to build the loyalty necessary to ensure key employees stay and thrive."

SAFETY AND TECHNICAL KNOWLEDGE

Load, Spacing & Span Impacts on Structural Design for Non-Engineers

Joe Zulovich

The "area supported" method is a basic structural design procedure used to select the size of a simple structural member at a defined member span and spacing when given know load conditions. Postframe structural systems analyses can use this "area supported" method to understand how the load on a given post-frame member or on a connection changes due to changes in load conditions, span or spacing of post-frame members. This presentation will include: an explanation on how the "area supported" method works, how the method applies to post-frame structural systems, different examples of load impact/load to be carried by a member at a given span and spacing, how a given building load affects the member load supported by a given member when the span and spacing change, and how a given building load affects the needed connection strength when member span and spacing change.



9-9:10 amBREAK9:10-10:10 am Educational Breakout Sessions

BUSINESS MANAGEMENT

The Seven Steps to Scale Up Your Business Successfully

Kuldeep Persaud

Helping businesses to successfully grow is not easy. Kuldeep Persaud as the magical 7 steps you need to know.

- 1. You must become clear on your vision for the future.
- 2. Are you good at running your existing business at the size level you currently are?
- 3. What is your brand promise?
- 4. Putting together a Strategic Plan that defines what the top of the mountain looks like.
- 5. Dealing with challenges to growth in the Post-frame Industry.
- 6. Capital Funding for growth: What you need, how much money and what is the funding source.
- 7. Risk Management: cash Management, regulatory compliance, legal liability exposure, safety and environmental regulations.

SALES AND MARKETING

Do you know what YOU are doing for Work Tomorrow, Next Week, or Next Month? We do...Residential Metal Roofing!

Todd Meinhold

This session is designed to help attendees build confidence with customers, confidence to forecast budget and cash flow with a full work load, provide stable work for VALUED employees and price work based on your company talents, NOT the customer's budget. With this additional profit, you can work ON your business and NOT in the business.



SAFETY AND TECHNICAL KNOWLEDGE OSHA Update

Gary Auman

What has been happening in the safety area from a regulatory standpoint? Not all changes in OSHA expectations and enforcement take place in the standard setting process. Many significant changes come in the form of OSHA policies, such as the multi-employer worksite policy. We will discuss the changes that have occurred in the preceding 12 months and how they may/still affect our members.

10:10-10:20 amBREAK10:20-11:20 amEducational Breakout Sessions

BUSINESS MANAGEMENT

The Missing Link: Revolutionizing Performance Management

Bruce Hodes

This is a revolutionary strategy execution management process. It is part process, part implementation, and part roadmap. This methodology puts your company's strategic plan in action and helps your company bridge the gap between strategy and executing - the strexecution point. This process ensures follow through and implementation of the strategic plan by: increasing communication between employees and managers, clarifying job responsibilities, setting goals with measurement criteria, tracking progress towards goals, initiatives and strategic plans, monitoring progress through graphic, customizable reports, encouraging regular performance feedback, and identifying performance trends.

SALES AND MARKETING

Inspire, Empower, Engage: Coaching Skills for Frame Building Professionals

Randy Goruk

Coaching doesn't come naturally or easy for many leaders in the construction industry. It's all about communicating effectively. This session will sharpen the coaching skills of the participants by providing easy to understand concepts and implementable techniques for inspiring, empowering, and engaging their teams.

SAFETY AND TECHNICAL KNOWLEDGE Proper Snow Loads for Post-Frame Buildings

Aaron Halberg

This presentation will explain how to understand all environmental design loads, but focusing on snow loads, regarding life expectancy of the building, how the building design reliability (or safety factor) should be affected by the number of occupants in a building or valuable contents within the building, proper communication of the design loads and life expectancy assumptions to all stakeholders, including occupants, owners, builders, material suppliers, insurers, and financial lenders. Also, understanding the potential for a false sense of security provided by obtaining a building permit and a "code compliant building", when various levels of safety can be provided within the building code, and inherent limitations involved by following design standards based on past weather patterns to forecast what may happen in the future, during the design lifespan of a new post frame building

11:20-11:45 am 11:45-1:15 pm 1:30-5:30 pm BREAK Awards Luncheon EXPO OPEN

EXPO FLOOR ACTIVITIES

2-3 pm

Firewalls & Installation Tim Royer

As NFBA members' commercial business grew, so did the demand for expansion of post-frame fire-rated wall systems. Larger commercial buildings with larger areas and multiple occupancies required fire walls, fire barriers and fire partitions (which require fire ratings from both sides). Other recent code changes (2009 IBC, Table 602, and 2009 IBC 705.5) requiring an exterior fire-rated wall from both sides at separation distances of 10 feet or less (versus the former 5 feet) also added to the need for economical post-frame fire-resistant walls. With these circumstances, NFBA took on the challenge of pursuing efforts to obtain certification of a tested 3-hour load-bearing post-frame wall with fire protection from both sides that could be used for fire walls, fire barriers or fire partitions. After a successful 3-hour rating was obtained, the outlook for additional certifications was promising. Tim will have a mock-up of a 3-hour firewall on-hand for demonstration to attendees.

4-5 pm

Building Stronger Structures with Mechanically Driven Fasteners

Chad Giese

Learn how to reduce wear and tear on your body, and build stronger buildings faster by using code prescribed mechanically driven fasteners to frame structures. Learn about the differences between nail types and styles and how they perform.

5:15-5:30 pm 5:30-7:30 pm PRIZE DRAWING IN HALL Christians in Construction Reception

8-11 pm

Expo Social

Join us for an evening of entertainment, food and beverages. Bring your colleagues, friends and family members or entertain your customers and make new acquaintances. Let's come together, celebrate our industry and make some good memories!

FRIDAY, FEBRUARY 28

Registration
Continental Breakfast
Small Builder Breakfast
(Invitation Only)
EXPO OPEN

EXPO FLOOR ACTIVITIES

10-10:45 am	Screw-Driving Competition
11-11:45 am	Nail-Pounding Competition
12 pm	Grand Prize Drawing



The **Business Management** Track of Education is for business owners, presidents, CEOs, operations managers, safety compliance managers, code officials, and industry professionals interested in education on leadership, business operations, and business development strategy.

The **Sales & Marketing** Track of Education is for salespeople and marketers, website designers, administrators, and managers interested in learning new strategies and techniques and increasing their overall sales and marketing knowledge relevant to the post-frame industry.

The **Technical & Safety** Track of Education is for builders and crew members, site supervisors, designers, architects, engineers, suppliers, building-material dealers, trade students, code officials, and industry professionals interested in learning the latest technical and safety information on building practices and applications.

The **EXPO Floor Education** will take place on the tradeshow floor and is for all attendees wishing to gain in-depth knowledge on various topics related to the post-frame industry.

Tuesday, February 25				
4:00 PM - 7:00 PM Registration Open	REGIS	TRATION OF	PEN	
Wednesday, February 26				
6:30 AM - 5:00 PM Registration Open	REGIS	TRATION OF	PEN	
	BUSINESS MANAGEMENT	SALES & MARKETING	TECHNICAL & SAFETY	EXPO FLOOR
7:30 AM - 8:30 AM Breakout Sessions	Alan Kerschenn - Solutions for Skilled Labor Crisis	Ken Sherman - Post & Frame Construction on the Texas Gulf Coast	David Bohnhoff - Stopping the Toppling	
8:40 AM - 9:40 AM Breakout Sessions	Jim Vogt - Best Practices for the Framing Industry	Thomas Hudgin - Striving for ExcellenceThe Key to Superior Customer Service	Gary Auman - How to Respond to an OSHA Enforcement Inspection	
9:50 AM - 10:50 AM Breakout Sessions	Mike McKinley & Todd Carlson - Working On Your Business Roundtables	Robert Tiffin - Diversify & Get Sticky	Caynen Klessig & Dan Pederson - Insulating Foundations for Frost & Energy	
11:00 AM - 12:30 PM General Session & Keynote Dan Gable		KEYNOTE		
12:30 PM - 5:30 PM EXPO OPEN	E	XPO OPEN		
1:00 PM - 2:00 PM				James Haggerty - Mortarless Masonry Systems Bringing Savings & Sustainability to the Industry
2:30 PM - 3:30 PM				Christy Wolf - Why Should You Insulate a Pole Barn?
4:00 PM - 5:00 PM				NFBA Member Benefits Presentation with ROI
5:15 PM - 5:30 PM				Prize Drawing in Hall
8:00 PM - 12:00 AM Plyco Reception at Hilton	PLYC	O RECEPTIO	ON	





Thursday, February 27				
6:30 AM - 5:00 PM Registration Open	RE	GISTRATION	I OPEN	
	BUSINESS MANAGEMENT	SALES & MARKETING	TECHNICAL & SAFETY	EXPO FLOOR
8:00 AM - 9:00 AM	Randy Goruk - End the Chaos: Become a Personal Productivity Champion	Thomas Hudgin - Retaining Key Employees by Creating a Self-Motivating Work Environment	Joe Zulovich - Load, Spacing & Spam Impacts on Structural Design for Non-Engineers	
9:10 AM - 10:10 AM	Kuldeep Persaud - The Seven Steps to Scale Up Your Business Successfully	Todd Meinhold - Do you know what YOU are doing for Work Tomorrow, Next Week, or Next Month? We Do Residential Metal Roofing!	Gary Auman - OSHA Update	
10:20 AM - 11:20 AM	Bruce Hodes - The Missing Link: Revolutionizing Performance Management	Randy Goruk - Inspire:Empower, Engage: Coaching Skills for Frame Building Professionals.	Aaron Halberg - "Proper Snow Loads for Post Frame Buildings".	
11:45 AM - 1:15 PM Awards Luncheon	AW	ARDS LUNC	CHEON	
1:30 PM - 5:30 PM EXPO OPEN		EXPO OPE		
2:00 PM - 3:00 PM				Tim Royer - Firewalls & Installation
4:00 PM - 5:00 PM				Chad Giese - Building Stronger Structures with Mechanically Driven Fasteners
5:15 PM - 5:30 PM				Prize Drawing in Hall
5:30 PM - 7:30 PM Christians in Construction Reception	CHRIS	STIANS IN CO RECEP	ONSTRUCT TION	ION
8:00 PM - 11:00 PM EXPO Social		EXPO SOCI		
Friday, February 28				
7:30 AM - 10:30 AM Registration Open	RE	GISTRATION	I OPEN	
8:30 PM - 12:30 PM EXPO OPEN		EXPO OPE	EN	
10:00 AM - 10:45 AM				Screw-Driving Competition
11:00 AM - 11:45 AM				Nail-Pounding Competition
12:00 PM				Grand Prize Drawing

NFBA	NATIONAL FRAME BUILDING ASSOC.

2020 NFBA Frame Building Expo Attendee Registration Form

February 26-28, 2020 | Iowa Events Center - Des Moines, IA

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Please print clearly. Use a separate	form for each registrant. Duplicate as necessary.		
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Title	Company	Company city/state	
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City	State	Zip code	
Work phone	Cell phone	E-mail address (required*)	
		*Confirmation of your registration	will be sent only via e-mail to the e-mail address you provide here.
■ This is my first Expo. ■	have special needs. Please contact me.	I will need vegetarian meals. 🛛 🗖 I do not wish to	be listed in the printed registration list.
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Builder Community	A	Spouse/Guest Name Badges	C
post-frame or wood-column buildings mus includes admission to educational session attend optional ticketed events and works Full Conference Registration (includes educational sessions and trade s		admitted into educational sessions. <u>An additional fee is req</u> guest(s) below. Name(s) Name(s)	<u>uired to attend optional ticketed events.</u> List the name(s) of
Member Nonmember	□ \$80 □ \$120 □ \$205 □ \$290	Optional Ticketed Events (Ex	po Registration Required)
Student (ID required)	Free Free		
1-Day Conference Registration (includes educational sessions and trade sh	ow for 1 day only—choice of Wed., Thurs., or Fri.)		
On o Member Nonmember Student (ID required)	r before 2/1/20 After 2/1/20 □ \$35 □ \$65 □ \$90 □ \$150 □ Free □ Free	• • •	uursday, February 27th, 5:30–7 pm
	Nednesday 🔲 Thursday 🛄 Friday		Subtotal D \$
	Subtotal A \$	Attendee Information	ß
New Fullibility Comp		,	
Non-exhibiting suppliers or dealers engage machinery, or services to the post-frame co Supplier/Dealer Community." Registration	lier/Dealer Community B ed in the manufacturing or sale of materials, equipment, onstruction industry must register under "Non-Exhibiting includes admission to educational sessions and the trade nd optional ticketed events and workshops in Box D.	Metal Frame Builder Architect/Engineer General Contractor Code Official	Crew Leader Other
	efore 2/1/20 After 2/1/20		
Member Nonmember	\$320 \$420 \$800 \$930	Total Amount Due	E
	Subtotal B \$		(A or B) + D = \$
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Online*: www.nfba.org Fax*: 937-278-(Mail: NFBA - 7250 Poe Ave. Suite 410 - Dayte	"Ureait cara	will be made for cancellations postmarked after February 17, 2020, or	
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Signature		Cardholder's name (please print)	



SHOW LOCATION AND HOTEL

The 53rd Annual NFBA Post Frame Expo will be held at the Iowa Events Center and attached Hilton.

Iowa Events Center

730 3rd St. Des Moines, IA 50309 www.iowaeventscenter.com

Hilton Des Moines Downtown

435 Park St. Des Moines, IA 50309 The Hilton (Host Hotel) is currently **SOLD OUT** of hotel rooms. NFBA has a room block available until sold out at the Des Moines Marriott Downtown.

Des Moines Marriott Downtown

700 Grand Avenue Des Moines, IA, 50309 Standard Room Rate \$194.00 + taxes (12%) Make reservations directly with Marriott at 1 (800) 228-9290 or (515) 245-5500 Room Block CUT-OFF DATE: Tuesday, February 4, 2020

If the Marriott becomes sold out of rooms, you can contact one of the following nearby hotels:

Hyatt Place Des Moines Downtown

418 6th Avenue Des Moines, IA, 50309 Guest Reservations: (866) 238-4218

Renaissance Des Moines Savery Hotel

401 Locust St. Des Moines, Iowa 50309 Guest Reservations: (844) 684-9427

Parking

There are many options for parking in Downtown Des Moines. You can find 3,500 metered parking spots. View parking meter zones and pricing at www.parkdowntowndesmoines. org.

Public parking garage hourly rates are \$1/hour with a \$10 daily max. The Garages at 3rd and Court, 4th and Grand and 8th and Mulberry will charge a \$5 flat rate fee for the Downtown Farmers' Market. For a complete list of parking garages in downtown Des Moines, go to www.dsm.city/

Nearly 300 FREE off-street parking spaces can be found in Court Avenue District. Parking is free on the bridges over the Des Moines River, including Grand Avenue, Locust Street, Walnut Street and Court Avenue. Spaces with a green bag over the meter are free 24/7. Spaces without those bags are free after 6 p.m. and all day weekends.

HOW DO I REGISTER?

Phone 800.557.6957

Get personalized support by calling 800-557-6957

Fax 937.278.0317

Fax a separate registration form for each employee and send all forms together.

Mail Complete a separate registration form for each employee and mail them together.

NFBA 7250 Poe Ave. Ste. 410 Dayton, OH 45414

Online www.nfba.org

Program Changes and Cancellations:

NFBA reserves the right to substitute speakers or to cancel and reschedule events due to any unforeseen circumstances. If NFBA must cancel a show, registrants will receive a full credit or refund of their paid registration fee. No refunds will be made for lodging, airfare, or any other related expenses.

Deductibility of Expenses: Consult your tax advisor for information regarding the deductibility of registration and membership expenses.

53" ANNUAL NFBA FRAME

BUILDING EXPO

2020 FRAME BUILDING EXPO - DES MOINES, IOWA / 17

THE OFFICIAL NFBA MAGAZINE



NFBA 2020 POST-FRAME ADVANTAGE COMMITMENT FORM

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(Please list your company name as you would like it to appear on recognition materials)

Commitment Level:

\$25,000	\$2,500 (**PLATINUM CONTRIBUTOR LEVEL)
\$12,500	\$1,000
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Your contribution to the Post-Frame Advantage Program directly funds educational marketing. This marketing is designed to let building "decision makers" and consumers know that post-frame can be the best choice for their projects.

Your support also funds post-frame research, design tools, standards development, and technical programs that educate the engineering, design, and code official community on post-frame building systems.



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CHICAGO VOTES TO PHASE IN \$15 MINIMUM WAGE BY 2021

- Accelerates pay boost governor approved Feb. 19
- Concerns of wage violations, harassment remain

n ordinance the Chicago City Council approved Nov. 26 to increase the city's minimum wage to \$15 an hour included a controversial lower-tier minimum wage for workers receiving tips.

Illinois earlier this year became the first Midwestern state to enact a minimum wage of \$15 an hour, with phased-in increases between 2020 and 2025. The Chicago City Council Nov. 26 adopted a more aggressive wage increase schedule, approving on a 39-11 vote a citywide \$15-an-hour minimum wage by 2021. Chicago's current minimum wage is \$13 an hour.

Both the state and city standards contain a lower minimum wage for workers who receive gratuities from customers; in Chicago, that rate is now \$6.40 and will increase to \$8.40 by 2021. The Chicago ordinance requires all workers to earn \$15 an hour once it's phased in completely. If a tipped worker's salary plus tips don't equal at least \$15 an hour, the employer must make up the difference.

Supporters of the higher Chicago measure said they were disappointed by the lower wage for tipped staff. But they also said the City Council soon might consider a "one fair wage" ordinance to eliminate the lower wage tier for tipped staff. They also applauded what they said is a meaningful change for lowincome workers across the city, who will see an annual increase in pay of about \$3,600 from the higher minimum wage.

BY Stephen Joyce Bloomberg Law

"We're very happy with the vast majority of this ordinance. By boosting the wage to \$15, we are lifting 100,000 Chicago residents

out of poverty," Mackenzie Thurman, spokesman for ordinance sponsor Alderman Sophia King, said in an interview.

Opponents of the lower-tier minimum wage said the move leaves tipped employees behind.

"Instead of increasing the exploitative subminimum tipped wage to the full minimum wage and lifting thousands of working families out of poverty and combating racial and gender injustice, the Council listened to the corporate restaurant lobby," Nataki Rhodes, lead organizer for Restaurant Opportunities Centers United Chicago, said in a statement.

Phase-In Schedule

The ordinance sets out pay raises for three different groups. For Chicago companies employing more than 20 workers, a \$14-an-hour minimum wage takes effect July 1, 2020. A year after that, the rate moves to \$15 an hour. The ordinance also mandates hourly increases after the \$15-an-hour threshold is met: beginning in 2022, the city's hourly rate will increase each year based on a consumer price index but will be capped at 2.5%.

Employers with more than three but fewer than 21 workers are required to increase minimum pay by 50 cents each year until wages reach \$15 an hour



The separate minimum wage for workers younger than 18 will reach \$15 an hour in July 2024.

in 2023. The separate minimum wage for workers younger than 18 will reach \$15 an hour in July 2024.

The ordinance requires employers paying their workers the lower minimum wage because they receive tips to make up any difference between what workers earn in wages plus tips and \$15. Critics of the ordinance, however, said they expect enforcement to be inadequate and "wage theft" from employers.

Critics of the ordinance also said workers' continual dependence on tips to earn the city's minimum wage gives customers an economic leverage that can lead to sexual harassment.

"In other words, the higher the income from wages, the lower the probability for tolerance of sexual and other workplace harassment," Eva Putzova, a Restaurant Opportunities Center United spokeswoman, said in an email. The restaurant industry is the number one source of sexual harassment claims filed with the federal Equal Employment Opportunity Commission, she said.

The ordinance doesn't cover students at accredited universities already covered under the Fair Labor Standards Act, some camp counselors, and others specifically carved out by the ordinance. Contractors, as defined by federal Internal Revenue Service guidelines, are also not covered by the ordinance.

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To contact the editors responsible for this story: Martha Mueller Neff at mmuellerneff@ bloomberglaw.com; Jay-Anne B. Casuga at jcasuga@ bloomberglaw.com

TWO STORY POST-FRAME BUILDINGS

ost-frame construction has several characteristics that make it a great choice for all types of applications, whether it is commercial, residential, or agricultural. The goal of any building project is to design a building that meets all of the owners needs in the most efficient way possible. A multi-story building is often an appealing solution for projects since it adds usable space without increasing the overall footprint of the building. An often-overlooked feature of post-frame construction is the ability to easily incorporate a second story into the building. While there are items that need to be taken into consideration early in the design process, a twostory post-frame building can achieve the same desired results as other construction methods.

The International Building Code (IBC), which applies to commercial buildings, does have specific requirements related to multi-story buildings. Chapter 5 & 6 of the IBC provides the design constraints based upon the occupancy/use group classification and construction types, which are the primary factors in determining most of the other building code requirements found in later chapters. The types of construction are based upon whether the primary structural components of a building are combustible or non-combustible or offer a fire resistance rating. Typical post-frame construction is classified as wood frame construction with no level of fire rated protection on the primary components. This is known as Type VB. The other sub-category for type V construction is VA. VA construction provides a 1-hour fire resistant rating to the primary structural components. Ways to achieve a 1-hour rated assembly for wood

Dimitry Reznik PE Amanda Stauffer Timbertech



Timbertech

Eric Wriglesworth PE Timbertech



construction can be done per a UL tested assembly or per a calculated method in Section 722 of the IBC. An additional resource for the calculated fire resistance rating of exposed wood members and wood decking is chapter 16 of the ANSI/ AF&PA National Design Specification for Wood Construction (NDS). Generally, the fire resistance of a wood frame assembly is equal to the sum of the time assigned to the membrane on the fire exposed side, the time assigned to the framing members, and the time assigned for additional items such as insulation (IBC section 722.6.2.1). UL designs U528 and V304 are examples of a post-frame 1-hour wall assembly. Since type VB construction can limit buildings to a single story for several commercial uses. VA is the alternative option for using wood/combustible materials and being permitted to have an additional story.

If a full second story is not feasible with the building code requirements, a mezzanine may still be an option. While the structural framing of a mezzanine is similar to framing for a second floor, the building code looks at these two spaces differently and has different requirements. By definition, a mezzanine is an intermediate level between the floor and ceiling of any story. A mezzanine is limited in size to 1/3 of the area of the space below that it is open to. A mezzanine is also required to be open, not enclosed. As always,



Example 1 Figure 1: TJI floor joist installation





the building code does allow exceptions, most of which are dependent upon occupant load and egress. A story is that portion of a building included between the upper surface of a floor and the upper surface of the floor or roof next above.

A second floor system is designed to satisfy the strength and deflection requirements of the International Building Code (IBC). In postframe buildings, the second floor framing consists generally of dimensional lumber or manufactured joists (i-joists, floor trusses), dimensional lumber, glulam, laminated veneer lumber (LVL) or steel girders, and dimensional lumber or LVL ledgers. The girders are supported by wood or steel columns on a thickened concrete slab, spread footings below the slab, or a round shallow post foundation. The design of wood framing and connections is governed by the National Design Specification for Wood Construction (NDS). The design of steel and concrete components is governed by the Specification for Structural Steel Buildings (ANSI/ AISC 360) and Building Code Requirements for Structural Concrete (ACI 318), respectively.

The loading on the floor framing is determined by the intended use of the space. For example, the live load for office use is 50 psf. Structural design is more challenging for warehouses that use the second floor area for warehouse-type storage. The IBC separates warehouse storage loads into "heavy" and "light" categories with minimum live loading of 250 psf and 125 psf, respectively (see also additional requirement for concentrated point loads).

The outside perimeter of the second floor framing can be supported by the side and end wall columns. The most common detail for this type of support includes a single or doubled ledger board fastened to the wood columns with nails or structural screws. A support below the ledger may be required if the ledger cannot fit the required quantity of fasteners. The floor joists are attached to the ledger board with joist hangers.

The designer should also consider the effects of the second floor system on the lateral force resisting system of the building. The effects may be negligible, positive or negative. If the floor system is a small mezzanine near the end of a building, the effects are likely negligible. However, if the floor system takes up all or most of the building footprint, the effects on the lateral force resisting system are likely significant. The floor system in the latter case is a diaphragm located somewhere between the main floor below and the ceiling or

roof above. In a typical post-frame building, without a second floor system, approximately 50% to 63% of wind pressures on the sidewalls are taken down into the foundation, while the remaining 50% to 37% are taken up into the roof diaphragm. The roof diaphragm collects lateral wind loads from the sidewall columns and transfers the loads into the endwalls according to the stiffness relationship of all the involved components. This process is discussed in Diaphragm Design of Metal-Clad, Wood-Frame Rectangular Buildings (ASAE EP484) and referenced in the IBC. When a large second floor system is introduced, approximately 25% of wind pressures on the sidewalls are transferred down into the foundation, while approximately 75% is transferred up into the floor and roof diaphragms (see Figure 1-1 & 1-2). A large second floor system may increase the lateral stiffness of the building and thereby reduce lateral deflections due to wind and seismic loading. In the process of stiffening the building, however, the shear loads in the endwall may increase by 100 or more percent. To ensure that the endwalls are not overloaded, it is not recommended that the effects of the second floor system are ignored, even when the roof diaphragm and all other components of the lateral force resisting system are sufficiently stiff and strong and do not require help from the second floor diaphragm.

The following are two design examples of postframe buildings that included a second floor or mezzanine. Since the focus of this article is on twostory post-frame buildings, the design examples selected showcase a variety of options that can be used to frame a second floor while still working in conjunction with typical post-frame methods.

Design examples-

Example 1: 60'x120'x22' Middlesex County Fair building- The post-frame building was built in 2013 by Tri-State Buildings, LLC of Stevens, PA. The building is used by the Middlesex County Fair Association to store antique farm equipment. The building was designed under the 2009 IBC as an S-2 use using VB construction. There is a large u-shaped mezzanine in the building. The floor framing consists of TJI floor joists supported by glulam beams and steel columns. The framing is also tied into the sidewall of the building and is supported by glulam columns found in that wall. (photos courtesy of Tri-State Buildings, LLC)



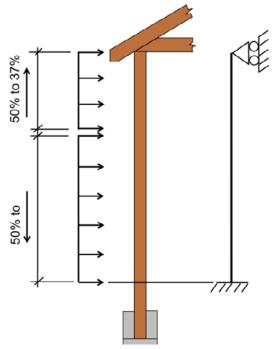


Figure 1-1 Wind pressure diagram in a single story post-frame building

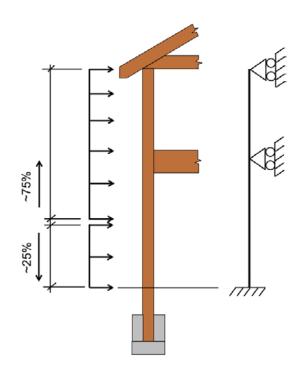


Figure 1-2 Wind pressure diagram in a two-story post-frame building

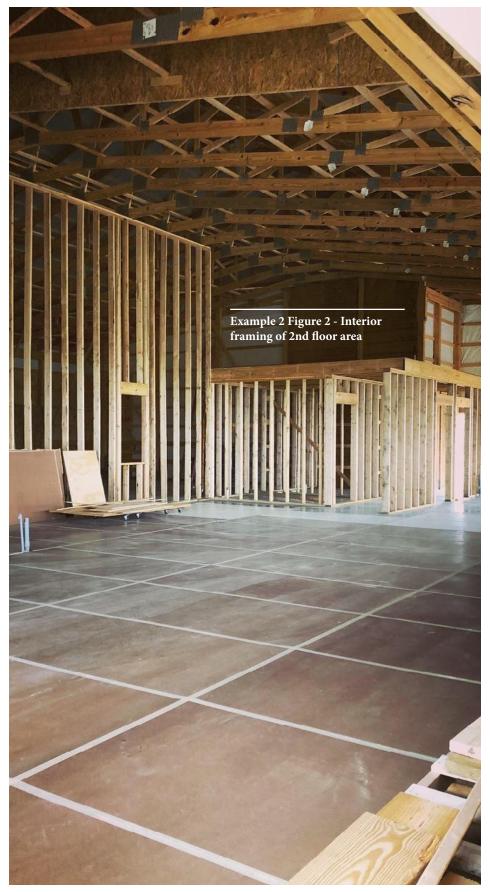


The structural design of this building utilized wall and roof diaphragms to resist lateral loading based on the procedures described in the ASAE EP484 Diaphragm Design of Metal Clad, Wood Frame Rectangular Buildings. Steel roof panels were fastened to 2x4 roof purlins that were attached to the roof trusses. Roof trusses and roof rafters were installed 4' on center and were designed to bear on 2x12 headers which span between the 8' on center wood glulam posts. Steel siding was installed on 2x4 wall girts which were fastened to the wood posts. Design of the wood members and their connections was completed according to the National Design Specification (NDS) for Wood Construction as published by the American Wood Council. The second floor framing consisted of wood I-joists that were supported by wood glulam beams. The second floor glulam beams were supported by glulam posts within the perimeter walls and steel columns at interior areas. In this case the client preferred steel columns to minimize their size but wood glulam columns were also an option. The second floor added an additional structural benefit to the design by increasing overall building stiffness. In this building the second floor was designed for a substantial commercial storage load of 125 psf live load and 15 psf dead load. The main wood postframe portion of this building utilized embedded post foundations with concrete collars around the

post for lateral and uplift resistance. The embedded post foundations were designed according to ASAE EP486 Shallow Post and Pier Foundation Design.

Example 2: 67'x78'x14' Post-Frame Building for Attaboyz Archery Center located in Marysville, OH. This unique post-frame building is an archery facility that contains an indoor archery range as well as a bow shop and retail area. There is a second floor area that contains a few offices and a break room. The building was constructed by Kennedy Construction in 2018 (photos courtesy of Kennedy Construction and Attaboyz Archery).

The structural design of this building utilized wall and roof diaphragms to resist lateral loading based on the procedures described in the ASAE EP484 Diaphragm Design of Metal Clad, Wood Frame Rectangular Buildings. Steel roof panels were fastened to 2x4 roof purlins that were attached to the roof trusses. Roof trusses were installed 4' on center and were designed to bear on 2x12 headers which span between the 8' on center wood glulam posts. The wood posts were fastened to pre-cast concrete Perma-Column post bases, which extend below grade as a typical post foundation. The main wood post-frame portion of this building utilized embedded post foundations with concrete collars around the Perma-Column post base for lateral and uplift resistance. The embedded post foundations



were designed according to ASAE EP486 Shallow Post and Pier Foundation Design. In this case the client was interested in avoiding wood to ground contact so the Perma-Column post base offered a good solution. Steel siding was installed on 2x4 wall girts which were fastened to the wood posts. The building also included various architectural exterior finishes such as stone veneer. Design of the wood members and their connections was completed according to the National Design Specification (NDS) for Wood Construction as published by the American Wood Council. The roof trusses had a sloped bottom chord, which provided the increased ceiling height near the center of the building, where the second floor was located. The second floor consisted of 2x10 floor joists supported by stud frame walls below. The stud frame walls bear on thickened slab footings. Part of the second floor was supported by glulam posts and headers, with the posts attached to the thickened slab concrete footing by Sturdi-wall brackets. In this building the second floor was designed with a live load of 80psf and 15 psf dead load. In this case a large second floor area was not necessary, however the size of the second floor could have easily been expanded if desired.

For a more technically in-depth version of this article and to see additional Examples and Figures, go to www.nfba.org/resources/technical and click on the :Technical Article" tab.

UNDERSTANDING THE PROS AND CONS OF YOUR BUSINESS STRUCTURE

losses.

n important decision for business owners is choosing the type of business entity to operate as during the course of business. Each type of business structure has various pros and cons in relation to organization and business operations.

Sole Proprietorship

A sole proprietorship is a popular choice for businesses due to the ease and low cost to set up. A sole proprietorship is owned by one individual who is in charge of business operations and is not hindered by requirements to hold annual meetings or consult with other individuals on the direction of the business.

Another benefit of a sole proprietorship is that there is not a separate tax return to be filed. The profit or loss is reported on the owner's individual return on a schedule C or E. For legal and accounting purposes, there is no separation between the business and the individual which could present problems due to an accident or a loss.

The owner of a sole proprietorship has unlimited liability and is therefore responsible for all losses that may be incurred by the business as a result of roofing accidents and lack of profit. The losses extend to the individual, which could result in loss of personal property to cover the loss.

Limited Liability Company (LLC)

An LLC is a unique business structure because it can be taxed as either a partnership or an S-Corporation and it provides protection for the BY Brian Oles Oles & Associates

business owner by limiting the

liability to only the business which

can protect them from business



An LLC taxed as a partnership can prove beneficial for growing businesses because there is an opportunity to have multiple owners who can contribute capital to the business. In a partnership, responsibilities can be shared which will alleviate the stress of one person trying to run the entire business on their own. This also means that owners share gains and losses incurred in the business between each other regardless of who is responsible for them.

An LLC taxed as an S-Corp allows a business to be incorporated while still retaining the benefits of an LLC. An S-Corp can be comprised of one shareholder or up to one hundred shareholders which could provide opportunities to generate additional capital to fund business operations. A shareholder can take distributions from the business which are not subject to tax. With an S-Corp, shareholders are taxed on their portion of profit or loss.

Whether the LLC is taxed as a partnership or an S-Corp, both are considered pass-through entities. A pass-through entity is an entity where the profit or loss is taxed at the individual level as opposed to the business level. Unlike a sole proprietorship, both entities require filing a separate tax return in addition to an owner or shareholder's personal tax return.



In a partnership, responsibilities can be shared which will alleviate the stress of one person trying to run the entire business on their own.

Qualified Business Income Deduction for Pass Through Entities

A significant benefit of a pass-through entity like those described above is it allows the owners or shareholders the ability to take advantage of the new tax deduction for qualifying businesses. This new deduction allows individuals who qualify to deduct up to twenty percent of qualifying business income in order to lower the individual's taxable income. The qualified business income deduction is not available for C-Corporations.

C-Corporation

A C-Corporation is the most complex business structure which requires multiple documents to be filed with the federal and state governments in order to be granted a C-Corp status. Like LLCs, a C-Corp offers owners and shareholders protection against losses and debt incurred by the business.

An advantage of a C-Corp is the ease of generating capital because it can issue various classes of stock offering greater control over ownership of the company. C-Corps also benefit from a flat tax rate of twenty-one percent on profits from the business.

A C-Corp has a perpetual existence which means it will exist indefinitely regardless of if an owner or shareholder leaves or dies. This makes it easy to transfer ownership because the transfer is done through the exchange of stock.

Conclusion

While each type of structure has pros and cons, an important aspect to consider is where the business is going in the future and how complex the owners need the business structure to be. For more information on which business entity is right for you, feel free to reach out to our office at (614)-487-0774 or visit us online at www.oles-cpa.com.

About Us Oles + Associates

Oles and Associates is a mid-sized accounting firm located in Columbus Ohio. We focus on helping individuals and businesses with their financial reporting, accounting, and tax needs.



OSHA IS ON MY JOBSITE – WHAT SHALL I DO? –

Part I

Just finished a program which included a mock OSHA site inspection, a mock informal conference, and a mock OSHA trial for one of my clients. This was intended as a teaching effort for those who had never been through the OSHA site inspection process. I was surprised at the questions I was asked by the attendees at this session, but I was even more surprised by the number of attendees who felt this type of experience should be made available at each annual gathering of this group. The comment and the questions confirmed my belief that very few employers, if any, who have never been through an OSHA inspection, have any idea about what is involved in the inspection and after.

So, I am going to take a few paragraphs to walk you through this process. First, we have the arrival of the compliance officer to the job site. Most compliance officers will announce their presence on the jobsite and ask to speak to whomever is in charge. However, be aware that there are times when a compliance officer will sit in his/her vehicle observing the crew working for a period of time before he/she confronts anyone. For this reason, the site supervisor should always keep his/ her eyes open, and if he/she sees an unfamiliar vehicle pull into the crew parking or walk up to the jobsite from "down the road", they should approach the individual and ask if they can be of assistance. There is nothing wrong with asking the unidentified person who he/she is. If they are an OSHA compliance officer they must admit to

BY Gary Auman NFBA Legal Council

that fact. This suggested approach applies whether the person is in or out of their vehicle. If nothing else, the crew leader should point



out to the unidentified person that since this is a construction site, visitors are not permitted, and that the person should leave the area. If, as it usually is and the site is private property, the site supervisor might suggest that fact and point out that the person is trespassing and again, should leave the area. Of course, if the person is parked on public property such as along a public road, you will not be able to make them leave. Should they elect to stay, and the supervisor knows that they are an OSHA compliance officer, I suggest that the crew be directed to take an unscheduled break while the site supervisor contacts company management for directions. DO NOT FORGET if you keep working, and any of your employees are working unsafely, the compliance officer is bound to issue a citation for the observed unsafe activity. This may occur even if you have not permitted the inspection to proceed, or if the compliance officer is not on the property on which you are working.

As we proceeded with the mock inspection, the first question I was asked addressed the idea that the employer can have the compliance officer (hereinafter the CSHO) wait a reasonable period of time for a management representative to get to the site to direct the company's involvement in the inspection. But, what can you do? You, the

continued on page: 32

employer, have the right to have a management person on site during a compliance inspection. The CSHO will wait a reasonable amount of time for such a representative to get to the jobsite. I have found in my experience, that four hours is considered a reasonable period of time for a management representative to get to the job site. I feel very strongly that the employer should have someone, who is familiar with the employer's rights during an OSHA compliance inspection on site for the duration of the inspection.

But I am getting a little ahead of myself. When the site supervisor approaches the unidentified individual, he/she should ask to see their credentials identifying them as a CSHO. After that is confirmed, the site supervisor should ask the reason for the visit. This is important. This information will be useful for management to determine whether they should oppose the inspection or permit it to proceed, and if they decide to permit it to proceed, whether they should place any limits on the scope of the inspection. There was a time just after OSHA came into being that most employers regularly demanded that the CSHO obtain a search warrant before proceeding with an inspection. Today this is still a right you have as an employer, but because of decisions that have defined probable cause, this right is only exercised in extreme cases. Do not forget that if your crew continues to work while you are deciding whether or not to permit the inspection, any safety violation by anyone on the crew that is observed by the CSHO will give him/her the probable cause they will need to get a warrant if you require one. So, after you determine why the CSHO is on your jobsite, you should decide very quickly how you will proceed. If you have any hesitancy in permitting the inspection to proceed whether or not you are on the site, you should contact your OSHA attorney and ask their advice. It is better to get good advice early rather than permit an inspection to begin with no control while also spending a lot of money later either defending yourself or in settling the OSHA fines that may

be issued. As you can see, you should treat any OSHA compliance inspection as you would any other occurrence that might take place on the jobsite which may adversely affect your company.

You are now on the jobsite; what should you do first? First, seek out the CSHO (he/she will probably find you) and ask them how they want to proceed. In all likelihood they will want to hold an opening conference. At the opening conference, the CSHO will take a few minutes to outline why they are there, but first they will want an employee representative to be included. After an employee representative has been selected and arrives at the opening conference, the CSHO will again present his/her credentials. If they are there as the result of an employee complaint, they must provide you with a redacted copy of the complaint. This means that anything on the complaint that could identify the complainant will have been removed or blacked out. The identity of the complainant is confidential and protected by OSHA. The CSHO will then discuss how they want to conduct the inspection. It is at this point that you should insist that the CSHO comply fully with your company's safety rules, especially as they pertain to PPE and fall protection. The CSHO will probably also indicate a desire to do confidential interviews of employees on the jobsite. You might avoid problems later if you can reach an agreement with the CSHO at this point as to the number of witness interviews the CSHO will conduct. At this time the CSHO will also probably request copies of your Safety Program, your Emergency Action Plan (EAP), your hazard communication program, and your OSHA 300 forms for the year of the inspection and the preceding three years. You must produce the OSHA 300 forms within four business hours of the request unless you reach an agreement with the CSHO for more time. If you do reach such an agreement, it is a good idea to make a written note of it and have the CSHO sign off on it. Before you begin the walk around map out the route you want to take based on the compliant items. You should avoid, if possible, any work areas not noted on

YOUR TOOLKIT FOR BUILDING EXCELENCE

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OSHA Form 300 Log of work related injuries and illnesses

the compliant. Again, DO NOT forget that any safety violations observed by the CSHO, even if they are not noted on the complaint, will likely result in a citation and penalties. We will move on to the next step in the next issue.

Remember, if you are an NFBA Member and you have legal questions, you can use your NFBA Legal Services Plan to speak to Gary Auman or one of the other attorneys in his office. Contact NFBA for details or visit www.nfba.org.



INSIDE THE FRAME JOSH NOWLIN

Each Issue of Frame Builder Magazine will feature an article by NFBA Membership Director, Morgan Arwood, giving an inside, personal look at the lives of one of the many volunteer members that dedicate their time and treasure to NFBA and the post-frame industry.







RICHMOND, KS BUSINESS DEVELOPMENT MANAGER NFBA BOARD OF DIRECTORS NFBA MEMBERSHIP CHAIR HEARTLAND CHAPTER PRESIDENT

QUALITY STRUCTURES

Josh Nowlin grew up in Hammond, Illinois. The oldest of five siblings, Josh has three brothers and a sister. Josh was an active kid while attending Atwood-Hammond High School as he played football, basketball and baseball..

Josh and his wife, Shelly, have been married for 16 years and have four beautiful children. Nick is an aspiring

musician, Alayna is a cheerleader, Isabelle plays competitive fast pitch softball and Harper is also a cheerleader and his wife, Shelly, is a Kindergarten teacher. They take great pride being a part of the United Studies exchange student program. They host teenage children from all over the world, so that they can experience life and school in the United States.

In his spare time, Josh enjoys coaching and playing softball. On a rare free day, Josh can be found on the golf course working to lower his handicap. He also serves his BY Morgan Arwood NFBA Membership Director



community as a Planning Commissioner.

Josh's first exposure to the NFBA was in his early 20's. He worked for a local co-op building post frame structures and they took his crew to an NFBA expo in Indianapolis. Josh decided then, that he would someday be involved with our industry association. Josh said "Several years later while working for McElroy Metal, a lifelong supporter of the NFBA, I got involved with the Heartland Chapter of the NFBA and I have been involved since."

"NFBA will always be a part of my life. It is not an option for me to work in this industry and not serve the NFBA. I challenge myself regularly to make an impact on the industry and create a value for our members." Josh's commitment to post-frame extends to education at the high school and collegiate levels, "Several times a year I speak at area high schools to educate the kids on post frame and what our industry has to offer high school grads as well as college grads." As NFBA's Membership Committee Chair, Josh is actively working with his committee to create a post frame specific curriculum that will be used at high schools, tech schools and within our industry.

YOUR TOOLKIT FOR BUILDING EXCELENCE

















CHARACTERISTICS OF SUCCESSFUL POST FRAME INDUSTRY WEBSITES THAT BUILD LONG TERM ROI

The post frame marketing landscape has been shifting and will continue to transition into 2020 and beyond. In the post frame industry, new business has traditionally come from word of mouth referrals and ended with a handshake. In 2020, the post frame customer is doing more internet research than ever before, and successfully using a website to attract visitors that turn into customers is exceedingly important.

eather, seasonality, and fluctuating material costs can have an impact on the revenue cycle of manufacturers, builders, suppliers, and other post frame professionals. Having an effective website that consistently brings users to your business and gives them the value they're looking for can help build trust and smooth out the ebbs and flows of normal fluctuations in the industry.

Here are 6 characteristics of successful post frame industry websites that attract online visitors, generate sales, and build long term ROI:

1. Use a visualizer tool if you're a builder, designer, or supplier

Businesses who provide the best personalized and customized building information tailored to the potential customer tend to generate more sales. If you're a post frame builder, designer, or material supplier, having a high quality visualizer tool on your website is no longer a luxury, it's a necessary tool that customers expect.

Consumer and business level customers expect to visualize the layout, colors, and other accessory options of a building that they are considering. More and more post frame professionals have visualizer tools embedded on their website for users to interact with as it's becoming more important to meet the needs of potential customers BY Laura Benjamin President of Satellite Six LLC

2. Focus your messaging on customer success not your company's success



It's tempting to showcase your

awards, achievements, and qualities on your website homepage. A builder or consumer is on your website and you'd love to tell them why your business is the best. Counterintuitively, the companies that successfully inspire their audience to make a purchase year after year are those that make the customer the hero, not their own company.

Use your homepage to create a picture of what customer success looks like. It may be a distributor who has builders lining up to purchase products or it may a homeowner who is spending quality time with his family in a once-in-a-lifetime recreational building. Resist the temptation to tell visitors why you're great. Make them the hero and you may win over a new customer.

3. Use video to showcase your people and products

The most meaningful connections in life and business happen face to face. Using videos on your website, especially your home page, can be a way to build strong face-to-face connections with prospects and customers.

Consider a "Hello From The President" video, a testimonial from an actual customer who loves

your business, or a product overview from an engineer or designer.

4. Place strong calls-to-action in key places

It's important to use your website to move potential customers into strategic decisions or pages on your website. If you don't have high-profile and compelling calls-to-action on your website, you may be losing visitors who would be ready to consider a decision.

Place your CTA's in prominent places with big text and consider opportunities such as "Request a Quote Today", "Visualize Your Building", or "Speak With a Designer".

5. Inspire users with beautiful portfolio photos and real life customer stories

In our industry, there are a lot of design options, color variations, quality options, trim styles and more. While comparing spec sheets and product options, it can be difficult to envision the beauty of the final product.

Use a portfolio page on your website to update regular photos of beautiful completed projects. A perfectly designed and executed post frame building creates a "wow" effect that just can't be felt in a product catalog. If you have the resources, turn your best projects into "case studies" that include a story, a testimonial, and photos.

6. Write regular blog content to earn free Google traffic

The number one way to attract website visitors to your website is by creating blog content that answers a very specific question that your audience is entering into a search engine. Maybe your ideal customer is Googling "how to insulate a pole barn" researching "metal roof thickness" or comparing "post frame siding options".

By writing a strong piece of content that clearly and thoroughly answers their questions, search engines like Google may put your blog post in the top results which gives your company free clicks, awareness, and the opportunity to make a sale.

Website Strategy as a Tool For Business Growth

We would all love for the telephone to ring constantly with potential customers. In today's digital landscape, however, hours upon hours of online research are being done by your potential customers long before they ever consider making a phone call.

Your website can be a strategic sales tool. By implementing some of these tactics, it will move visitors toward a purchasing decision and build long term revenue opportunities.



If you don't have high-profile and compelling calls-to-action on your website, you may be losing visitors

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Become an Accredited Post-Frame Builder

and be publicly recognized for your commitment to professionalism and quality in ethical business practices, safety, and education



The Accredited Post-Frame Builder (APFB) Program recognizes builders who embrace programs and policies that promote quality and customer satisfaction. APFB status sets your company apart from the competition and entitles you to use the APFB logo on your company letterhead, business cards, and other marketing materials. In addition, your company is highlighted in the "Find a Builder" section of the National Frame Building Association (NFBA) website (www.nfba.org), in the membership directory, and at the Frame Building Expo.

As an Accredited Post-Frame Builder, you are authorized to use the following language on all bid documents:

(Your Company Name) has been recognized by the National Frame Building Association as an Accredited Post-Frame Builder for its commitment to ethical business practices, safety, training, and quality service. To renew your accreditation every 2 years, one or more employees of your company must earn 12 continuing education units (CEUs) within that time by attending educational programs at the Frame Building Expo, NFBA webinars or chapter programs, or other preapproved events.

As industry professionals, we want our customers and the general public to know that we care about industry standards, high-quality workmanship, safety, and ethical business practices. Set your company apart from the competition by completing the application and returning it with payment.

Complete the application form on the following page and become an Accredited Post-Frame Builder today!

Standards of Professional Conduct

Inasmuch as it is my belief that my reputation in the building industry is dependent upon my devotion to the highest ideals of honesty, courtesy, and integrity, as evidenced by my willingness to conduct business in a spirit of fairness and equality for all, and inasmuch as the National Frame Building Association has dedicated itself to the same high ideals of professional responsibility, I hereby agree to abide by and to conduct business in accordance with the following Code of Ethics:

- I shall at all times exercise the utmost integrity in all of my business transactions and in all my relations with customers, employees, suppliers, and competitors.
- 2. I shall **refrain from the use of false or misleading advertising** and will honor the written and approved purchase agreement of my customers.
- **3.** I shall **make no false statements** or circulate harmful rumors about my competitors' product, business, or financial or personal standing.
- 4. I shall endeavor to abide by present and future building standards of the National Frame Building Association.
- I shall make every effort to preserve my customers' trust and good faith by providing the service and repair parts that they may need.
- 6. I shall dedicate myself to the promotion of professionalism within my industry, and I shall work diligently to build and perpetuate continuing consumer faith and trust in the National Frame Building Association builders.
- 7. I shall faithfully stand behind the work I perform and the products I sell in accordance with manufacturers' recommendations and warranty.
- I shall, in good faith, furnish to the proper building authorities all certifications regarding professional or structural engineering and loading standards that are required of me.
- I shall encourage my fellow employees, my fellow members of the National Frame Building Association, and my colleagues to adhere to this Code of Ethics.

Help grow your business by joining this distinguished group of post-frame builders."



-Bob Brisky, Fingerlakes Construction, Clyde, NY

Application Form

To become an Accredited Post-Frame Builder, please read the following, fill in the required information, and signify compliance by signing below.

Checklist for Accredited Post-Frame Builder applicants:

		e been granted 12 CEUs by g the past 24 months.	attending educationa	al sessions at the Frar	ne Building Expo, webinars, or
Our signature at	tests to our adherer	nce to the NFBA Standards	of Professional Cond	luct.	
We have include	d three letters of re	commendation from custor	mers.		
We have include	d credit card inform	nation or a check payable to	NFBA.		
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Phone 800.557.6957 • Fax 937.278.0317 • E-mail info@nfba.org • www.nfba.org

Application fees are nonrefundable. Applications that are not approved will be returned with an explanation.





National Frame Building Association Membership Application

This application must be co	ompleted in its entire	ety, or your membership canno	t be processed.			
Company Name			Additional Company Contacts			
Company Address			Company Owner's Name			
City, State, Zip Code			E-mail			
PhoneFax			Marketing Contact Name			
Company E-mail (example: info@)			E-mail			
Primary Contact (will also be billing contact)			Technical Contact Name			
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Referred by Company			B. Unified Chapter Dues (Mandatory)			
F-mail			Companies located in unified chapter states must pay an additional \$25			
A. Membership Leve			for chapter membership. These companies will hold membership in both			
Builder Membership			their local chapter and the national organization. If you are located in a unified chapter state, please select your local chapter:			
Select category according to your and □0–1 \$475	nual gross business volume 1+ to 3 \$700	(in millions). Q 3+ to 6 \$1,280	Atlantic Northeast (CT, MA, ME, NH, NJ, NY, PA, RI, VT)			
■6+ to 10 \$2,000		E J+ 10 0 \$ 1,200	Mid Atlantic (DE, MD, NC, SC, VA, WV)			
Please indicate below what t	type of structures you		Heartland (AR, KS, LA, MO, OK, TX)			
 Agricultural Buildings Industrial Buildings He 	ommercial Buildings orse Barns/Facilities	Residential Buildings Suburban Garages	Section B Total \$			
Institutions (churches, schools,)	public buildings) Other		C. Statewide Listing (Optional)			
National Supplier Partner Membership (\$1,125 Membership Dues, \$500 PFMI Assessment)		□ \$1,625	Please indicate on the line below the additional statewide listings you would like to purchase. (Cost for each additional listing is \$100.)			
Regional Supplier Partner Membership \$\$1,325 (\$825 Membership Dues, \$500 PFMI Assessment)						
Building Material Dealer Partner Membership \$570 \$350 Membership Dues, \$220 PFMI Assessment)			additional listing(s) at \$100 each			
Please indicate below which products or services you provide or work on:			Section C Total \$			
Building Accessories	Foundation	Skylights				
Building Posts and	Products	Software				
Columns	Framing	Storm Management				
Business Resources	Products	Products				
Chemicals	Hardware	Structural Components Tools				
Coatings DIY Building Packages	Insulation	Trusses				
Doors	Lumber	Walls				
Engineered Components		Windows	Total of sections A, B, C \$			
Equine	Roofing	🗖 Other	The undersigned hereby certifies that the above information is true and that,			
Fasteners	Siding		if accepted for membership by the National Frame Building Association,			
Branch/Dealer Member	rship(Dealer 1st)	Year Only) 🗖 \$100	I/we will abide by the bylaws of the association and voluntarily agree to adhere to the association's Standards of Professional Conduct.			
Above, write the name and locati	on of the parent NFBA m	ember company's head office.	Signature			
Design/Code Profession		□ \$120				
Please indicate below which services you offer: Academic Engineering Architecture Design Consulting			Date			
Structural Analysis Oth	ner:		Payment Information <i>(select one):</i>			
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Institutions (churches, sch Academic Membership) □ \$100	Expiration Date			
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For more than 40 years, the National Frame Building Association (NFBA) has represented the interests of builders, suppliers, distributors, academics, and code and design professionals serving the U.S. post-frame industry. Its mission is to lead and support members in their efforts to promote the growth and expansion of post-frame construction projects.

Join NFBA for access to resources that help you build your post-frame business.

Education

With the right information you can make smarter business decisions. You'll stay ahead of the competition while impressing your customers.

- Technical Resources—Learn best practices and new developments directly relevant to your business.
- Frame Building Expo Seminars—Attend discounted seminars at the Frame Building Expo.
- Industry Trend Data—Benchmark your performance against peers' performance and identify growth opportunities.

Growth

Opportunities abound for you to increase your business's bottom line.

- Business Referrals—Lead-generation programs send referrals straight to your inbox.
- Penetration of New Markets—NFBA's market development program advances post frame into new markets.
- Exposure—Be seen in directory listings in the NFBA Directory and on the NFBA website.

Advocacy

NFBA is the voice of the post-frame industry, and members gain instant credibility when they join.

- Legal and Technical Expertise—Obtain guidance from NFBA's experts at no additional charge.
- Safety Programs—Show your commitment to safety and earn goodwill from employers and customers.
- Credibility—Participate in the Accredited Post-Frame Builder program to earn credibility with customers.

NFBA Membership Categories

• BUILDER MEMBERSHIP (\$475-\$3,300)

Any individual proprietorship, corporation, or other legal entity that is engaged in the business of manufacturing, distributing, marketing, or constructing of post-frame buildings or post-frame building packages. Dues are structured incrementally by annual gross volume of business in millions of dollars.

• NATIONAL SUPPLIER PARTNER MEMBERSHIP (\$1,625)

Any individual proprietorship, corporation, or other legal entity that is engaged in the manufacture or supply of post-frame building components but is not selling building packages and assuming design responsibility for the building. *This category applies to supplier companies that provide services or products in seven states or more. Includes a \$500 assessment that will be put toward the* **Post-Frame Advantage Initiative**.

• REGIONAL SUPPLIER PARTNER MEMBERSHIP (\$1,325)

Any individual proprietorship, corporation, or other legal entity that is engaged in the manufacture or supply of post-frame building components but is not selling building packages and assuming design responsibility for the building. *This category applies to supplier companies that provide services or products in six states or fewer. Includes a \$500 assessment that will be put toward the* **Post-Frame Advantage Initiative.**

• BUILDING MATERIAL DEALER PARTNER MEMBERSHIP (\$570) Any individual proprietorship, corporation, or other legal entity that is engaged in the sale or distribution of lumber, trusses, or building kits to the post-frame building industry. *Includes a \$220 assessment that will be put toward the Post-Frame Advantage Initiative*.

• BRANCH/DEALER MEMBERSHIP (\$100) (Dealer 1st Year Only)

Any individual proprietorship, corporation, or other legal entity that operates as a branch office (i.e., is wholly owned by, and operates under the same name as, a regular NFBA member) or as a dealer for another company with a different name that is a regular NFBA member in good standing.

• DESIGN/CODE PROFESSIONAL MEMBERSHIP (\$120)

Any individual who is engaged in the business of building design, is a licensed professional engineer or architect, or is involved in building inspection or code development and enforcement.

• ACADEMIC MEMBERSHIP (\$100)

Any individual who is primarily associated with an academic institution and has a particular interest in the post-frame building industry.

• ASSOCIATE MEMBERSHIP (\$325)

Any company engaged in a business rendering service to the industry but not qualifying for any other membership division.

• STATEWIDE LISTINGS (\$100 each)

Market your business in multiple states in which you provide services by purchasing statewide listings. Listings in all states, excluding Alaska and Hawaii, are available for purchase. Your organization will appear in all selected states in the "Find a Provider" NFBA website search results and in the **NFBA directory**.

THE OFFICIAL NFBA MAGAZINE

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NFBA WEBINARS

NFBA WEBINAR

UNIVERSAL METHOD FOR SHALLOW POST AND PIER FOUNDATION DESIGN

1:00PM - 2:00PM CENTRAL

ONLINE

800-557-6957 OR MMILLER@NFBA.COM WWW.NFBA.ORG/INDEX.PHP/CALENDAR



ANNUAL BFBA POST FRAME EXPO

BUCKEYE FRAME BUILDING ASSOCIATION BUCKEYE COMMUNITY CENTER SHILOH, OHIO 800-294-0084 OR BFBA@ASSNSOFFICE.COM WWW.OHIOPOSTFRAME.ORG



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2015 POST-FRAME BUILDING DESIGN MANUAL (2ND ED) 1:00PM - 2:00PM CENTRAL ONLINE

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NATIONAL FARM MACHINERY SHOW 9:00A.M. - 6:00P.M. DAILY (EST) KENTUCKY EXPOSITION CENTER, LOUISVILLE, KY

WWW.FARMMACHINERYSHOW.ORG



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EAA GROUNDS

OSHKOSH, WI

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NFBA WEBINAR

DIAPHRAGM DESIGN OF POST FRAME USING SWAY & SHEAR MODIFIERS - ENGINEERING DETAILS 1:00PM - 2:00PM CENTRAL

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NFBA WEBINAR

DIAPHRAGM DESIGN OF POST FRAME USING DAFI - ENGINEERING DETAILS 1:00PM - 2:00PM CENTRAL ONLINE 800-557-6957 OR MMILLER@NFBA.COM WWW.NFBA.ORG/INDEX.PHP/CALENDAR

CALL TO ADVERTISE YOUR EVENT: 800-557-6957

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WHATS NEXT



JAN **28-29**

MAR

11th



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