MITS PROVIDER BITS INFORMATION RELEASE

Medicaid Data Conversion Occurs This Weekend

Over the weekend of July 30th, 2016, Ohio Medicaid will convert all current Medicaid beneficiaries in the Aged, Blind or Disabled (ABD) category from the old Medicaid eligibility system (CRIS-E) to the new Ohio Benefits eligibility system. This transition will accomplish Ohio's conversion of Medicaid eligibility from the old "209(b)" method to the new "1634" method. We expect few - if any - problems to occur during this process.

However, we ask providers to review your client caseloads and alert Ohio Medicaid of any cases where it appears that clients have met their Medicaid "spend down" within the preceding twelve months but have not been identified as Medicaid eligible following this weekend's data conversion. *The process described below should be used only for individuals who may have an immediate access to care issue and should not be used to make referrals for the Specialized Recovery Services (SRS) program.*

After Wednesday, August 3rd, providers should follow the instructions below:

- 1. Determine whether an individual has active Medicaid coverage. Providers can do this by checking the top of the provider portal screen in MITS.
- 2. Determine whether the individual met "spend down" between August 2015 July 2016. Providers can do this by checking whether the there is an effective date and end date that falls between August 2015 July 2016 under the header "Case/Cat/Seq Spenddown".

If providers find individuals who they believe have met "spend down" between August 2015 – July 2016 but do not appear to have active Medicaid eligibility in MITS, please contact Ohio Medicaid to request that the case be researched.

To forward consumer case information to Ohio Medicaid:

- 1. Collect the following information for each consumer
 - individual's Medicaid ID or social security number;
 - individual's name;
 - date of individual's most recent spenddown span effective and end date.
- 2. Create a **SECURE E-MAIL by following the instructions at the end of this notice** to establish a secure e-mail connection with Ohio Medicaid.
- 3. Insert the consumer information into the email and address it to <u>OHP_Compliance@medicaid.ohio.gov</u>
- 4. Insert the subject line "Conversion Referrals."

Ohio Medicaid will then take appropriate steps to address the issue. Provider agency MITS administrators can contact Rick Tully of the Governor's Office of Health Transformation at (614) 477-1945 with any questions about this process.

Thank you for your cooperation.

Directions to Establish a Secure E-Mail Connection with Ohio Medicaid:

- 1. Access the State's secure e-mail system: <u>https://web1.zixmail.net/s/login?b=oit</u>. (*Please Note: Providers can only use the State secure e-mail system to send secure e-mail to State of Ohio e-mail addresses.*)
- 2. Click the "Register" button at the bottom center of the page.
- 3. Follow the registration directions and establish an account.
- 4. Log-in and use the "Compose" tab to send an e-mail to: <u>OHP_Compliance@medicaid.ohio.gov</u>