



2021 Professional Development Events

(Dates and locations are subject to change...watch for program announcements on our website—www.sfe.org)

What's New in Payments 2021

February 10 Virtual Education Pt 1
February 11 Virtual Education Pt 2

ACH Fundamentals Workshop

March 2 Virtual Education Pt 1
March 3 Virtual Education Pt 2

What Frontline Needs to Know

March 10 Virtual Education Pt 1
March 11 Virtual Education Pt 2

Putting on Your ODFI Hat

April 7 Virtual Education Pt 1
April 8 Virtual Education Pt 2

NOCs, Returns & Adjustments

April 14 Virtual Education Pt 1
April 15 Virtual Education Pt 2

Check Image Exchange

April 20—22 Virtual Education

31st Annual Conference & Expo

May 4—6 Virtual Conference

Tiptoe Through the Rules Book

May 11 Virtual Education Pt 1
May 12 Virtual Education Pt 2

AAP Summer Program

May 13 Virtual Education
May 27 Virtual Education
June 10 Virtual Education
June 24 Virtual Education
July 8 Virtual Education
July 22 Virtual Education
August 5 Virtual Education
August 19 Virtual Education
September 2 Virtual Education
September 16 Virtual Education

How to Get an "A" on Your

ACH Audit

May 20 Virtual Education Pt 1
May 26 Virtual Education Pt 2

Balancing Risk & Reward for ODFIs

June 9 Virtual Education Pt 1
June 10 Virtual Education Pt 2

Give a R.I.P.! (Risk in Payments)

August 10 Memphis, TN
August 10 Baton Rouge, LA
August 11 Hattiesburg, MS
August 11 Biloxi, MS
August 12 Crowley, LA

Treasury Day

September 15 Virtual Education Pt 1
September 16 Virtual Education Pt 2

Payments Summit

September 21 Virtual Education Pt 1
September 22 Virtual Education Pt 2

ACH Fundamentals

October 5 Ridgeland, MS
October 6 Baton Rouge, LA
October 6 Memphis, TN
October 7 New Orleans, LA
October 13 Lake Charles, LA
October 20 Biloxi, MS

Payments Fraud Symposium

(Full Day)

October 14 Virtual Education

COMPLIMENTARY POWER HOURS

January 21 Virtual Education
March 11 Virtual Education
June 17 Virtual Education
August 12 Virtual Education
October 21 Virtual Education

AAP EXAM

Testing window from October 4—23, 2021.
For details, call us or visit www.nacha.org.

APRP EXAM

Testing window from July 5—24, 2021. For details, call us or visit www.nacha.org.

NCP EXAM

Testing window from April 17 - May 8, 2021.
For details, call us or visit www.eccho.org.

You can register for any of our training classes on our website @ www.sfe.org.

Most training sessions qualify for AAP/APRP continuing education credits. Sessions may also be eligible for other industry certification renewal credits. Check with your certifying organization for eligibility requirements.

For detailed information and to register, visit www.sfe.org

2021 Professional Development Events Descriptions

AAP Summer Program

Our AAP Summer Study Program provides study resources for the exam, including an interactive reading program with 10 biweekly webinars. And, of course, an Accredited ACH Professional from the SFE team is available for email and telephone support. All calls are recorded and available anytime after each call. There will be live questions and answers at the end of each session.

ACH Fundamentals

This is a lecture-based seminar that starts from “ground zero” and provides foundational information on the ACH Network. Personnel new to ACH or with limited experience should attend.

Balancing Risk & Reward for ODFIs

Did you know that the ODFI takes on all the warranties and responsibilities for each and every ACH Entry they transmit into the network? What does this mean? This workshop will navigate you through the ACH Network specifically helping you understand the risks of origination and what processes need to be implemented to help mitigate these risks. Understanding and managing these risks appropriately will help protect your financial institution from being subject to the Rules Enforcement process.

Check Image Exchange Workshop (3 Days—Advanced Level)

If you work with check image exchange and need a deeper understanding, or if you are studying for the National Check Professional Certification (NCP), this 3-day course is intended for you. The instructor, Angie Smith, is one of the most knowledgeable individuals in the U.S. on this topic. This will be a fast-paced and comprehensive workshop covering all of the material necessary to become a check professional. Real-life scenarios will be provided to assist the participant in relating the training to daily tasks. This workshop is intended to cover all material necessary for the NCP exam, to address knowledge gaps in check payments and the related rules and regulations. If you have an intermediate to advanced background in checks and image exchange, this course will build on that knowledge and take you to the next level.

Give a R.I.P.! (Risk in Payments)

Are you using the best tools to mitigate fraud? In this workshop you will learn the trends and risks associated with the payment systems and the most powerful tools used to combat fraud. This workshop is a must for Risk Managers, Compliance Officers, Product Specialist and Payment Professionals.

How to Get an “A” on Your ACH Audit

How do your compliance procedures stack up? Regulators, Nacha and external examiners are taking a closer look at financial institutions’ ACH procedures & risk management. If you aren’t prepared for a higher risk of fines for noncompliance, be sure to prepare for an up-to-date ACH audit. We will cover areas of regulatory compliance, discuss best practices and the most common compliance problems. This will help you reduce your ACH risk from both receiving and originating ACH transactions.

NOCs, Returns & Adjustments

RDFIs find common pain points – areas of the Rules that can cause misunderstandings or problems with ACH processing or compliance. Many financial institutions have tried to focus on a number of issues identified during compliance audits only to become more confused when trying to interpret the Rules. Join us as we explore the process of handling different areas of pain points for Receiving Depository Financial Institutions such as exception item processing, consumer/customer/member disputes, government payment issues, etc. If you need answers, this is the workshop for you!

Payments Fraud Symposium (Full Day)

Workshop description coming soon!

Payments Summit (2 Days)

SFE would like to take you on a journey to the top of the Payments Summit. The Payments Summit is held over a day and a half, designed to guide you through concentrated and comprehensive payment topics. The Payments Summit sessions are designed to prepare you for the myriad of changes that will directly impact you and your organization. Bring back to your institution a higher understanding of Faster Payments, fraud, real-life solutions to issues impacting your profitability and prepare for the future!

Putting on Your ODFI Hat

What are the responsibilities for an ODFI? What are the duties of Originators? Are both in compliance with the Rules? Join us for a thorough review of ODFI compliance and receive a better understanding of what it means to be an ODFI.

Power Hours

Power Hours are sixty-minute quarterly webinars packed with information on hot industry topics for you and your staff. You must register to attend. You will receive an email with access instructions and handouts at least 1-day prior to the session.
- No time out of the office - No travel expenses
Make the most of these presentations by gathering your staff around your conference room computer/speaker phone. There will be live questions and answers at the end of each session.

Tiptoe Through the Rules Book

If you understand the ACH rules, you can solve ACH problems, reduce risk, ensure compliance and design efficient and effective operations. This seminar is a comprehensive review of the ACH rules including the components of the ACH file structure. Those who should attend are ACH operations staff, Compliance Officers, Auditors, Project Managers and individuals preparing for the AAP exam.

Treasury Day

The U.S Treasury is the largest single Originator in the ACH Network today. Payments originated by the federal government – more than one billion entries annually — affect all financial institutions in many ways, including exception processing. Don't miss this opportunity to hear how the Bureau of the Fiscal Service is seeing to reduce costs and increase efficiency within its payments processing structure. This session provides an overview of Reclamations, claims of Non-Receipt, and other payments efficiency efforts.

What Frontline Needs to Know

Consistent training in electronic payments is critical to the success of any organization. Your Customer/Member Service Staff is often the first point of contact for account holder questions and inquiries. Can your service staff explain the ACH to your customers or members? Is your staff comfortable enough with their knowledge level to sell the safety, efficiency, convenience and cost savings associated with electronic payments? It's important they thoroughly understand the functionality of the ACH Network in order to provide excellent service to your account holders, especially when problems arise. This session provides an overview of ACH from a customer/member service point of view, including defining the participants and explaining the transaction flow. An overview of ACH applications and their corresponding rules and regulations will be presented to ensure a clear understanding of ACH problem resolution.

What's New in Payments 2021

What a difference a year makes! More than ever before, new payment channels and digital payment options are in demand by consumers and businesses. To ensure you are up-to-date on current payments industry changes, you do not want to miss this Payments Update session. Same Day ACH Expansion and various 2020 ACH Rule changes will be discussed. Recently approved 2021 Rules amendments which will enable consumers to conduct transactions using new technologies and channels will be examined. The workshop will help provide an understanding how these payment modifications could impact operations at your Financial Institution or organization. Find out how to get up to speed and meet industry demands in the ever-changing payments arena. A “basic” level of ACH knowledge is required.