

Scott A. Yant  
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Dominion Energy  
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January XX, 2021

Dear Fire Official/Emergency Responder,

Effective January XX, 2021, there will be one centralized telephone number for fire officials and other emergency responders to reach **Dominion Energy Ohio's 24-hour Dispatch Center**.

The dedicated Emergency Responder hotline number is **(800) 521-2600**. ***This is not a new number, and many, if not most, of you have been using it.*** However, there are other phone numbers that may be in use in certain areas that are being discontinued.

In order to ensure that we continue to provide the highest level of service to you and your constituents, we want to ensure that you always have the appropriate contact number to reach Dominion Energy Ohio. Using this phone number will allow you to bypass our automated **Interactive Voice Response (IVR)** routing system and provides direct contact with our Dispatch personnel.

Please share this number throughout your organization especially with your dispatch personnel. We also encourage you to share this number with any other emergency responders in your community.

We appreciate your service and dedication and look forward to continuing our professional relationship with you and your department to serve the needs of our customers.

If you have any questions, please contact **Scott Yant** at [scott.a.yant@dominionenergy.com](mailto:scott.a.yant@dominionenergy.com) or **RJ Sharma** at [ranjan.sharma@dominionenergy.com](mailto:ranjan.sharma@dominionenergy.com).

Respectfully,

Scott A. Yant  
Manager Gas Operations  
Dominion Energy - Dispatch