

**From:** Association Management, LLC <amcouncils@associationmgnt.com>  
**Sent:** Thursday, July 11, 2024, 5:34 PM  
**To:** Association Management, LLC <amcouncils@associationmgnt.com>  
**Subject:** Medicare Councils/Associations - important update regarding National Provider Enrollment (NPE) contractors

---

***FEEL FREE TO SHARE THIS UPDATE!***

Jur A, Region B, Jur C Councils and NSCAC Members  
bcc: Region D DAC

The NSCAC membership met this afternoon with the National Provider Enrollment (NPE) East contractor in order to receive the latest updates on their backlogs from the transition from the NSC to the NPE and their current volume.

They are making progress! There are no remaining applications from the November 2022 transition, therefore that issue has been resolved. There is still a backlog on incoming, but they report that their output is greater than their input, so we should begin to see slight improvements.

The MAIN item the NSCAC wanted to share is that there is an upcoming **deadline of July 24, 2024** for suppliers to get their EFT's sent in. **IF YOU MISS THE DEADLINE** - there will be a high probability your billing privileges will be **DEACTIVATED**. See the article below from the NPE East website - which is the same for NPE West. *ANOTHER NOTE:* the NPE East contractor also indicated that if you are still receiving paper checks and you did NOT get the letter back in April, you should **STILL SEND AN EFT** by the deadline.

If there are further questions related to the NPE East/West Contractors, the NSCAC is currently collecting questions. The joint NPE East/West meeting with the NSCAC membership is scheduled for Wednesday, July 31st.

- **Click here to [submit questions for the NPE East/West contactors](#)**. Questions are due by next **Friday, July 19th**. **DO NOT REPLY TO THIS EMAIL WITH YOUR QUESTION(S)**. If you are not able to fill out the form, please let the Council office know.

## **Request for electronic funds transfer (EFT) form**

If you are currently not receiving Medicare payments via electronic funds transfer (EFT), please be on the lookout for a letter dated April 25, 2024, from Novitas/NPEAST requesting submission of a CMS-588 EFT form. In accordance with 42 CFR 424.510(e)(1), and Pub 100-08, Chapter 10, Section 10.6.10 of the Internet-Only Manuals, all providers and suppliers are required to receive payments via electronic

funds transfer. Please follow the instructions in the letter by downloading and completing the current version of the paper EFT form and attaching a copy of the April 25, 2024, letter for easier identification. Also, to avoid development, please include a voided check or a letter from the bank verifying the account information. **If an EFT form is not submitted by the due date of July 24, 2024, your Medicare billing privileges will be deactivated.**

See the respective NPE Contractor's website for how to submit the EFT.

- NPE East - Novitas [article](#)
- NPE West - Palmetto GBA [article](#)

*NOTE: The NPE West article does NOT have the July 24th deadline but there may be the same deadline as the NPE East.*

Rose Schafhauser  
NSCAC Operations  
PO Box 3007  
Duluth, MN 55803  
**Email:** [amcouncils@associationmgnt.com](mailto:amcouncils@associationmgnt.com)  
**Ph:** 218-464-5169 **Fax:** 218-216-8139  
**Office Hours:**  
Monday-Thursday: 9am to 5pm central time  
Friday: closed