

Day 1 Monday				November 9, 2026	
8am - 8:30 am	Easton Grand Ballroom: Welcome, Breakfast, and a Special Legislative Update with Lobbyist Andrew Minton				
8:30 am - 10am	Easton Grand Ballroom: Keynote: Workforce Wake-Up Call: It's Time to Recalibrate Our Work World - Cara Silletto <i>The employer-employee relationship has changed, and traditional workforce strategies are no longer enough. Discover how to align leadership priorities, build a stronger culture, and create sustainable approaches to attracting and retaining talent.</i>				
10am - 10:30 am	Morning Break & Trade Show				
	Regent 1	Regent 3	Easton D & E	Easton C	
10:30 am - 12pm	Serving Smarter: AI, Operations & the Resident Experience <i>Learn how technology is helping dining teams work more efficiently behind the scenes while delivering the personalized service, dietary support, and hospitality that residents value most.</i> Jon Williams	Acclimate & Cultivate: How Great Leaders Keep Their People Longer <i>Today's workforce requires a more personalized leadership approach. Learn how leaders can play a pivotal role in reducing turnover, strengthening engagement, and cultivating high-performing teams.</i> Cara Silletto	Fighting Crime in Assisted Living <i>Protecting residents requires vigilance and collaboration. This session examines common crimes in Assisted Living and highlights how effective policies, partnerships, and leadership can help prevent and address them.</i> Charles Angersbach		
12pm - 1pm	Lunch & Trade Show				
1pm - 2:30 pm	Applying Evolving Wellbeing Principles to Enhance Quality of Life of the “New Elder” w/in AL <i>Discover how to reimagine Life Enrichment through a modern wellbeing lens. Gain actionable ideas for delivering engaging, purposeful programs that support holistic wellness and elevate the resident experience.</i> Melanie Perry	Behavior is Communication: Managing Dementia Without More Medications <i>Explore the physical, emotional, social, and environmental factors that influence behavioral expressions in dementia, and learn best practices for reducing distress while supporting resident-centered care.</i> Dr. Jim Collins	The Perfect Recipe: Dining Excellence with Nutritious, Cost-effective & Memorable Meals <i>Exceptional dining is about more than great food. Explore proven approaches to creating nutritious, cost-effective meals that delight residents and support operational success.</i> Susan Palczynski		
2:30 pm - 3pm	Afternoon Break & Trade Show				
3pm - 4:30 pm	Collaborative Wound Management with Home Health Nursing for AL Residents <i>Gain practical guidance on wound etiology, healing, documentation, and regulatory requirements while strengthening partnerships between Assisted Living teams and Home Health providers.</i> Tara Lee, Shannon Little & Caitlin Richard	Anatomy of an Elopement, Do You Know Where Your Residents Are? <i>Elopements can have serious consequences for residents and communities. Discover how proactive assessment, technology, and staff training can help prevent incidents and improve safety outcomes.</i> Ryan Mills	Taming the Workplace Zoo: Mastering Team Dynamics <i>Unlock your team's potential by learning how different personality styles think, communicate, and contribute. Gain actionable tools to build stronger connections and create a more engaged, productive team.</i> Jen LaPointe		
4:30 pm - 5:30 pm	Easton Grand Ballroom: Mix & Mingle & Honoring Excellence Awards Ceremony				

Day 2		Tuesday				November 10, 2026			
8:00 am - 8:30 am		Easton Grand Ballroom: Breakfast & Trade Show							
		Regent 1		Regent 3		Easton D & E		Easton C	
8:30 am - 10am		Reducing Challenging Dementia Behaviors <i>Gain actionable tools to prevent, de-escalate, and manage dementia-related behaviors with confidence. Leave with a step-by-step process that improves resident outcomes, supports staff, and enhances quality of life.</i> Amanda Luhring		From Burnout to Buy-In: Using Creativity to Reignite Staff Passion <i>Transform burnout into enthusiasm with innovative staff engagement strategies that inspire participation, strengthen relationships, and create a positive culture for both employees and residents.</i> Sarah Robertson & Airianna Culler		Stand Out! Don't Blend In! Crafting a Winning Niche in Crowded Markets <i>When communities look alike, the strongest brand wins. Explore proven strategies for creating memorable first impressions, increasing move-ins, and building a competitive advantage in your market.</i> Julie Podewitz		 Assisted Living Leader in Maintenance Training	
10am - 10:30 am		Morning Break & Trade Show							
10:30 am - 12pm		Practical Application & Strategies for Safe Medication Administration <i>Gain practical guidance on reducing medication errors, improving documentation, managing controlled substances, and ensuring timely medication delivery in assisted living settings.</i> Tiffany Patrick & Jeanette Parra		Food is Medicine! <i>Food has the power to do more than nourish. Explore innovative programs that combine nutrition, hydration, and elevated dining experiences to promote wellness, dignity, and quality of life for residents.</i> Krista Zvoch & Vince Jones		The Impact of Outreach: Building a Stronger Sales Pipeline of Higher Converting Leads <i>Strong referral relationships lead to stronger occupancy. Gain practical tools for connecting with key referral sources, nurturing those relationships, and building a pipeline of qualified prospects.</i> Julie Podewitz			
12pm - 12:45 pm		Lunch & Trade Show							
12:45 pm – 2:15 pm		Employment Law 101 for Managers & HR Professionals <i>Employment law compliance is critical to protecting both employees and organizations. This session covers essential legal topics and best practices to help managers make informed, confident workplace decisions.</i> Devon Collins		More Than Medication Pass: Unlocking the Full Potential of CMA's <i>As workforce challenges continue, CMAs offer opportunities to optimize care delivery and strengthen clinical teams. Discover how empowering CMAs can improve operations while fostering professional growth and long-term staff stability.</i> Gina Johnston		Risk & Resilience through Transparent Care <i>Hidden risks often stem from documentation delays, communication breakdowns, and workflow inefficiencies. Learn how leading operators use transparency and data to strengthen care delivery, reduce exposure, and improve organizational resilience.</i> Bryant McCann			
2:15 pm – 2:30 pm		Afternoon Break							
2:30 pm – 4pm		Easton Grand Ballroom: Closing Keynote: Own Your Space - Stevie Ray <i>Unlock the skills to command a room without dominating it. Through engaging and interactive exercises, learn how to communicate with impact, foster trust, and build stronger professional relationships.</i>							